

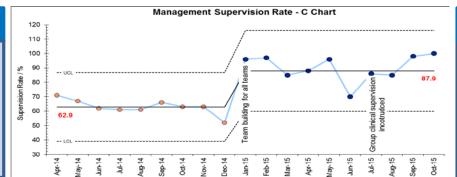
Increasing Monthly Clinical Supervision Rate.

East London NHS
NHS Foundation Trust

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Aim

Increasing monthly clinical supervision rate by at least 85% from July 15 to March 2016.



What are we testing?

We are testing the following change ideas:

- 1. Posters
- 2. Booking forms
- 3. Various types of reminders
- 1. Peer champions

Why is this important to service users and carers?

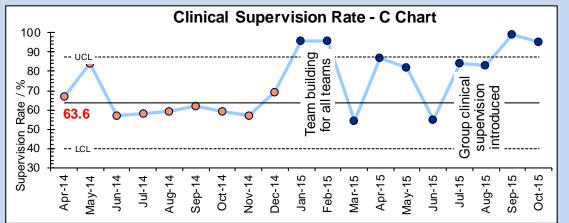
Because research shows that there is a strong positive correlation between staff engagement and safety and reported positive experiences by service users and carers.

What are we trying to accomplish? How will we know that a change is an improvement? What changes can we make that will result in improvement?

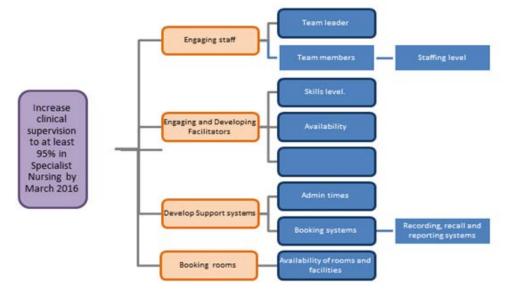
Outcome measures

Measures

Outcome measure- clinical supervision rate.
Balancing measure- management supervision rate.
Process measure- individual's record of supervision.



Driver diagram



Promotion of clinical supervision by peers.

Act

Study

Plan

Do

Improve access Group clinical supervision

Improve access to 1-2-1 clinical supervision

Coaching sessions for facilitators

Improve recording systems of clinical supervision

Improve recall systems of clinical supervision

Improve booking facilities

Improve facilities to carry out clinical supervision

Learning

- From Scepticism to Enthusiasm.
- From Doing to Studying.
- The beauty of Data.
- Inverse relationship between staff banding and the most effective change ideas.
- Learning to solve ADAPTIVE problems with a DISCIPLINED approach.
- Spread- memberships, mental models (internal & external) & recognition.