

TOWER HAMLETS VIOLENCE REDUCTION COLLABORATIVE BRICK LANE WARD

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Introduction

Brick Lane Ward is part of the Tower Hamlets Violence Reduction Collaborative, made up of 4 acute admissions wards and 2 PICUs, which have been working together since September 2014 to reduce incidents of violence.

Progress so far

Brick Lane has seen reductions in the amount of violence we are experiencing on the ward. Figure 2 shows that in 2015 we had 17 incidents of violence, compared with around 30 in previous years. We also feel these gains are more significant, as there was under-recording in previous years.

We are yet to see a shift indicating special cause variation when looking at our number of incidents by month (see figure 1), however we can still see in this data how our pattern of variation has changed.

When looking at our data as a T-Chart (figure 3), which looks at the number of days between incidents, we can see that we went for over 90 days between July-October 2014 without an incident, which was outside our Upper Control Limit, and therefore indicates a special cause – and that our system has changed.

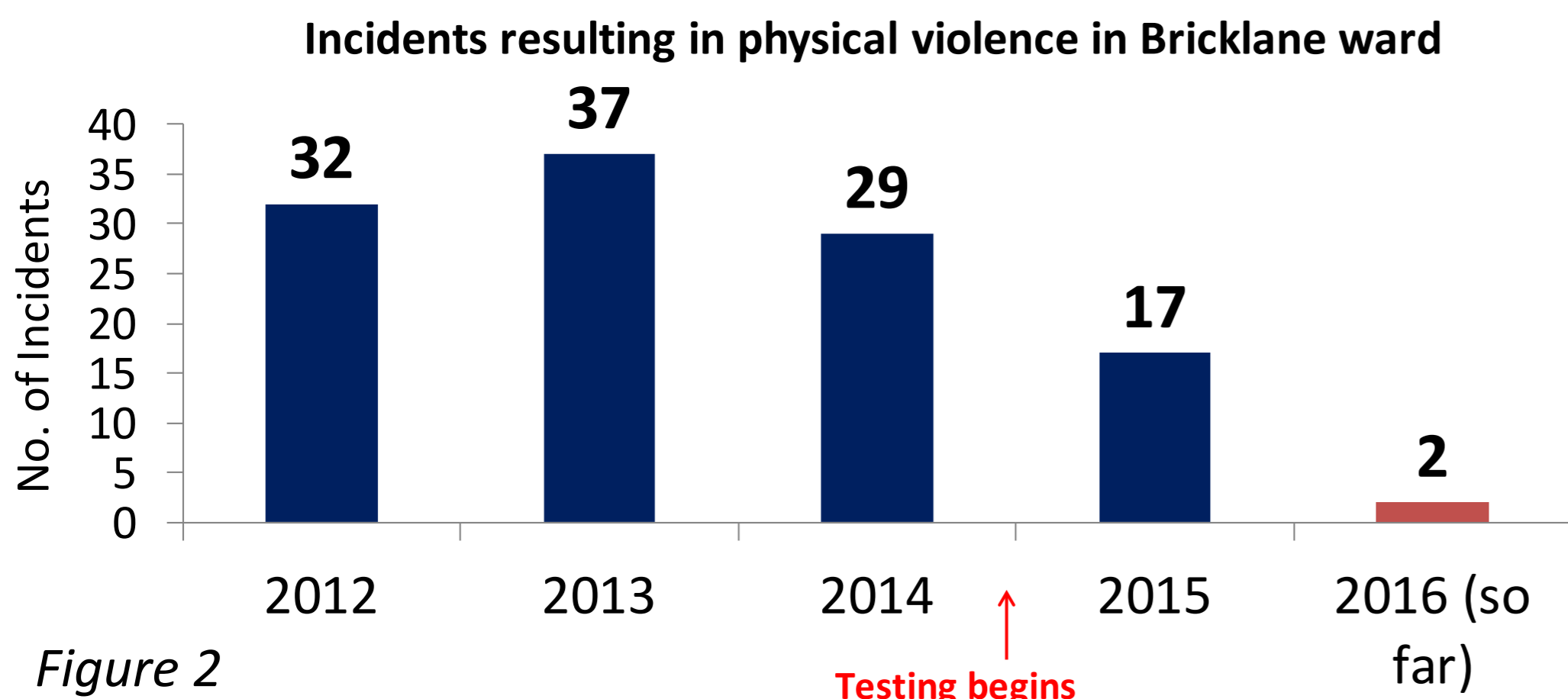


Figure 2

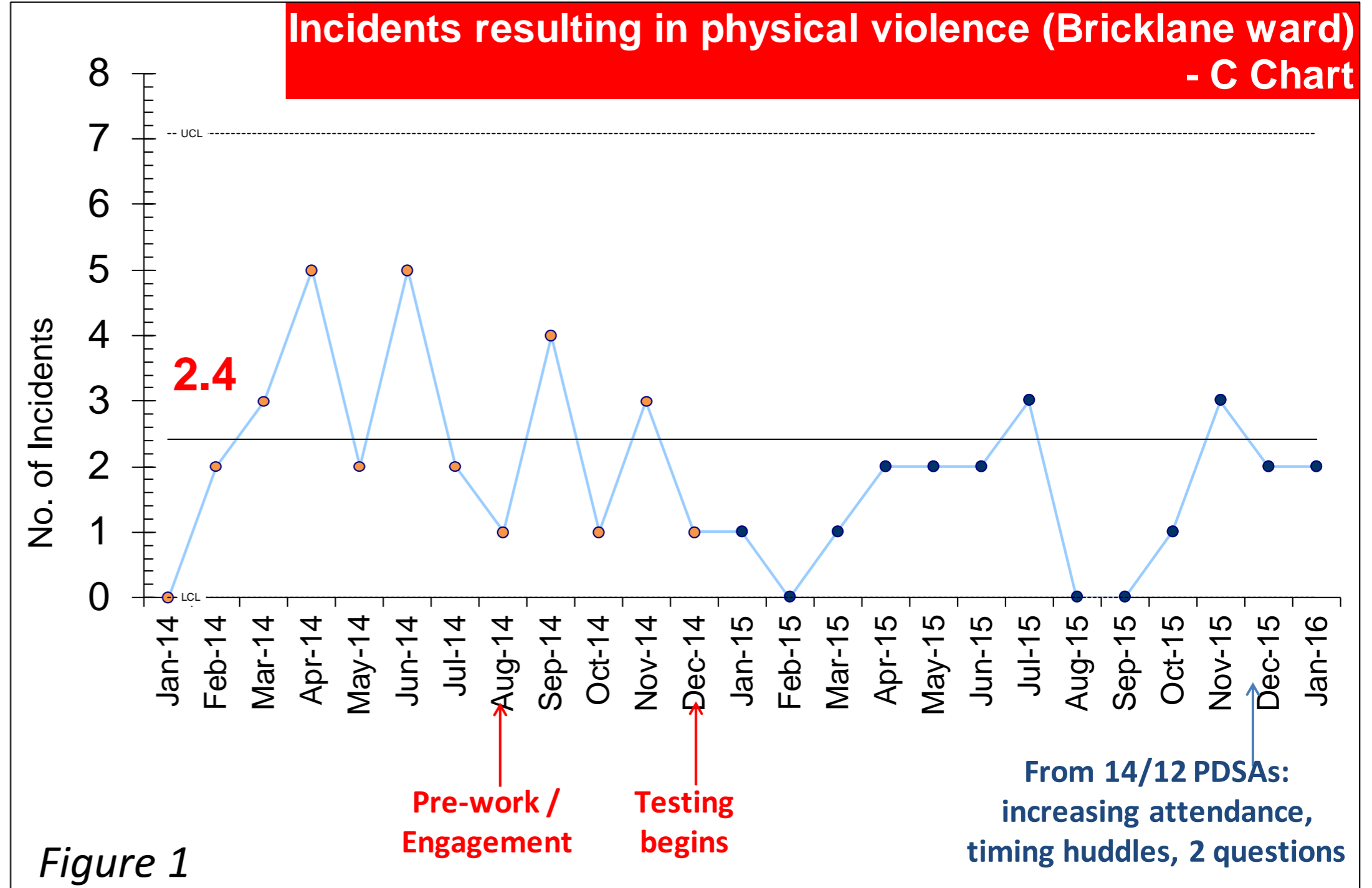


Figure 1

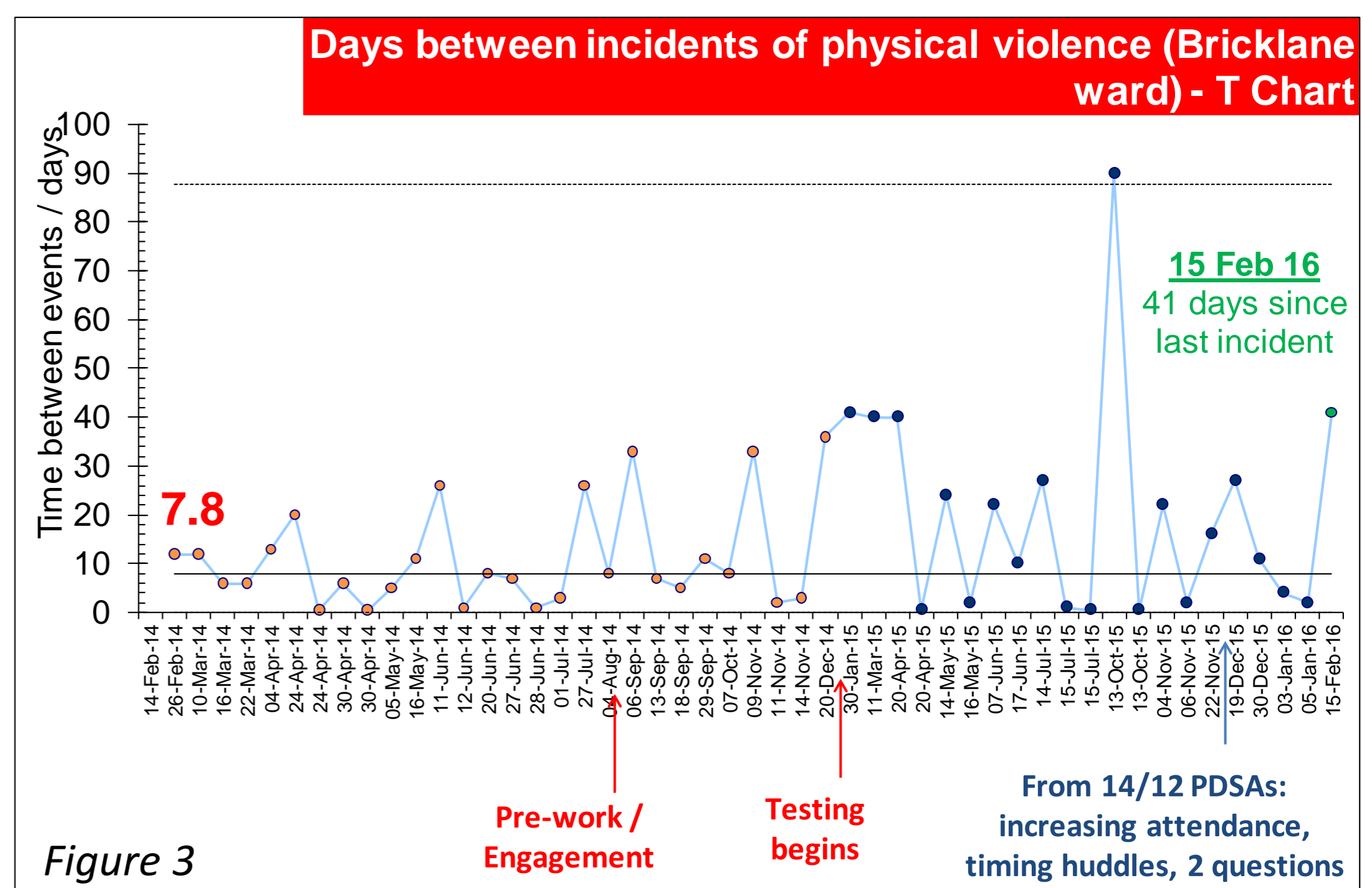


Figure 3

What have we been testing?

We have been testing the following change ideas from the THVRC Safety Culture Bundle Safety Cross, Broset Violence Checklist, Safety Huddles, Safety discussion in Community Meetings*. We have been particularly concentrating on refining our approach to Safety Huddles, as shown by the PDSA ramp in Figure 4.

Our learning and plans for testing

Sharing of learning from PDSAs at the Tower Hamlets Violence Collaborative in February 2016 has identified that a key driver to improve reliability of Safety Huddles across the wards is to develop collective leadership. On Brick Lane we identified that we need to better support staff to understand the value of Safety Huddles and the difference they are making. We are currently testing a range of strategies to do this including better sharing and presentation of our data, team members observing the unit wide management huddle and a session focused on this at our April Away Day. We are also exploring how to effectively use a Safety Huddle Book to record our huddles, drawing on learning from Lea Ward.

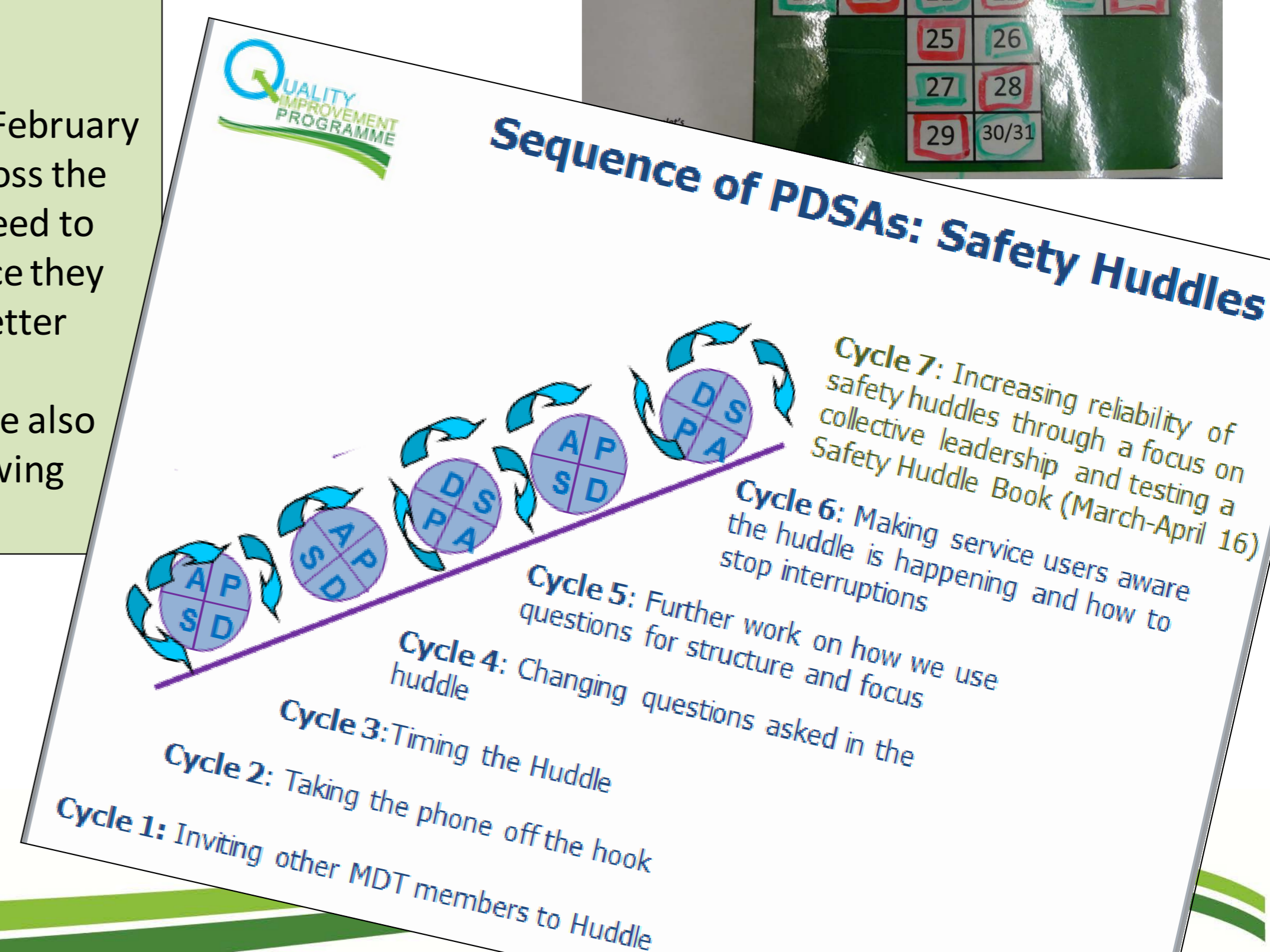


Figure 4



*see TOWER HAMLETS VIOLENCE REDUCTION COLLABORATIVE for full description of these change ideas