

Globe Ward Family & Carer Interventions

Project lead: Dr Ferdinand Jonsson

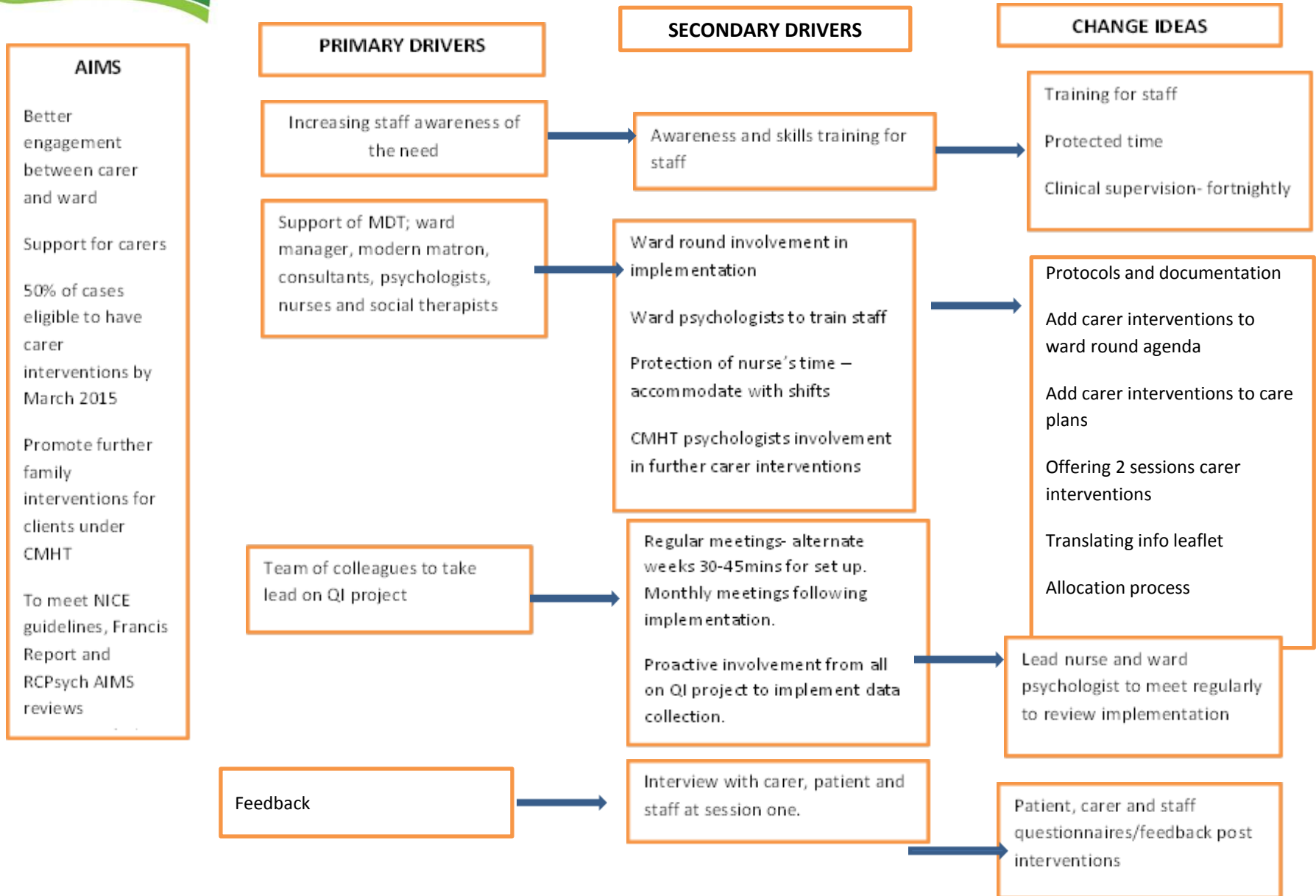
Project team: Dr Deba Choudhury-Peters, Dr Zoe Knight, Dr Anna Westlake, Paul McLaughlin, Parwez Jehee, Rachel Gritzman, Lorna Waites, Dr Flora Greig

Project sponsor: Tsana Rawson

Background

- Importance to support our carers
- Strong families
- CQC
- NICE, RCPsych, AIMS, Frances Report
- Empower Staff

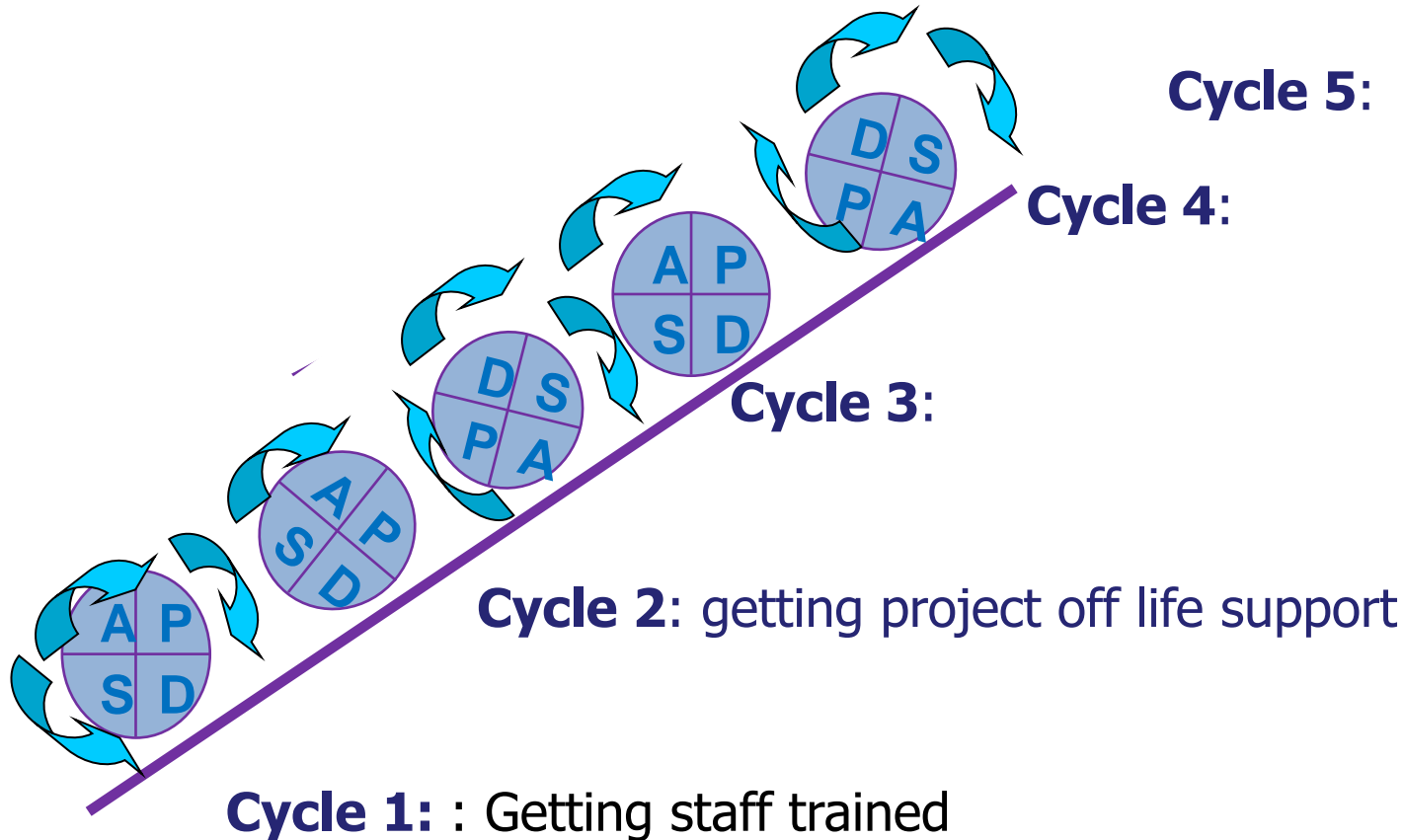
Driver diagram



PDSA cycles

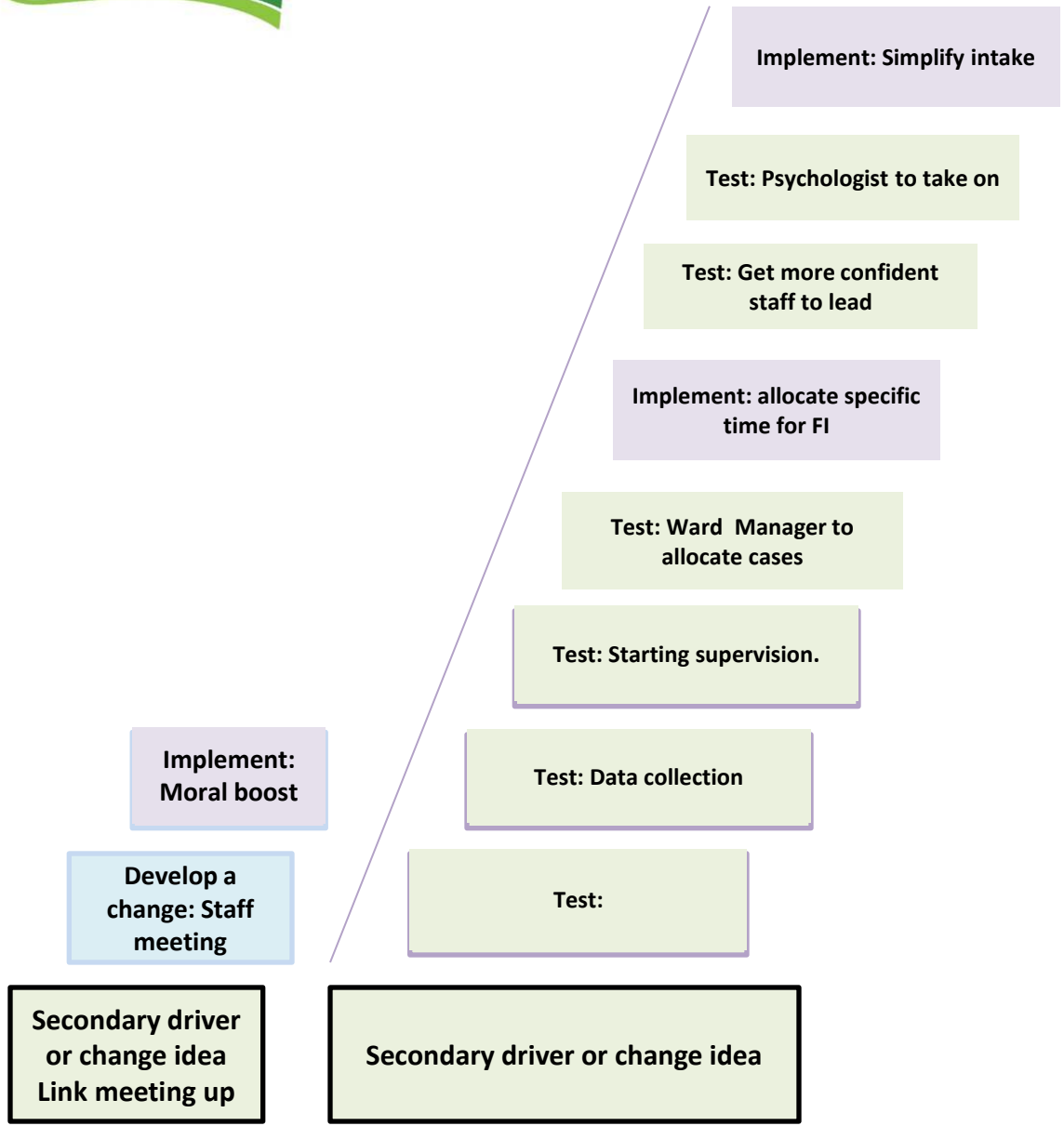
- All staff trained in family intervention
- All staff filled in questionnaires about their training.
- Anxieties about the implementation.
- Project went on life support...
- Meetings to try to simplify things.
- Link up with other projects.

Sequence of PDSA's – for one change idea or secondary driver





Our PDSA ramps



Data

- We have seen one patients so far, 2 have declined and 3 in the pipeline.
- We have collected anecdotal feedback on all staff undertaking the training. The feedback so far is positive.

Learning

- *Excitement from staff*
- *Anxieties'*
- *The importance of passion and pep talking*
- *Time limitation, simplify things.*
- *Getting projects off life support*
- *Difficulties with data and collection.*

What next?

- Further rehabilitate the project on it's first steps
- Get better team cohesion
- Keep things simple.

How will you be applying your improvement skills next?

- Involved in the TH lowering violence collaborative.



Saa tag mit Hjerte

Saa tag mit Hjerte i dine Hænder,
men tag det varsomt og tag det blidt,
det røde Hjerte nu er det dit.

Det slaaar saa roligt, det slaar saa dæmpet,
for det har elsket og det har lidt,
nu er det stille nu er det dit.

Og det kan saares og det kan segne,
og det kan glemme og glemme tit,
men glemmer aldrig at det er dit.

Det var saa staerkt og saa stolt, mit Hjerte,
det sov og drømte i Lyst og Leg,
nu kan det Knuses men kum af dig.