

### **Enjoyment at Work**

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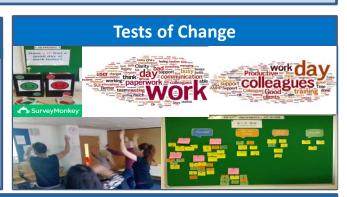
## "Enjoyment takes Work"

### Aim

Improvement in staff satisfaction and well-being so that staff are better able to meet the needs of their service users

# Why is this important to service users and carers?

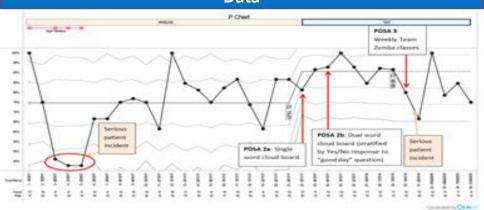
This is important for service users and carers because the evidence suggests that staff are able to meet service users needs more effectively when they have increased enjoyment at work. [1]



## **Driver diagram**



#### Data



### Learning and what next?

A change in culture takes time and challenges the system. Over the past 6 months we have seen some change in attitude and engagement from staff, in order to maintain and improve we will continue this work with service users and using the tools and framework of QI to build on staff morale and to increase enjoyment at work



AIM PRIMARY DRIVERS SECONDARY DRIVERS CHANGE IDEAS Appreciation Recognition/reward Mindfullness Wellness/Resilience Psychological safety Improvement in staff satisfaction and well-being so that staff are better able to meet the needs of their service users 1 linked measure Meaningful work Having Peer Support Workers Team formulation for every new client on CPA Ownership Transparency



