



# Reducing Time to Complete Neuropsychological Assessments in MAS

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## Aim

To reduce time from referral for neuropsychological assessment to completion of report and feedback to MDT to 6 weeks by April 2017 (updated date 31<sup>st</sup> January 2018)

## Why is this important to service users and carers?

- Reduced waiting times ensure service users receive a timely diagnosis, and the early support they require
- Service user collaboration was achieved through questionnaires and interviews with service users and carers
- Staff reflection on service user need through a focus group.



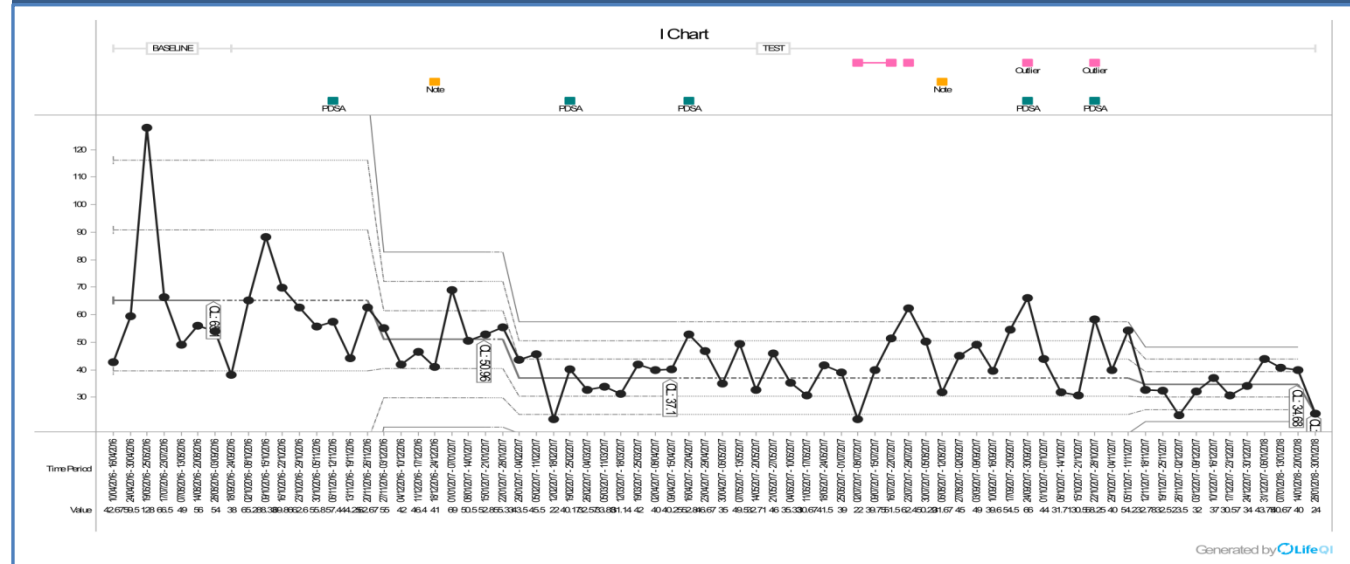
## Tests of Change

- Flexibility among assistant psychologists when service demands fluctuate between teams
- Defining slots for scoring/ writing up reports and supervising reports.
- Gathering information from initial MAS assessment without waiting for a report
- Scanning in referral info and scoresheets to reduce delays from working across different sites

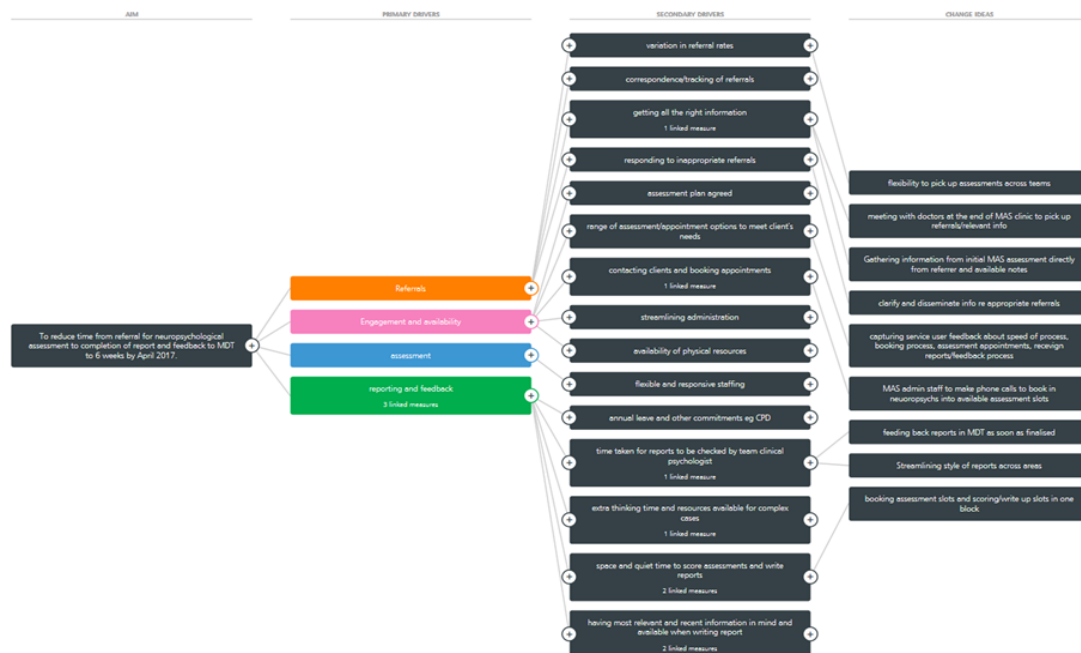
## QI Life Code

101393

## Data



## Driver diagram



## Learning

- Recognising differences between the teams, and changes within the teams
- The importance of standardised processes between the teams
- Building confidence as a team to test various change ideas to see what works
- The importance of considering and including balancing measures
- Project increased team cohesion and collaboration