

Coaching an ELFT QI Project







1) How to find your project?	3 - 19
2) How to add team members to your project?	20 - 38
3) How to update your project's information?	39 - 51
4) How to update your project's progress score?	52 - 59
5) How to close your project?	60 - 71
6) How to restrict access to your project?	72 - 76
7) How to submit a monthly progress update to your sponsor?	77 - 95







How to find your project?





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Start → Projects Programmes Discussions Beta Analytics	Projects Projects you have joined or pinned will show here Browse Projects →	Discussions Discussions you have joined or pinned will show here Browse Discussions →
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	Analytics Dashboards	Programmes

When you log into the platform, you will be taken to the "Start" page. You can pin specific projects, discussions, organisations, groups, dashboards and programmes to appear here.



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If you click on "Projects" you will be able to see all the projects registered on the platform.



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The page will default to showing you "My" projects. These are any projects where you are down as a member or a coach.

If you would like to see projects taking place in your organisation, click on "My Organisations" projects.



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Since I am linked to the "ELFT Dummy Project", it appears in "My" tab.

If you hover near the project title, you will see a grey pin appear. If you click on this pin, the pin will turn blue. This means the project will now be pinned to the "start" page.

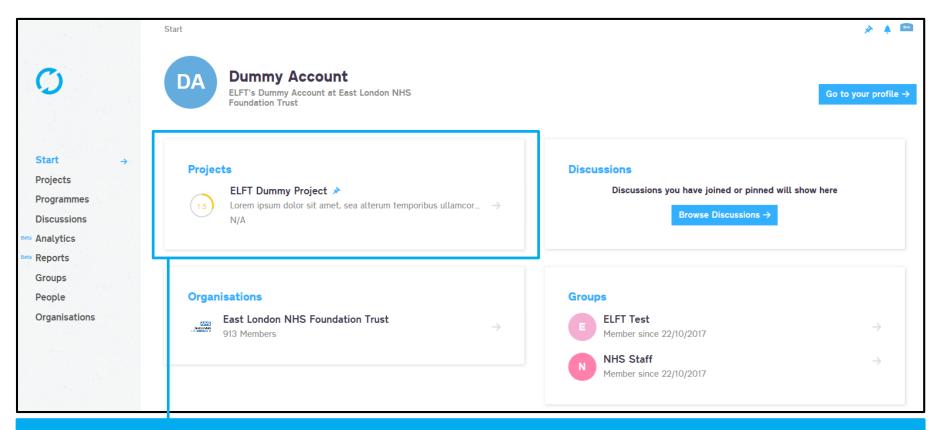


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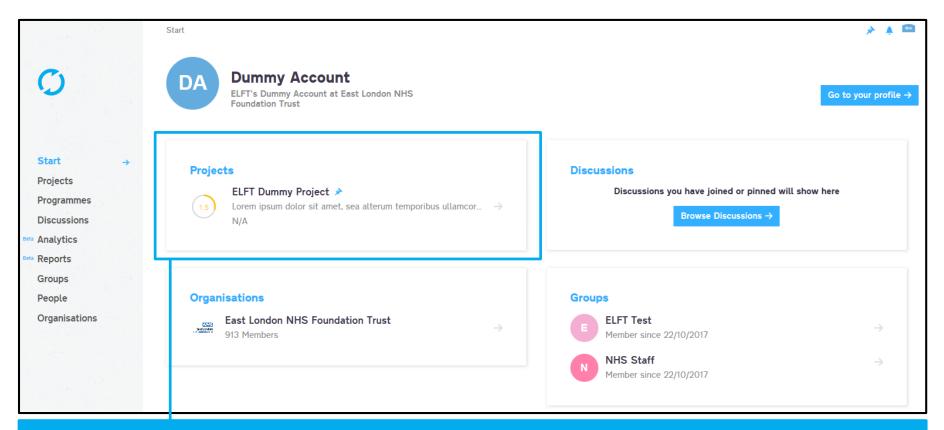
If you hover near the project title, you will see a grey pin appear. If you click on this pin, the pin will turn blue. This means the project will now be pinned to the "start" page.





You can use this method to pin multiple projects, discussions, organisations, groups, dashboards and programmes to your start page.

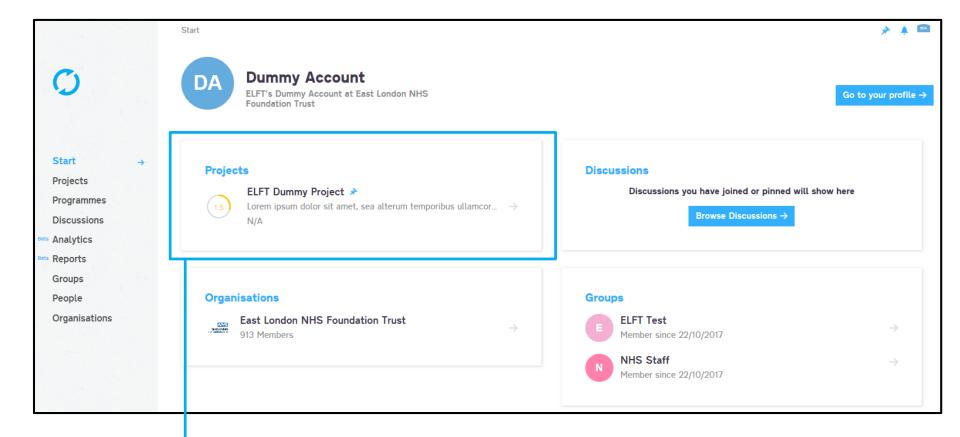




You can use this method to pin multiple projects, discussions, organisations, groups, dashboards and programmes to your start page.

It's worth pinning all the projects you coach to your start page.





Click on the project either in the "start" page or "projects" page to open the project up.



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ELFT QI Projects

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Every project on Life QI is given a unique 6 digit project iD. This iD can be used to search for the project in the platform.

East London NHS Foundation Trust

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Use this search bar to search for projects.

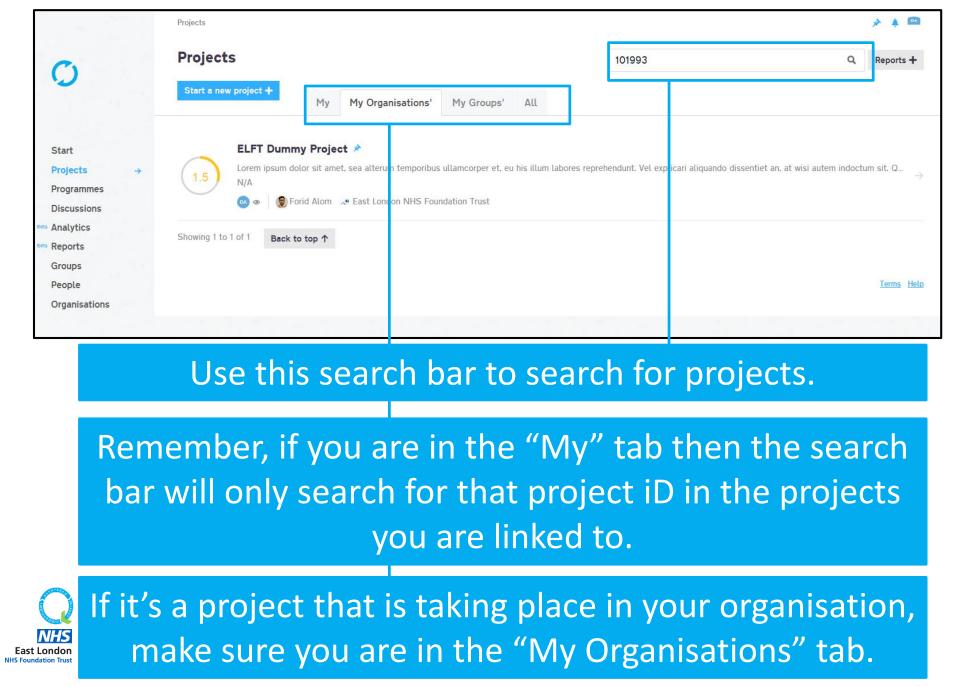


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Use this search bar to search for projects.

Remember, if you are in the "My" tab then the search bar will only search for that project iD in the projects you are linked to.





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How to add team members to your project?





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To add	team members to your project, edit buttor		lick on the
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If you can't find them on the system, you can send them an invite to sign up by entering their email address into the "Invite someone new to life" box.



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If you can't find them on the system, you can send them an invite to sign up by entering their email address into the "Invite someone new to life" box.

They will then be sent an invite to sign up to Life QI and join your project.



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If you can't find them on the system, you can send them an invite to sign up by entering their email address into the "Invite someone new to life" box.

They will then be sent an invite to sign up to Life QI and join your project.

They will appear on your list as pending.



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You can also control edit rights and project roles here.



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You can also control edit rights and project roles here.

Only "admins" of a project can access this area.



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You can also control edit rights and project roles here.

Only "admins" of a project can access this area.

Those with "Edit, View" and "View" rights won't be able to add users or control viewing rights.



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You will now be able to add/remove rights. The options are view, edit and admin.



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You will now be able to add/remove rights. The options are view, edit and admin.

You can find out what rights each option gives by clicking on the info button next to them.



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You will now be able to add/remove rights. The options are view, edit and admin.

You can find out what rights each option gives by clicking on the info button next to them.



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To change the roles of users, use this drop-down list.



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To change the roles of users, use this drop-down list.

You can choose between 12 different roles.



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Quality Improvement Data Analyst at East London NHS Foundation Trust	Secondary Sponsor
Organisations	Sponsor
	Tertiary Coach
East London NHS Foundation Trust Admin, View.	Tertiary Lead User
Groups	Tertiary Sponsor
E ELFT Test Edit. View o	Lead Directorate 🗸 💼

To change the roles of users, use this drop-down list.

You can choose between 12 different roles.

Here is where you can set yourself as a coach.



Manage	Invite
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E ELFT Test Edit. View o	Lead Directorate 🗸 📋

Every ELFT project MUST have a Lead User, Lead Organisation (ELFT) and Lead Directorate.



Go back to contents page

Manage	Invite
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They will be invited when you Save	Users Organisations Groups
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Groups	
E ELFT Test Edit, View o	Lead Directorate 🗸 💼

Every ELFT project MUST have a Lead User, Lead Organisation (ELFT) and Lead Directorate.

If a project has any of these roles missing, the project would be locked.





How to update your project information?





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People Organisations	Aim Project Aim TBC	Status Progress Score Active 1.0 - Charter and Tea	
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Projects →	Project	#101993	\rightarrow	General	
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Describe the current status..

Post your status 🗸

1 hour ago

ELFT Dummy Project

1.0

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Details

Title

Problem

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Aim

Tags 🕕

Priorities Add new priorities 7

Project Aim TBC

Dummy



General **Driver Diagram PDSAs**

Discuss Documents

Start

Projects Programmes

Discussions

Beta Analytics

Reports

Groups People

Organisations

Measures & Charts

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ny Project	ELFT Test Lead Directorate (Group - Edit)
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Privacy

Who can view this project?

Only members can view

×

Service user involvement 0

Туре		
None		~
Notes		



The page will now go on edit mode and you can update any of the fields.

Projects → Project #101993 → General



1.0 ELFT Dummy Project *

General

Driver Diagram PDSAs Measures & Ch Discuss

Documents

Start

Projects

Programmes Discussions

Analytics

Reports

Groups

People

Organisations

If you would like to link your project to a directorate or trust-wide priority, you will need to click the edit button first.

+	Problem		Ion NHS Foundation Trust anisation (Organisation - Admin) : Lead Directorate (Group - Edit)
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	Aim Project Aim TBC	Status Active	Progress Score () 1.0 – Charter and Tea
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Tags 🕕

LEFT DUMINY Project

N/A Workflow

Location

14/11/2016

ELFT QI Projects

Privacy

Who can view this project? 🕕

Only members can view

Service user involvement 🕕

14/12/2016

Туре

None

Notes



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	0	Projects → Project #101993 → General	× • C
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			Who can view this project? Only members can view Service user involvement Type None V

Go

Manage	X Add New Priorities
Find a priority	Organisations Groups
	 East London NHS Foundation Trust Priorities Reducing inpatient physical violence Improving access to community services Value for Money Shaping recovery in the community Enjoying work
You will now see the trust-wide priorities. Click on the arrow	

priorities. Click on the arrow point left for those priorities that link to your project.



Go back to contents page

Manage		Add New Priorities		
Added Priorities				
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		Search for organisation priorities	Q	
Find a priority	Q	East London NHS Foundation Trust Priorities		
Value for Money	↑ ↓ 箇	← Reducing inpatient physical violence		
		← Improving access to community services		
		← Value for Money		
		← Shaping recovery in the community		
		← Enjoying work		

The priority will now be linked to your project.



Manage		Add New Priorities		î
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To add a directorate click on the "Grou				



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Manage	X Add New Priorities
Added Priorities These will be added when you Save Value for Money	Organisations Groups
	Bedfordshire 🌣
Find a priority	٩
Value for Money	8

Use the search bar to search for your directorate.



Go back to contents page

Add New Priorities

Added Priorities These will be added when you Save Value for Money	a	Organisations Groups			
		Bedfordshire 🗢			
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Value for Money	$\uparrow \downarrow$ â	← Improving access to services			
		← Improving recruitment and retention of staff			
		← Reducing suicide attempts and suicide			

The priorities should now be available for you to link to your project.



Manage

0	Projects → Project #101993 → General	* 🔺 🕲
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Privacy

Who can view this project? 🕕

Only members can view

Service user involvement

Туре \mathbf{v} None Notes

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How to update your project's progress score?

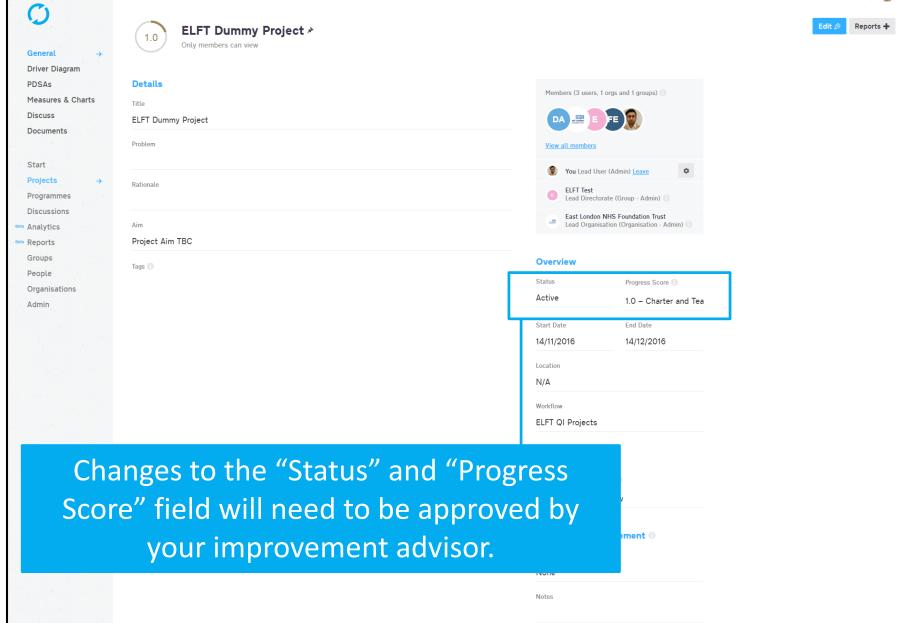




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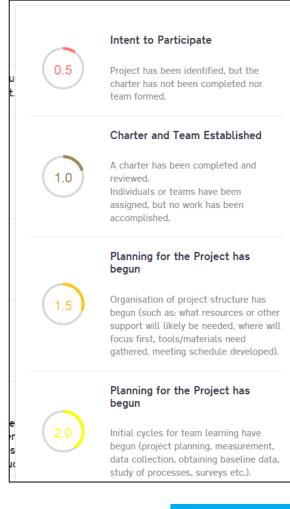
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op	erational definitions by click button.	the info	
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Activity, but no changes

Initial cycles for testing changes have begun. Most project goals have a measure

established to track progress. Measures are graphically displayed with targets included.

Modest Improvement



2.5

Successful test of changes have been completed for some components of the change package related to the team's charter.

Some small scale implementation has been done.

Anecdotal evidence of improvement exists.

Expected results are 20% complete.

Improvement



Testing and implementation continues and additional improvement in project measures towards goals is seen.

Significant Improvement



Expected results achieved for major subsystems. Implementation (training, communication etc.) has begun for the project. Project goals are 50% or more

Sustainable Improvement

complete.



Data on key measures begin to indicate sustainability of impact of changes implemented in system.

Outstanding Sustainable Results



Implementation cycles have been completed and all project goals and expected results have accomplished. Organisational changes have been made to accommodate improvements and to make the project changes permanent.

ОК

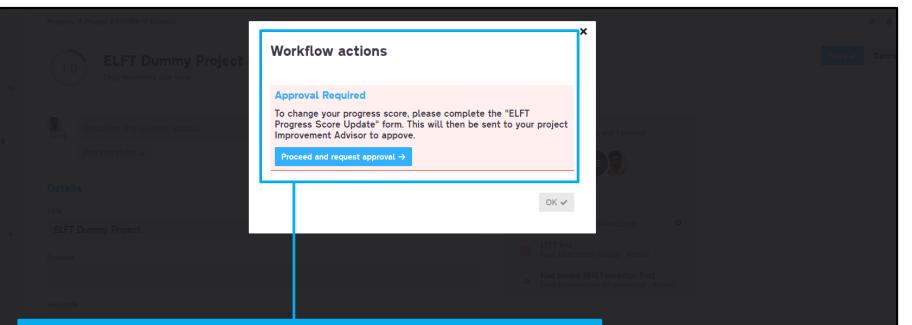
You will now be able to see what each score actually means.



Go back to contents page

0	Projects → Project #106984 → General		* 🔺 🕏
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	AND IN PROVINS.	N/A the Project has begun Workflow 2.0 - Activity, but no changes 2.5 - Changes	
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You will then see a notification informing you that this action requires approval.



Projects → Project #106984 → General 1.0 ELFT Dummy Project Only members can view	Preview: ELFT Progress Score Update This report will be published automatically	Create report and request approval ✓	X Cancel X	
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You will then be asked to justify why you think the progress score should be changed.



Projects → Project #106984 → General	Preview: ELFT Progress Score Update This report will be published automatically	Create report and request approval 🗸	X Cancel X	
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Rationale		Create report and request approval V	Foundation Trust (Organisation - A	

You will then be asked to justify why you think the progress score should be changed.

Then click the "Create report and request approval" button. This will send a notification to your improvement advisor who can then accept or decline the change.





How to close your project?





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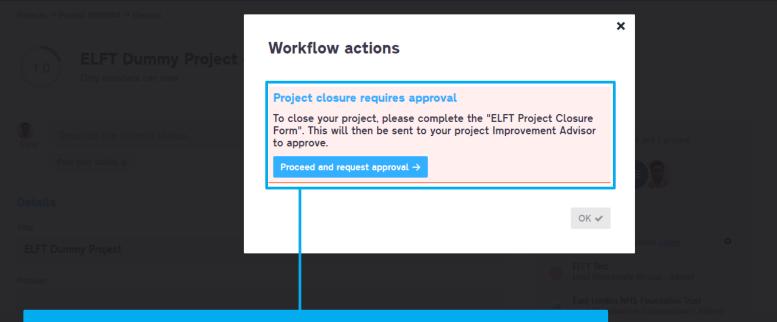
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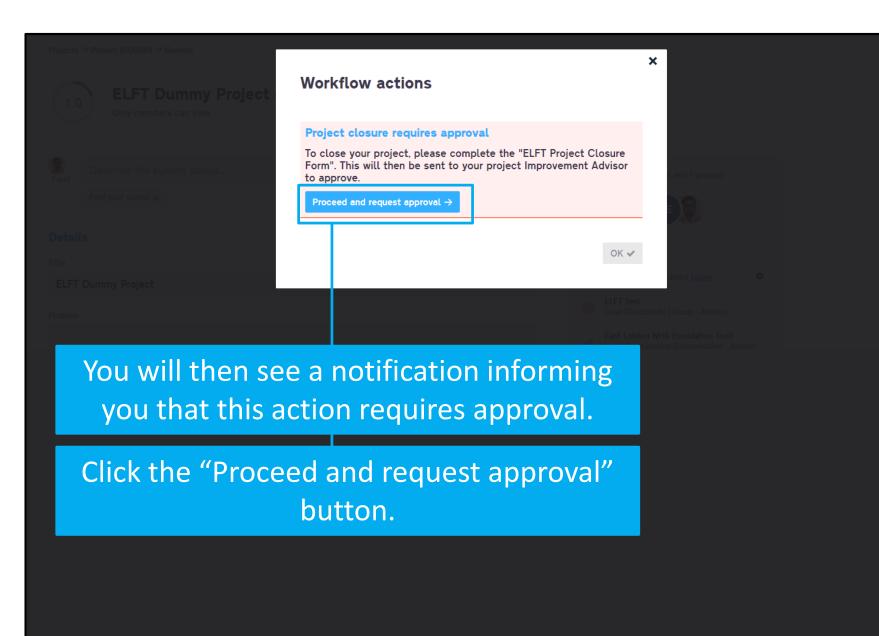
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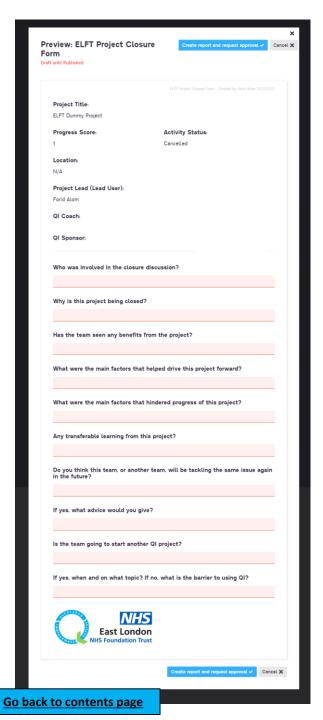


You will then see a notification informing you that this action requires approval.

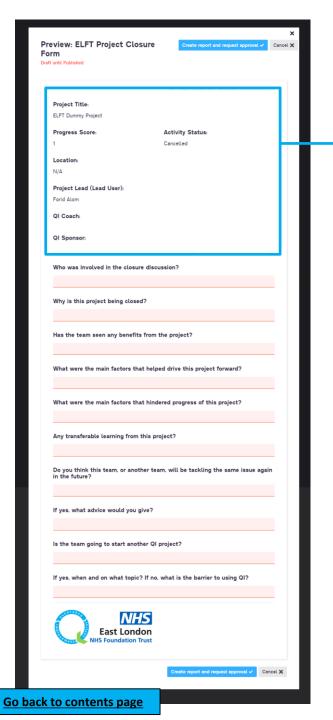






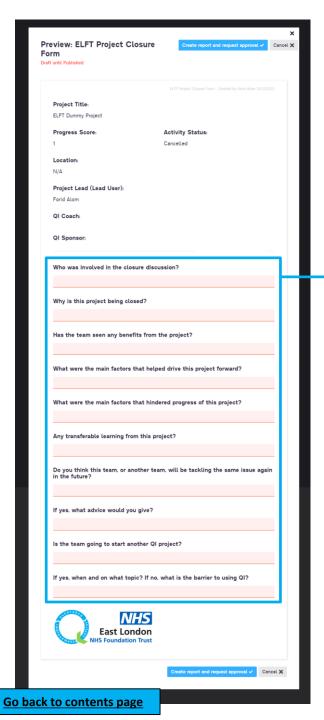






The first few fields will be automatically pulled from the "General" page of your project





The first few fields will be automatically pulled from the "General" page of your project

The fields highlighted in pink are the ones you need to answer.



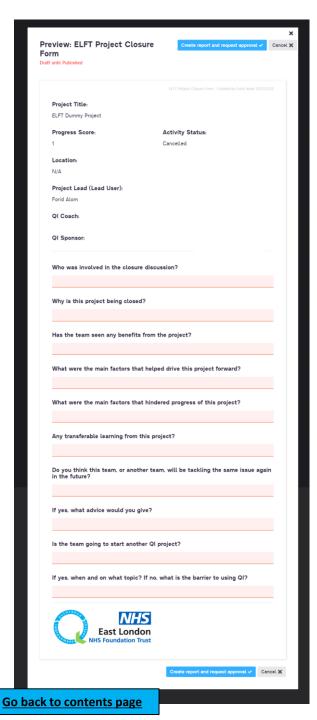


The first few fields will be automatically pulled from the "General" page of your project

The fields highlighted in pink are the ones you need to answer.

Once you have completed the form, click the "Create report and request approval" button.





The first few fields will be automatically pulled from the "General" page of your project

The fields highlighted in pink are the ones you need to answer.

Once you have completed the form, click the "Create report and request approval" button.

The report will then be sent to your project's Improvement Advisor for approval.



0	Projects → Project #106984 → General		* 🔺 🌒
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	Add a tag	submitted and is pending approvat.]
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The "Status" field will then be locked and highlight in yellow. If you click on it, it will tell you the field is locked and pending approval.





How to restrict access to your project?





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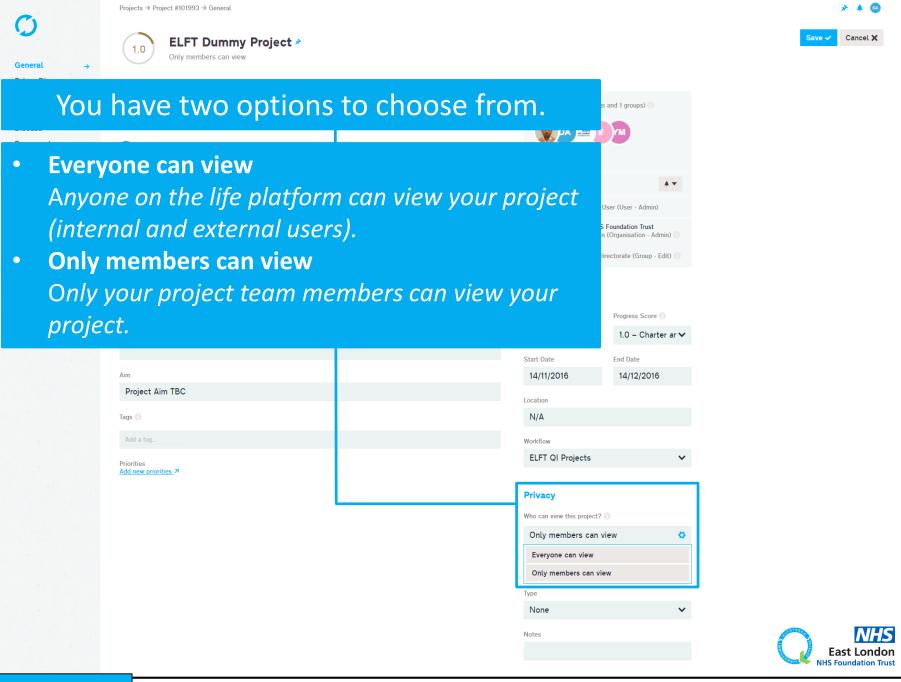
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	Add new priorities 7	
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		Everyone can view
		Only members can view
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How to submit a monthly progress update to your sponsor?





As a QI Coach, you're required to submit a monthly progress update to your sponsor on projects you are coaching.





As a QI Coach, you're required to submit a monthly progress update to your sponsor on projects you are coaching.

This is done through the "ELFT Progress Update to Sponsor" form.





As a QI Coach, you're required to submit a monthly progress update to your sponsor on projects you are coaching.

This is done through the "ELFT Progress Update to Sponsor" form.

Below is a flowchart explaining how the reporting cycle works.

STEP 1

TIME TO COMPLETE REPORT: 7 DAYS (168 hrs)

On the **1**st **Monday** of the month (at 10am), project leads receive notification to complete their update.

PROJECT LEAD

STEP 1 NOTES

On the 1st Monday of the month (at 10am), an email (and Life QI notification) will be sent to the project lead to notify them that it's time to complete their monthly progress update to their sponsor. The email will contain a link to the report.

Project leads then have 7 days to complete questions 1 to 10 on the "ELFT Progress Update to Sponsor" report.

STEP 2 TIME TO COMPLETE REPORT:

QI COACH

On the **2nd Monday** of the month (at 10am), QI Coach receives notification to complete their update.

STEP 2 NOTES

7 DAYS (168 hrs)

On the **2**nd **Monday of the month** (at 10am), an email (and Life QI notification) will be sent to the QI coach to notify them that it's time to complete their monthly progress update. The email will contain a link to the report.

The QI coach will be able to see what the project lead has answered to questions 1 to 10.

The QI coach then has 7 days to complete question 11.

STEP 3

TIME TO REVIEW REPORT: 2 DAYS (48 hrs) IMPROVEMENT ADVISOR

On the **3rd Monday** of the month (at 10am), Improvement advisor receives notification to review report.

STEP 3 NOTES

On the **3**rd **Monday of the month** (at 10am), an email (and Life QI notification) will be sent to the improvement advisor to notify them that it's time to review the monthly progress update. The email will contain a link to the report.

The Improvement Advisor will be able to see what the project lead and QI coach have answered.

STEP 4

PROJECT LEAD, QI COACH, IA AND QI SPONSOR

On the **Wednesday after the 3rd Monday** of the month (at 10am), the project lead, QI Coach, IA and QI sponsor receive report.

STEP 4 NOTES

On the Wednesday after the 3rd Monday of the month (at 10am), the report will be sent to the project lead, QI coach, Improvement Advisor and QI sponsor.







On the 1st Monday of the month, project leads receive an email and notification on Life QI notifying them that it's time to complete the "ELFT Progress Update to Sponsor" report.

EMAIL NOTIFICATION

Life QI Progress Update to Sponsor – Update Due

Life QI <bot@lifeqisystem.com> Sent: Wed 22/11/2017 11:00 To: ALOM, Forid (EAST LONDON NHS FOUNDATION TRUST)

Hi Forid Alom,

Your monthly progress update to your sponsor is due. This will help your sponsor know of any successes and challenges you may have had and is an essential part of helping your project move forward. Please complete the "ELFT Progress Update to Sponsor" report within the next 7 days.

The 'ELFT Progress Update to Sponsor - [MONTH YEAR]' report for the project 'Testing new approval process' has been run.

All the best, Life team

For help and support, please contact ELFT QI Team Tel: 0207 655 4077 / 4078 Address: 9 Alie Street, London, E1 8DE Web: <u>http://qi.elft.nhs.uk</u> Email: <u>qi@elft.nhs.uk</u> Twitter: <u>twitter.com/@ELFT_QI</u>

LIFE QI PLATFORM NOTIFICATION

Life QI Progress Update to Sponsor – Update Due - The 'ELFT Progress Update to Sponsor - [MONTH YEAR]' report for the project 'Testing new approval process' has been run.

Your monthly progress update to your sponsor is due. This will help your sponsor know of any successes and challenges you may have had and is an essential part of helping your project move forward. Please complete the "ELFT Progress Update to Sponsor" report within the next 7 days.

22/11/2017 at 11:00:28





ELFT Progress Update to Sponsor - [MONTH YEAR]

Created by today at 07:00 - Draft until Published

These fields are automatically populated based on what you have on the "General" page of your project.

Project Title: Testing new approval process

Location

Current Progress Score 0.5

...

Service User / Carer / Customer Involvement: None

Lead User to fill out this section (Questions 1-10)

As the lead user of the project, please answer the following questions.

Lead User Forid Alom

1. What progress have you made since your last update?

2. Do you think your project progress score should be changed? If so, to what and why?

3. Have you run any PDSA tests of change in the last month? If not, what is stopping you from testing?

4. Are you collecting and looking at data regularly? If not, what is holding you back?

5. Are you seeing any changes or improvements?

6. What factors are holding the project back?

7. Is there anything that you need help with?

8. Are you meeting with your QI coach regularly?

9. Are service users and carers (or customers) involved or regularly consulted on the project?

10. What is your plan for the next month?

QI Coach to fill out this section (Questions 11)

As the QI coach for the project, please answer the following question.

QI Coach

11. QI Coach Monthly Update



CLIFEQI Go back to contents page

The first few fields on the report is automatically filled in based on what you have in the "General" page.



ELFT Progress Update to Sponsor - [MONTH YEAR]

Created by today at 07:00 - Draft until Published

These fields are automatically populated based on what you have on the "General" page of your project.

Project Title: Testing new approval process

Location

Current Progress Score 0.5

Service User / Carer / Customer Involvement: None

Lead User to fill out this section (Questions 1-10)

As the lead user of the project, please answer the following questions.

Lead User Forid Alom

1. What progress have you made since your last update?

2. Do you think your project progress score should be changed? If so, to what and why?

3. Have you run any PDSA tests of change in the last month? If not, what is stopping you from testing?

4. Are you collecting and looking at data regularly? If not, what is holding you back?

5. Are you seeing any changes or improvements?

6. What factors are holding the project back?

7. Is there anything that you need help with?

8. Are you meeting with your QI coach regularly?

9. Are service users and carers (or customers) involved or regularly consulted on the project?

10. What is your plan for the next month?

QI Coach to fill out this section (Questions 11)

As the QI coach for the project, please answer the following question.

QI Coach

11. QI Coach Monthly Update



Go back to contents page

The first few fields on the report is automatically filled in based on what you have in the "General" page.

Project leads complete questions 1 to 10.



ELFT Progress Update to Sponsor - [MONTH YEAR]

Created by today at 07:00 - Draft until Published

These fields are automatically populated based on what you have on the "General" page of your project.

Project Title: Testing new approval process

Location

Current Progress Score 0.5

Service User / Carer / Customer Involvement: None

Lead User to fill out this section (Questions 1-10)

As the lead user of the project, please answer the following questions.

Lead User Forid Alom

1. What progress have you made since your last update?

2. Do you think your project progress score should be changed? If so, to what and why?

3. Have you run any PDSA tests of change in the last month? If not, what is stopping you from testing?

4. Are you collecting and looking at data regularly? If not, what is holding you back?

5. Are you seeing any changes or improvements?

6. What factors are holding the project back?

7. Is there anything that you need help with?

8. Are you meeting with your QI coach regularly?

9. Are service users and carers (or customers) involved or regularly consulted on the project?

10. What is your plan for the next month?

QI Coach to fill out this section (Questions 11)

As the QI coach for the project, please answer the following question.

QI Coach

11. QI Coach Monthly Update





The first few fields on the report is automatically filled in based on what you have in the "General" page.

Project leads complete questions 1 to 10.

They have **7 days** to complete their updates.





TIME TO COMPLETE REPORT: 7 DAYS (168 hrs) On the **2nd Monday** of the month, you will receive an email and notification on Life QI notifying you that it's time to review the report completed by the project lead and add your update

EMAIL NOTIFICATION

Progress update to sponsor - your updates are due

Life QI <bot@lifeqisystem.com> Sent: Tue 28/11/2017 12:08 To: ALOM, Forid (EAST LONDON NHS FOUNDATION TRUST)

Hi Forid Alom,

It is now time for you to enter your updates onto the "ELFT Progress Update To Sponsor" report.

Notification from report 'ELFT Progress Update to Sponsor - Dec 2017'

All the best, Life team

For help and support, please contact ELFT QI Team Tel: 0207 655 4077 / 4078 Address: 9 Alie Street, London, E1 8DE Web: <u>http://qi.elft.nhs.uk</u> Email: <u>qi@elft.nhs.uk</u> Twitter: twitter.com/@ELFT QI

LIFE QI PLATFORM NOTIFICATION

Progress update to sponsor - your updates are due -Notification from report 'ELFT Progress Update to Sponsor - Dec 2017'.

It is now time for you to enter your updates onto the "ELFT Progress Update To Sponsor" report.

29/11/2017 at 09:40:28

OLifeQI





TIME TO COMPLETE	QI COACH
REPORT:	
DAYS (168 hrs)	

On the **2nd Monday** of the month, you will receive an email and notification on Life QI notifying you that it's time to review the report completed by the project lead and add your update

EMAIL NOTIFICATION

LIFE QI PLATFORM NOTIFICATION

Progress update to sponsor - your updates a	are due	Progress update to sponsor - your up	odates are due -
Life QI <bot@lifeqisystem.com> Sent: Tue 28/11/2017 12:08 To: ALOM, Forid (EAST LONDON NHS FOUNDATION TRUST)</bot@lifeqisystem.com>		Notification from report 'ELFT Progression - Dec 2017'. It is now time for you to enter your update	
Hi Forid Alom,		Progress Update To Sponsor" report.	
It is now time for you to enter your updates onto t	he "ELFT Progress Update To Sponsor" report.	29/11/2017 at 09:40:28	
Notification from report <u>'ELFT Progress Update t</u>	o Sponsor - Dec 2017'		
All the best, Life team			
For help and support, please contact ELFT QI Tea Tel: 0207 655 4077 / 4078 Address: 9 Alie Street, London, E1 8DE Web: <u>http://qi.elft.nhs.uk</u> Email: <u>qi@elft.nhs.uk</u> Twitter: <u>twitter.com/@ELFT_QI</u>	m		

Both notifications will contain a link to the report.







TIME TO COMPLETE	QI COACH
REPORT:	
DAYS (168 hrs)	

On the **2nd Monday** of the month, you will receive an email and notification on Life QI notifying you that it's time to review the report completed by the project lead and add your update

EMAIL NOTIFICATION

LIFE QI PLATFORM NOTIFICATION

Progress update to sponsor - your updates a Life QI <bot@lifeqisystem.com> Sent: Tue 28/11/2017 12:08 To: ALOM, Forid (EAST LONDON NHS FOUNDATION TRUST)</bot@lifeqisystem.com>	are due	Progress update to sponsor - your up Notification from report 'ELFT Progre Sponsor - Dec 2017'.	ess Update to
Hi Forid Alom,		It is now time for you to enter your update Progress Update To Sponsor" report.	Sonto the ElFI
It is now time for you to enter your updates onto t	he "ELFT Progress Update To Sponsor" report.	29/11/2017 at 09:40:28	
Notification from report <u>'ELFT Progress Update t</u>	o Sponsor - Dec 2017'		
All the best, Life team			
For help and support, please contact ELFT QI Tea Tel: 0207 655 4077 / 4078 Address: 9 Alie Street, London, E1 8DE Web: <u>http://qi.elft.nhs.uk</u> Email: <u>qi@elft.nhs.uk</u> Twitter: <u>twitter.com/@ELFT_QI</u>	m		
			•

Both notifications will contain a link to the report.

You will get a notification per project you are coaching. So if you are down as the coach for 6 projects, you will get 6 notifications with link to reports for each project.







On the **2nd Monday** of the month, you will receive an email and notification on Life QI notifying you that it's time to review the report completed by the project lead and add your update

Search Inbox (Ctrl+E)			Progress update to sponsor - your updates are due
Arrange By: Date Newest on top		p 🔻 📥	Life QI <bot@lifeqisystem.com></bot@lifeqisystem.com>
🚖 Life QI	Tue 12:08		Sent: Tue 28/11/2017 12:08
Progress update to sponsor - your updates are due			To: ALOM, Forid (EAST LONDON NHS FOUNDATION TRUST)
🚔 Life QI	Tue 12:08	07	
Progress update to sponsor - your updates are due			Hi Forid Alom.
🚔 Life QI	Tue 12:08	ΠŸ	
Progress update to sponsor - your updates are due		- (It is now time for you to enter your updates onto the "ELFT Progress Update To Sponsor" report.
🚔 Life QI	Tue 12:08	ΠŸ	It is now time for you to enter your updates onto the EEFT Progress opdate to sponsor report.
Progress update to sponsor - your updates are due		- (
📄 Life QI	Tue 12:08	ΠŸ	Notification from report ' <u>ELFT Progress Update to Sponsor - Dec 2017</u> '
Progress update to sponsor - your updates are due			
🚔 Life QI	Tue 12:08	ΠŸ	All the best,
Progress update to sponsor - your updates are due			Life team

You will get a notification per project you are coaching. So if you are down as the coach for 6 projects, you will get 6 notifications with link to reports for each project.



	ogress Update to Sponsor - [MONTH YEAR] _{by at} 0700 - Duirt unit Published
These f	ields are automatically populated based on what you have on the "General" page of your project.
Projec	t Title:
Testing	new approval process
Locati	on
Curre	nt Progress Score
0.5	
Servio	e User / Carer / Customer Involvement:
None	
Lead	User to fill out this section (Questions 1-10)
As the	lead user of the project, please answer the following questions.
Lead	Jser
Forid A	lom
1. Wh-	it progress have you made since your last update?
	lead update
Project	rean chronia
2. Do	you think your project progress score should be changed? If so, to what and why?
Project	lead update
2 14-1	e you run any PDSA tests of change in the last month? If not, what is stopping you from te
	e you run any FUSA tests of change in the last month r if not, what is stopping you from te
Project	lead update
4. Are	you collecting and looking at data regularly? If not, what is holding you back?
Project	lead update
5. Are	you seeing any changes or improvements?
	lead update
6. Wh	at factors are holding the project back?
Project	lead update
7. ls ti	here anything that you need help with?
	lead update
. Jajo bi	
8. Are	you meeting with your QI coach regularly?
Project	lead update
9. Are	service users and carers (or customers) involved or regularly consulted on the project?
	lead update
Project	rean nhrare
10. W	hat is your plan for the next month?
Project	lead update
	oach to fill out this section (Questions 11)
As the	QI coach for the project, please answer the following question.

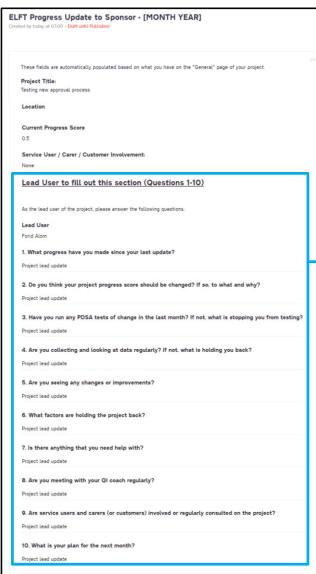
East London NHS Foundation Trust

11. QI Coach Monthly Update



When you click on the report link, you will be taken to the report (which is saved in the documents tab of the project).





QI Coach to fill out this section (Questions 11)

As the QI coach for the project, please answer the following question.

QI Coach

11. QI Coach Monthly Update

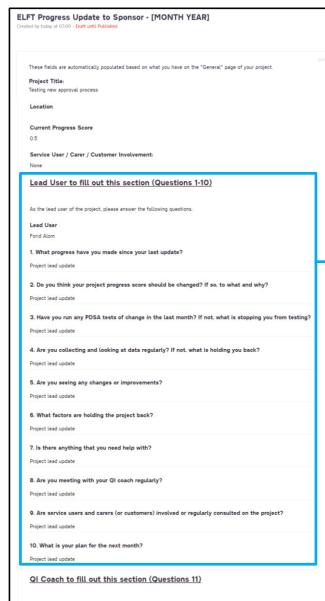




When you click on the report link, you will be taken to the report (which is saved in the documents tab of the project).

You will be able to see the project leads updates.





As the QI coach for the project, please answer the following question

QI Coach

11. QI Coach Monthly Update



When you click on the report link, you will be taken to the report (which is saved in the documents tab of the project).

You will be able to see the project leads updates.

If the project lead has not completed their updates, these fields will be blank.





	ogress Update to Sponsor - [MONTH YEAR] sey at 07:00 - Draft until Published
These f	ields are automatically populated based on what you have on the "General" page of your project.
Projec	t Title:
Testing	new approval process
O.5	nt Progress Score
Servic None	e User / Carer / Customer Involvement:
Lead	User to fill out this section (Questions 1-10)
As the	lead user of the project, please answer the following questions.
Lead	
1. Wha	at progress have you made since your last update?
Project	lead update
	you think your project progress score should be changed? If so, to what and why? lead update
	re you run any PDSA tests of change in the last month? If not, what is stopping you from testing
	lead update
	you collecting and looking at data regularly? If not, what is holding you back?
5. Are	you seeing any changes or improvements?
Project	lead update
	at factors are holding the project back?
	tenu spone here anything that you need help with?
	iere anyoning that you need need with?
8. Are	you meeting with your QI coach regularly?
Project	lead update
	service users and carers (or customers) involved or regularly consulted on the project?
10. W	hat is your plan for the next month?
	lead update
QIC	each to fill out this section (Questions 11)
As the	QI coach for the project, please answer the following question.
QI Co	ach
11 01	Coach Monthly Update



When you click on the report link, you will be taken to the report (which is saved in the documents tab of the project).

You will be able to see the project leads updates.

If the project lead has not completed their updates, these fields will be blank.

You will then be able to add your update in **question 11**.





r T ed by	y today at 07.00 - Draft until Published
The	se fields are automatically populated based on what you have on the "General" page of your project.
	ject Title: ing new approval process
Loc	ation
Cu 0.5	rrent Progress Score
Ser	rvice User / Carer / Customer Involvement:
Le	ad User to fill out this section (Questions 1-10)
Ast	the lead user of the project, please answer the following questions.
	ad User id Alom
	What progress have you made since your last update?
	iect lead update Do you think your project progress score should be changed? If so, to what and why?
	ject lead update
	Have you run any PDSA tests of change in the last month? If not, what is stopping you from tes ject lead update
	Are you collecting and looking at data regularly? If not, what is holding you back?
5. /	Are you seeing any changes or improvements?
Proj	iect lead update
	What factors are holding the project back?
	s there anything that you need help with?
	iect lead update Are you meeting with your QI coach regularly?
	ject lead update
	Are service users and carers (or customers) involved or regularly consulted on the project? iect lead update
	What is your plan for the next month?
	ect lead update Coach to fill out this section (Questions 11)
	the QI coach for the project, please answer the following question.
	Coach
	QI Coach Monthly Update



When you click on the report link, you will be taken to the report (which is saved in the documents tab of the project).

You will be able to see the project leads updates.

If the project lead has not completed their updates, these fields will be blank.

You will then be able to add your update in **question 11**.

You have up to **7 days** to complete your updates.





d by today at	07.00 - Draft until Published
These fields	are automatically populated based on what you have on the "General" page of your project.
Project Tit	le:
Testing new	approval process
Location	
Current P	ogress Score
0.5	
	and Course (Countermore Investments)
Service U	er / Carer / Customer Involvement:
	ser to fill out this section (Questions 1-10)
As the lead	user of the project, please answer the following questions.
Lead User	
Forid Alom	
1 What or	ogress have you made since your last update?
Project lead	
ridject téac	nhwara
2. Do you	think your project progress score should be changed? If so, to what and why?
Project lead	update
3. Have yo	u run any PDSA tests of change in the last month? If not, what is stopping you from update
	collecting and looking at data regularly? If not, what is holding you back?
Project lead	update
5. Are you	seeing any changes or improvements?
Project lead	
6. What fa	ctors are holding the project back?
Project lead	update
7 is there	anything that you need help with?
Project lead	upoate
8. Are you	meeting with your QI coach regularly?
Project lead	update
9. Are ser	rice users and carers (or customers) involved or regularly consulted on the project?
Project lead	update
	- unit die die aust - unit 2
	s your plan for the next month?
Project lead	update
OI Coa	th to fill out this section (Questions 11)
	The second second (Analising II)
	each for the project, please answer the following question.

QI Coach

11. QI Coach Monthly Update



When you click on the report link, you will be taken to the report (which is saved in the documents tab of the project).

You will be able to see the project leads updates.

If the project lead has not completed their updates, these fields will be blank.

You will then be able to add your update in **question 11**.

You have up to **7 days** to complete your updates.

On the 3rd Monday of the month, the report will then be sent to your project's Improvement advisor to review.





ed by tod	ay at 07.00 - Draft until Published
These fi	elds are automatically populated based on what you have on the "General" page of your project.
Project	t Title:
	new approval process
Locati	on
Currer	it Progress Score
0.5	
Servic	e User / Carer / Customer Involvement:
	Here to fill out this section (Questions 1.10)
Lead	User to fill out this section (Questions 1-10)
As the l	ead user of the project, please answer the following questions.
Lead L	lser
Forid Al	lom
1. Wha	t progress have you made since your last update?
	lead update
Project	ieau upuate
2. Do 1	you think your project progress score should be changed? If so, to what and why?
Project	lead update
	e you run any PDSA tests of change in the last month? If not, what is stopping you from lead update
4. Are	you collecting and looking at data regularly? If not, what is holding you back?
Project	lead update
5. Are	you seeing any changes or improvements?
Project	lead update
6. Wha	it factors are holding the project back?
Project	lead update
7. ls ++	ere anything that you need help with?
	lead update
Project	rean nhnare
8. Are	you meeting with your QI coach regularly?
Project	lead update
	service users and carers (or customers) involved or regularly consulted on the project?
Project	lead update
10. Wh	at is your plan for the next month?
Project	lead update
-1-74	
QIC	

QI Coach

11. QI Coach Monthly Update



When you click on the report link, you will be taken to the report (which is saved in the documents tab of the project).

You will be able to see the project leads updates.

If the project lead has not completed their updates, these fields will be blank.

You will then be able to add your update in **question 11**.

You have up to **7 days** to complete your updates.

On the 3rd Monday of the month, the report will then be sent to your project's Improvement advisor to review.

On the Wednesday after the 3rd Monday of the month, the report will then be sent to the project lead, yourself, your Improvement advisor and your QI sponsor.







Any questions or queries, get in touch with the QI team.

0207 655 4078 Elft.qi@nhs.net

