



Newham Weight Gain Project; Reducing mean weight gain by 30% on Acute Wards (warts an' all!)

Project lead(s): Steve Yarnold & Simon Tulloch

Project team: Clinical staff from each ward plus dieticians, psychologists, physical health specialists, service users, etc.

Project sponsor: Dr Zelpha Kittler & Edwin Ndlovu



Background

- Why you chose this project...
 - SY: Opal Ward Nursing Team introduced a Breakfast Club in April 2014 which offered advice on healthy eating.
 - ST: The project chose me!
- What was the problem?
 - National driver regarding physical health in MH patients
 - The large proportion of patients with high BMI
 - A history of negative feedback re: the quality & availability of food/activities/physical health care
- Project aim:
 - Reduce mean weight gain by 30% on acute wards by April 2015



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Driver diagram

IMPROVEMENT PROGRAMME



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Measure & document weight on admission to ward

Cycle 5: Use 'inline' form on all wards

Cycle 4: Test inline form on triage ward

Cycle 3: Development of 'inline' form to allow physical health data (incl. weight) to be collected and extracted from RiO.

Cycle 2: Staff to be trained in weight measurements to reduce inaccuracies.

Cycle 1: Audit weight data for accuracy.



Outcome measure: average weight gain: admission to discharge





What did we learn?

1. Use of QI Tools, e.g.:

a. Flow diagram for the physical health Assessment



b) Force field analysis of activity groups



Learning

2. Structure:

a. Project started in August 2014 – lacked structure, regular attendance, focus...

b. Changes - New location, time of weekly meeting, involving the right staff

3. Challenges:

a. Staff commitment, external forces (Catering/menus), Acuity of patient population, Medication, Skills/knowledge (us and the project team!)

4. New process(es):

a. In-line RiO form, menu, ward activities, celebrate successes and...





...CULTURE!





...CULTURE!

(Yes, we know, not strictly a process, but a crucial component of the QI project)



What next?

- What will you be doing in your project next?
- 1. Focusing and testing our process measures:
 - a) Staff training and knowledge
 - b) Patient feedback
 - c) Quality of meals
 - d) Weight accuracy
 - e) Education session feedback
 - f) Attendance at education sessions
- 2. Team skills development
- 3. Local ownership



What next?

- How will you be applying your improvement skills next?
- Both becoming QI coaches
- Using the tools available more regularly



Sponsor perspective?

- Empowerment and the sense of inclusiveness the approach brings for the staff and service users has been refreshing.
- Challenging old ways of doing things in a non-confrontational manner especially with our PFI partners.
- Removal of blockages and sign posting to make things happens.
- Conversations feel different for the right reasons. Less pressure for me because people now talk about solutions rather than "I have a problem"
- Certainly feels and looks right.