



BRIDGING THE BEDFORD GAP

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Reaching in!

Aim

To increase the awareness of service users on Willow ward of what is available upon discharge from the Recovery College and People Participation by April 2018

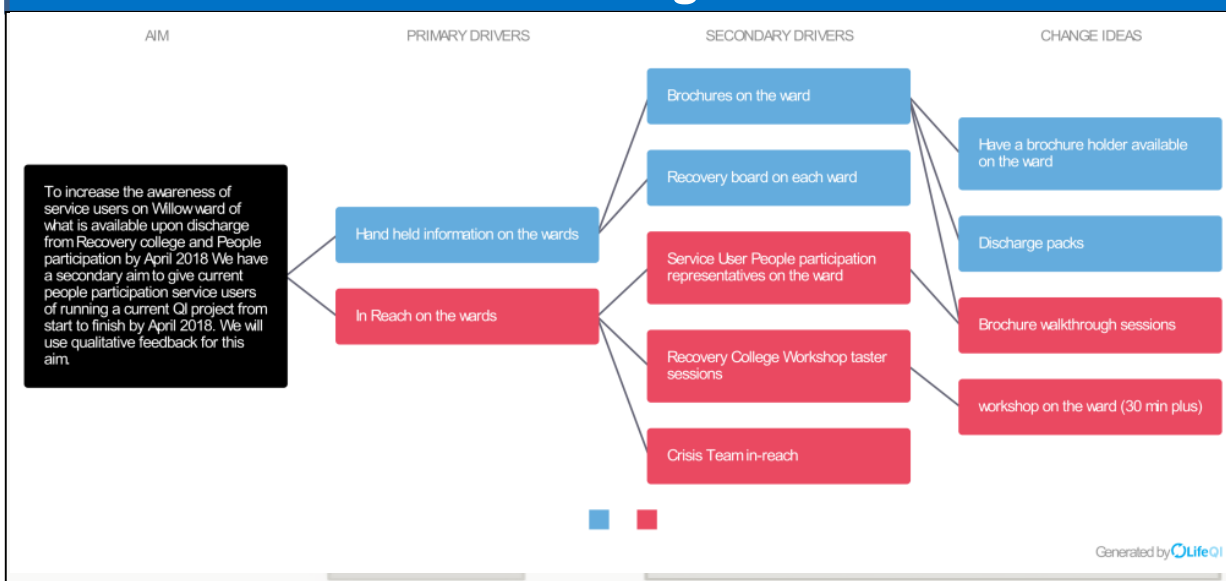
Why is this important to service users and carers?

A Group of Bedford people participation experts by experience shared that when they were inpatients they wished someone had let them know what was available through the Recovery College and People Participation. This group took the lead and set up a service user led project.

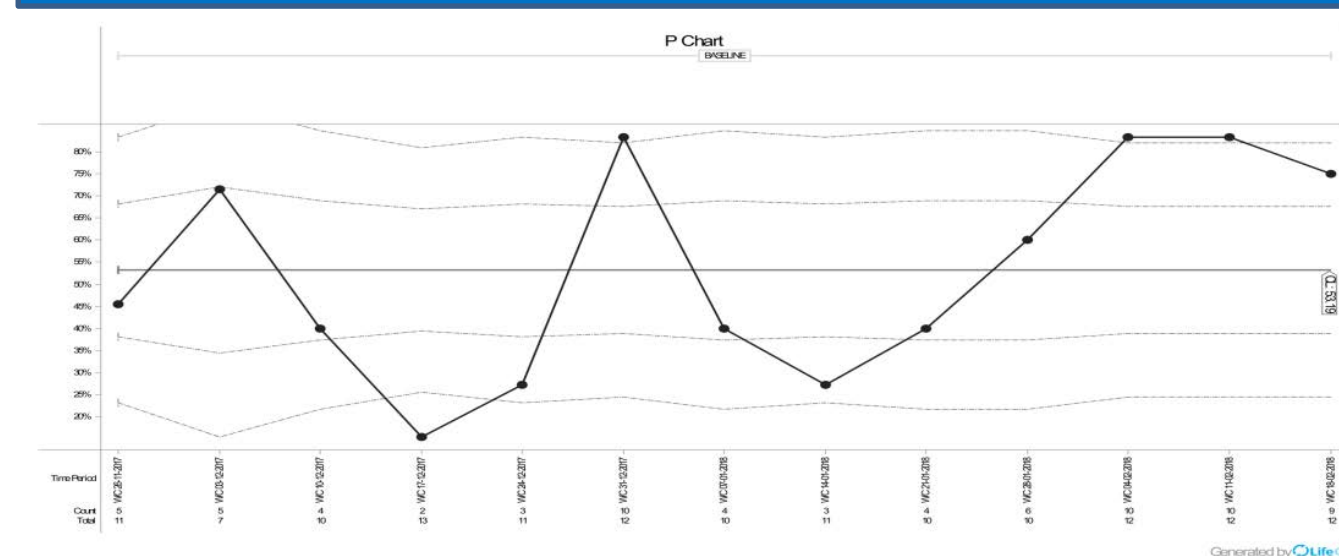
Tests of Change

- Delivering Recovery College workshops on the ward
- Recovery College brochure walkthrough sessions on the ward

Driver diagram



Data



Learning and what next?

We found that service users are perfectly placed to lead on quality improvement projects that benefit from their experience and expertise, on what positively contributes to the recovery of other service users. We found that as a project team we benefited from using the PDSA cycle as it encouraged us to embrace failure as an opportunity to learn.