

ELFT's QI Projects

Nb. of Active Projects

158

Record Number	Title	Aim	Location
100791	Improving Support For Informal Carers in the Community Neurology Team	Support informal carers in the Community Neurology Team through improved assessment of their needs so they are better equipped to care for their loved one.	This pilot QI project is with carers of patients in the CHN Extended Primary Care Team.
100850	Increasing access to psychological therapies within the Psychotherapy department in City and Hackney	Primary aim is to reduce referral to first assessment/treatment (1st appointment) waiting times to below 8 weeks in next six months. Secondary aims: Reduce wait from referral to assessment by 25% in 6 months. Reduce wait from assessment to treatment by 25% in 6 months.	C&H Psychotherapy Department (Specialist Psychotherapy Service and Therapeutic Community and Outreach service)
100898	Improving the percentage of discharge counselling offered to service users	50% of service users offered discharge counselling by April 2018	Tower Hamlet Pharmacy Team, Nursing (Brick Lane)
101279	Improving Recovery Care for Outpatients	Improve the efficiency and effectiveness of Recovery care for non-CPA Recovery Team patients (Outpatients), to enable 50% of patients to be stepped down to Primary Care by April 2017	Community Recovery Teams
101457	Lifestyle Improvement	To reduce sedentary behaviours* by 50% for identified patients**, through organised group physical activity sessions by December 2017. *time spent watching television, playing play-station, sleeping in the day, reading or listening to music. **patients who are willing to improve their fitness/health and/or were engaging in little/no previous physical activity.	Woodberry Ward, Wolfson House, Forensics
101567	Implementing DIALOG+ recovery care plans - improving staff confidence and satisfaction	The project focuses on the DIALOG+ components of the new care plan on RiO. There are two main aims 1) to improve staff-rated confidence in using the DIALOG+ section of the care plan by 50% and 2) to improve staff-rated satisfaction scores with the new care planning process by 50% within 12 months.	CRT North Newham
101630	Medicine Waste Reduction at ELFT (TH)	Reduce the amount of medication returned to pharmacy from Roman ward by 50% by July 2018	Pharmacy Department/Roman Ward
101664	Four hour breaches in the emergency department	By April 2018 we aim to reduce our 4-hour breach rate to the national target of 5% of all ED attendances for mental health	
101683	Increasing Attendance at First Appointment	We aim to reduce first appointment non-attendances of children and families to 13% by 31 March 2017 and to 10% by 31 December 2017.	
101743	Reducing DNA rates within CHAMHRAS	We intend to reduce 1st appointment DNA's of referrals to CHAMHRAS to 20% by September 2017	
101748	Reduce the number of unused slots within Health E1 clinics by 25% by September 2018	Primary target is to reduce the number of DNAs and Improve patient contact rate across all clinics within the practice by 25% within the next 6 months	
102097	Reducing Incidents of Self-Harm at the Coborn Adolescent Unit	By September 2018, we will have reduced the number of incidents of self-harm on the unit by 30%.	Coborn Adolescent Team
102285	Improving Flow for Service Users within the Tower Hamlets PTS Service (Was previously "Ensuring Psychotherapy service users are seen for treatment within 18 weeks of referral").	Our aim is to see 95% of service users face to face for a second time within 18 weeks of referral by the end of November 2017 and to increase sign up to resources supportive of recovery.	Tower Hamlets Psychological Therapies Service
102367	Quality Comms	To increase engagement with ELFT QI microsite by 15% by March 2019	QI Comms Team
103471	To ensure people are only in hospital when they need to be	To reduce bed occupancy by service users from local COG (across all wards, inc. PICU) to 75% by September 2018	TBC

103632	Reducing Salary Overpayments at ELFT	To reduce salary overpayments by 30% by June 2018	Finance, HR
103762	Improving Successful Completions	To achieve 12 successful completions a week by October 2017 and maintain this for three month period	Reset
103780	Increasing the number of step-downs and transfers by 25%, in the next 18 months, to ensure service users have access to appropriate accommodation, support and opportunities for more independent living	Increasing the number of step-downs and transfers by 25%, in the next 18 months, to ensure service users have access to appropriate accommodation, support and opportunities for more independent living	City & Hackney Community Rehabilitation Team
103838	Improving access and flow in the Newham Psychotherapy Service	To reduce the length of time from referral to assessment (<11 weeks) and to reduce the length of time from referral to start of treatment (first stage treatment being induction workshops <18 weeks) by December 2018.	Newham Psychotherapy Service Newham Assessment and Brief Treatment Team Newham Personality Disorder Service
103898	Isle of Dogs CMHT - Reshaping Community Services	For 90% of staff and service users to report satisfaction with the care provided and given by December 2018.	Isle of Dogs and South Poplar Community Mental Health Team, Tower Hamlets
104233	Discharge Counselling By The Newham Pharmacy Team	To increase the number of service users who are offered discharge counselling on discharge from NCFMH by 50% by December 2018.	Pharmacy team and Nursing team in Newham Directorate
104350	Brain Gain Newham	1. To demonstrate the Peer Support Worker Service effectiveness across Newham community Teams (CRTs & EPCL) by achieving an 80% average PSW & Service User satisfaction rating for involvement with the PSW Service over a 6 month period before Dec 2019. 2. To maintain an 80% allocation of Service Users against caseload capacity and 80% PSW recruitment level for a 6 month period before Dec 2019.	CRT North CRT South Enhanced Primary Care Team
104375	Improving access to blood tests for people with intellectual disabilities	By May 2018 we will enable 75% of those patients identified to be having significant problems having a blood test to be supported to complete a successful blood test within 3 months.	Newham Health Team for Adults with Learning Disabilities Tower Hamlets Community Learning Disability Service
104413	Newham South Recovery Team - Reshaping Community Services	Newham South CRT will achieve 90% Satisfaction in the care that Service Users receive and Staff provide by December 2018.	Newham South Community Recovery Team
104682	Enjoying Work - Millharbour Ward	To understand/identify key factors (unique impediments) affecting Millharbour ward staff to their well-being/enjoyment in work and to design innovative solutions (improving/enhancing) by August 2018 by removing barriers and looking at issues from a different perspective.	Millharbour Ward MDT
105222	Gold Standards project to improve experience of environment on Joshua Ward	To improve the experience of the environment of our services users on Joshua Ward (this will be made more specific and measurable following capture of baseline data)	Joshua Ward
105334	Improving access and effective use of Community Therapies in BG and B&P CMHTs	Ensure 100% of newly allocated CPAs and HCPs are screened for possible therapy, within 14 days of allocation.	Bethnal Green CMHT, Bow and Poplar CMHT and Art Therapies
105365	Improving the waiting room experience at RESET	Reduce rates of disruptive behaviours and increase service user satisfaction ratings by 50% in six month period	RESET
105558	Enjoying Work - EPCT North West Team	To improve staff satisfaction and well-being by 70% by March 2019 so that staffs are better able to meet the needs of their service users.	EPCT West Locality
105741	15 minutes and Counting Observation QI	To reduce frequency and duration of enhanced observation by 50% by March 2018. *Frequency on the whole Ward *Duration on the whole Ward	Bow ward, John Howard Centre, Forensics
105800	Patient's Own Drugs (PODs)	To increase the number of PODS brought in by patients and used by clinical teams by 20% by May 2018	City and Hackney Pharmacy team Tower Hamlets Pharmacy team Luton and Bedfordshire

			Bedfordshire Pharmacy team
105883	Reducing re-admissions under the MHA in males of black ethnicity in EI service	To reduce by 30% re-admissions under the MHA in males of black ethnicity in EI service within 2 years	EQUIP
105892	Improving the delivering of discharge counselling for our service users	We aim to increase the discharge counselling offered to our service users by 30% by the end of July 2018	Coral ward, Calnwood court Luton
106209	Improving patient safety and satisfaction of discharge process into EPCT	To improve the safety of and patient/staff satisfaction with the discharge process from Silvertown and Plashet wards into EPCT North East by 30% by December 2018. This will be measured through: 1. a reduction in the reported level of harm in Barts incidents; 2.a reduction in the number of complaints and PALS received from patients by Barts relating to discharge; 3 through the reduction in the number of incidents reported by ELFT in relation to the discharge process; and 4 an increase in positive responses from staff and patient questionnaires (EPCT staff, Barts health staff and Patient questionnaire)	Between the COG, ELFT (EPCT) and Barts Health (NUH)
106241	Enjoying Work - Isle of Dogs Team	Increase staff satisfaction with their working day and well-being by 10% by September 2018.	Isle of Dogs CMHT
106269	Minimizing Risk in High Dose Antipsychotic Therapy	To minimize risk in High Dose Antipsychotic Prescribing	Tower Hamlets Centre for Mental Health
106294	Medicines Wastage Management	Luton & Bedfordshire Pharmacy team to look at a 50% reduction in waste of medicines on the Onyx and Coral wards by June 2018	Luton
106328	To increase the number of people with Dementia, attendance at specialist groups in South Beds	To increase attendance for people with dementia and their carers at local specialist groups in South Beds by 50%	South Bedfordshire
106334	Reducing waiting times for psychological intervention in learning disability services in Bedfordshire in Luton	By June 2019 we will reduce waiting times from referral to psychological intervention to below 18 weeks.	
106341	Faster access to initial assessment for adults with eating disorders in Bedfordshire and Luton.	To reduce wait time from referral to first assessment appointment to 6 weeks by September 2018.	Bedfordshire and Luton Adult Community Eating Disorder Service.
106395	Loxford Ward's Healthy Lifestyle Project	For service users* on Loxford ward to increase their physical activity by 25% and to learn how to make healthier dietary choices	Loxford Ward
106405	Service User Bedroom Care	Improve tidiness in service users bedrooms on Hoxton Ward by 60% by August 2018	Hoxton Ward (Wolfson House) forensic low secure
106630	Increasing use of SkyGuard in Community Health Newham	We aim to increase the headline monthly usage rate from 50% to 90% by October 2018.	Newham and Tower Hamlets Community Services
107092	Improving Clinic Attendance for Newham Perinatal Mental Health Team	To improve clinic attendance by 15% by March 2019	Newham Perinatal Mental Health Team
107101	C&H ADHD - CAMHS Improving Access and Flow	To reduce the average length of time from 'referral to the service' to 'ADHD assessment feedback' to 12 weeks by September 2018	
107103	C&H Crisis - CAMHS Improving Access and Flow	To improve service user experience within the Crisis Pathway by 20% on feedback questionnaire within 6 months	
107104	TH Triage - CAMHS Improving Access and Flow	To reduce the average wait time from receipt of referral to decision made within front door team by 20% before December 2018.	
107105	Newham EBT - CAMHS Improving Access and Flow	Reducing the length of time that young people spend in treatment by 25% (1 year to 9 months) by December 2018	
107106	Luton - CAMHS Improving Access and Flow	To improve experience of treatment and reduce time in the pathway from referral to appropriate treatment.	
107125	Improving access to Bedford Child and Adolescent Mental Health Service (CAMHS) for children and young people from black, minority and ethnic groups (BME).	To increase one Bedford borough School referrals by 10 percent of Young people from black, minority and ethnic groups to Bedford Child and Adolescent Mental Health Service (CAMHS) by July 2018.	Bedford CAMHS 5-7 Rush Court Bedford MK40 3JT

107169	Improving satisfaction of reception staff and stakeholders in Forensic Reception units	To reduce the number of staff having a bad day to less than a quarter by 1st May 2018	
107273	TH Neurodevelopmental ? CAMHS Improving Access and Flow	Reduce waiting time from referral to receipt of assessment report to 16 weeks by Feb 2019	TBC
107846	Improvement in accessibility and reliability of local electronic information within City and Hackney CAMHS to enhance clinician's ability to work effectively. To create a new medium to communicate within the service .	To set up a project to create web pages to more easily navigate information on the shared drive and web with up to date service information to help deliver clinical care. To further use these pages to help communicate information within the service. To continually review these pages and the structure and contents of the shared drive to keep information up to date and relevant.	City and Hackney CAMHS, 15 Homerton Row
107850	Reducing Incidents by Improving Relational Security on Morrison Ward	To lower incidents of reported violence and aggression on Morrison ward by improving awareness of relational security.	Morrison Ward, John Howard Centre
107980	Increasing the use of Goal Based Outcomes (GBO) in the Emotional & Behavioural Pathway	To increase the number of clients who set and regularly rate Goal Based Outcomes during clinical sessions	Homerton Row, London E9 6SR
108051	Improving access to Genetic Testing for People with Intellectual Disabilities.	To offer genetic testing to 100% of eligible people at the point of entry to Tower Hamlets Community Learning Disability Service by July 2018.	Tower Hamlets Community Learning Disability Service
108342	Recovery orientated depot clinic at Stepney and Wapping CMHT (ROD)	95% of service users that receive their depot at Stepney and Wapping CMHT will receive them on time. On time means on the day the depot is due.	Stepney and Wapping CMHT, 68 Glasshouse Fields, London E1W 3AB
108521	Dream big: improving sleep on Lea Ward	To improve the quality of service user's sleep (according to the sleep quality index, and sleep diaries) by X amount, during admission on the ward, by July 2018	Lea Ward, Mile End Hospital
108623	CMHT Health Clinic	All Service Users receive their injections in a timely manner within +/- 5 days of due date	Luton CMHT
108675	Luton and Bedfordshire Violence Reduction Collaborative - Onyx Ward	To reduce violence and aggression by at least 30% by Sep 2018 (physical violence, non-physical violence) on Onyx Ward	Onyx Ward - Luton
108677	Luton and Bedfordshire Violence Reduction Collaborative - Coral Ward	To reduce violence and aggression by at least 30% by Sep 2018 (physical violence, non-physical violence) on Coral Ward	Coral Ward - Luton
108678	Luton and Bedfordshire Violence Reduction Collaborative - Crystal Ward	To reduce violence and aggression by at least 30% by Sep 2018 (physical violence, non-physical violence) on Crystal Ward	Crystal Ward - Luton
108679	Luton and Bedfordshire Violence Reduction Collaborative - Jade Ward	To reduce violence and aggression by at least 30% by Sep 2018 (physical violence, non-physical violence) on Jade Ward	Jade Ward - Luton
108992	Reducing UNMET leave in Forensic Services - Victoria Ward	To reduce UNMET [planned / escorted] S17 leave by 30% by December 2018	Victoria Ward & Beyond - John Howard Centre
109622	Improving BAME Engagement in Luton Older Persons' Memory Assessment Service	To improve the engagement and experience of the South Asian population within the Luton Memory Assessment Service by September 2019. The aim is to improve engagement rates from 14% to 26% to reflect the diversity of the local population... ..and to improve the experience of the assessment process for this population.	Luton Memory Assessment Service
110289	Reducing the number of referrals to the children's therapies teams from schools.	By April 2019 the quality of referrals received from schools will improve by 5%	West Ham Lane Health Centre
110546	Increasing the number of referrals of young people	To increase the number of referrals of young people (18 - 24) each week to P2R by 50% in 6 months	P2R Bedford Hub
110581	Improving Successful Completion rates of Brief Interventions in the community	By April 2019, to achieve a 50% success rate of all Brief Interventions delivered	RESET Drug and Alcohol Treatment Service, Tower Hamlets.
110814	Reshaping Community Services - Dunstable CMHT Team	Dunstable CMHT will achieve 90% Satisfaction in the care that Service Users receive and Staff provide by December 2018.	Dunstable CMHT
110987	To ensure all AMHP Services	To ensure that all AMHPs are entering contracts correctly on PLO within 24 working	Bedfordshire AMHP

110007	To ensure all AMHP Service Contacts are entered on Rio diary within 24 working hours of contact occurring.	To ensure that all AMHPs are entering contacts correctly on RIO within 24 working hours (trust standard) by 1st December 2018.	Bedfordshire AMHP Service, Luton AMHP service and Emergency Duty Team service at Central Bedfordshire Council (based in Bedford and Luton).
110893	Increasing Smoking Cessation Referrals within EQUIP	To increase the percentage of smokers on the caseload who have been referred to smoking cessation by EQUIP to 15% by 6 months	EQUIP
110898	Reshaping Community Services - North Hackney Recovery Team	For all staff and service users to have 90% satisfaction with the care they provide and receive, respectively	NCMHT
111260	Increasing the Life QI monthly reporting completion rate	To increase the project lead monthly reporting completion rate to 70% by March 2019. To increase the coaches monthly reporting completion rate to 70% by March 2019.	
111308	Enjoying Work - Rehab and Recovery team City and Hackney	To increase the number of good days reported by staff by X% over a period of 6 months	Primrose Square
111342	Improving Dementia diagnosis rates in Bedfordshire	To diagnose 38 people every month with dementia in Bedfordshire memory clinics by 31st December 2018.	Bedfordshire
111504	Footwear Improvement in the CHN Foot Health Service.	By December 2018 we will improve the number of patients using suitable footwear by 50% (in the podiatry outpatient clinics).	CHN Foot Health community outpatient clinics.
111576	Enjoying Work - Richmond Wellbeing Service	Improve RMS staff satisfaction as measured by the QI survey by x% by end June 2019	Richmond Wellbeing Service, St. John's Health Centre, Twickenham TW1 3PA
111691	Enjoying Work - Quality Assurance Team	To increase mean good day measure for the team to 85% by 31st January 2019	Corporate Alie street
111714	Enjoying Work - Ludgate Ward	To increase the number of "good days" staff have by X% over the next six months	Ludgate Ward
111750	Reducing time to hire	Addressing vacancy gaps by reducing time to hire and getting candidates in post as soon as possible	Head quarters, Alie St
112177	Carer inclusion on an acute inpatient ward	For satisfaction (as rated in quantitative and qualitative questionnaires) of supporting carers of service users on Brick Lane ward, in partnership with Rethink Mental Illness to be rated as 'high' by staff and carers	Brick Lane ward, Tower Hamlets Centre for Mental Health, Mile End Hospital
112178	Enjoying Work - Business Development Unit (BDU)	We will increase our 'enjoying work' average score from baseline by 10% by March 2019	Business Development Unit (BDU) East London NHS Foundation Trust Robert Dolan House, Ground Floor, 9 Alie Street, London E1 8DE
112287	Reshaping Community Services - Wardown CMHT	For 90% of Staff and Service Users to report satisfaction with the care they provide and receive.	
112341	Enjoying Work - Medical Management Team	Increase the enjoyment at work by 10%	
112395	Enjoying Work - Executive Team	To increase measure of joy at work by #% by Dec 31st 2018, measured via 'Improve Well' app (percentage change to be confirmed at next project meeting, using baseline)	
112424	Improving Patient Experience	25% increase in the total number of participating services completing service user experience surveys by December 2018	Head Office
112444	Luton and Bedfordshire Bed Management Programme - Crisis Arrangement for Gatekeeping	To increase the percentage of accepted referrals from Luton PLS to Luton & South Beds CRHT by 50% by 31 March 2019.	Luton and Bedfordshire
112448	Luton and Bedfordshire Bed Management Programme - Inpatient and Interface	To increase the availability and effectiveness of local in-patient care within Luton and Bedfordshire. To have 85% bed occupancy by Feb 2019	
112451	Luton and Bedfordshire Bed Management Programme -	To increase the availability and effectiveness of local in-patient care within Luton and Bedfordshire. To have 85% bed occupancy by Feb 2019	

112577	Enjoying Work - Morrison Ward	We aim to improve staff satisfaction on Morrison Ward by 50% by May 2019	
112602	Enjoying Work - Willow Ward	To improve staff satisfaction and happiness at work by _% by 13.12.2018	Willow Ward, Oakley Court, Luton
112729	Enjoying Work - West Ferry Ward	To increase the percentage of staff who have had a mostly good day at work to 60% by December 2018	West Ferry ward, John Howard Centre
112745	Enjoying Work - Newham Child and Family Consultation Service	Improve staff enjoyment and wellbeing at work	Newham Child and Family Consultation Service
112764	Enjoying Work - Children's Community Nursing Service	To improve staff satisfaction and wellbeing in the workplace so that staff are more able to meet the needs of their patients. This will be evidenced by a 15% increase in the number of staff who say they are having a good day within 6 months.	Children's Community Nursing Service (Newham)
112796	Empowering recovery through change initiatives to clinic waiting area	To improve service user satisfaction with the waiting area and entrance environment to 80% (8/10) by June 2019. To improve the helpfulness of waiting area resources to 80% (8/10) by June 2019.	Meadow Lodge, Steppingley Hospital, Bedfordshire
112854	Enjoying Work - Community Eating Disorder (CEDS)	Improve staff enjoyment of work	
113003	Reducing unscheduled call-outs for blocked catheters	Unscheduled urinary catheter call-outs to be reduced by 20% by July 2019.	
113057	Enjoying Work - Coborn	To improve staff's daily enjoyment at work	Coborn Centre for Adolescent Mental Health
113062	Reducing drop-out rates for low intensity cognitive behavioural therapy (Step 2) treatment modalities.	Data reveals that we have a drop-out rate of 42% on average for step 2 low intensity cognitive behavioural therapy treatment modalities. We therefore aim to reduce this to a 30% drop-out rate for step 2 treatment modalities (Computerised cognitive behavioural therapy, guided-self help individual sessions and low intensity treatment groups) by 31/10/19.	Bedfordshire Wellbeing Service - Bedford base
113431	Physiotherapy exercise Video app	See above rationale	MSK Newham
113662	Improving discharge for complex care patients	To reduce length of stay on Arnold Whitchurch and Russell wards by 10% by 31st December 2018, and 20% by 31st March 2019.	Bedford Hospital
113665	Tower Hamlets ADHD: Improving access to specialist assessment and reducing overall waiting time from initial referral to specialist assessment	To reduce average waiting time from referral to CAMHS to ADHD assessment feedback appointment, to 40 weeks by April 2019, and 20 weeks by October 2019.	Tower Hamlets CAMHS
113709	Improving patient, carer and staff satisfaction on an Older Person's Inpatient Ward	To Improve Satisfaction Across all 3 areas by 5% by March 2019	Fountain's Court, Bedford
113774	Enjoying Work - Biggleswade CMHT	To increase staff's enjoyment at work	
113776	Enjoying Work - Bedford CRHT	Improving Staff satisfaction to above 60% by 31st March 2019.	
114059	To increase East London Forensic Outreach Service successful discharge of patients to local services to 90% by April, 2019	To increase ELFOS successful discharge to local services to 90% by April 2019.	East London Forensic Outreach Service (ELFOS) 26 Shore Road London E9 7TA
114243	Improving Access and Flow in Bedford CMHTs	To reduce the size of the team caseloads by 25% by April 2019 and 50% by October 2019 and reduce wait times to assessment and treatment.	Florence Ball House
114278	Formal Complaints Management Project	1. To increase the percentage of formal complaints being responded to within 25 working days from current x% to x % by September 2019 in Newham and Tower Hamlets Mental Health Services.	
114311	Improving Awareness of Autism within Mental Health Services	To improve Autism Awareness within mental health services in City and Hackney leading to more timely referral for assessment.	City and Hackney Autism Team
114370	Impact of Loneliness/Isolation	To help improve patients understanding of their condition and thereby help them to	Health and Social

	among EPCI patients and addressing the pressure points and facilitating / coaching them to understand their condition better and measuring the improvement by means of Patient Activation Measure tool (PAM)	tailor their care plans, gain confidence, develop skills and seek help as and when needed.	Care navigators (HSCN) Extended Primary Care Team- Vicarage Lane, Stratford
114433	Improving crisis intervention services for adults with Intellectual Disabilities in Bedfordshire	To reduce the amount of time spent by the Intensive Support Team on non-crisis work	Bedfordshire
114439	Improving access to Tower Hamlets Community Learning Disability Service	Improving access for people with learning disabilities to CLDS by reducing length of time in days from initial referral to completion of single assessment	
114489	Improving Successful Opiate Completions	To increase the rate of successful opiate completions by 20% by the end of March 2019	RESET Drug and Alcohol Service
114517	Lets Talk	To improve the quality and frequency of 1:1's by 50% by March 2019.	Wolfson House, Woodberry Ward
114573	The Welcome Pack (Reception Perfection)	To increase the number and quality of good feedback forms received from service users by 20% over 6 months	Florence Ball House Bedford
114597	Improving the Psychology Referral Pathway	To reduce waiting times from referral to start of psychological therapy	Luton
114602	Increase the number of incidents reported to police and subsequent increase in sanctions	To increase the number of appropriate incidents reported to the police by 20% by December 2019 with the resultant increase in sanctions after police investigation.	Luton and Bedfordshire - Crystal ward and another to be decided.
114678	Looking at Timely and Appropriate Access into the Luton and South Beds Diabetes Foot Ulcer Pathway	To improve the efficiency of the pathway to reduce variables in waiting times across the different clinics.	Clinical Locations across Luton and South Beds
114695	Changing Lanes Formulation Improvement Project	To improve the percentage of active cases with a service-developed formulation from 72% (Q1) to 90% by Q3 (31 December 2018) and 95% by Q4 (31 March 2019).	Changing Lanes (IIRMS), 26 Shore Road, Hackney
114699	Enjoying Work - Older people's Mental Health OT	To Improve Enjoyment at work in Older People's MH OT services and Leadenhall ward	Leadenhall ward
114729	City and Hackney Learning Disability Service Staff Experience and Happiness at Work QI Project.	We aim to improve staff satisfaction and staff experience by 33% by April 2019	Hackney Learning Disability Service
114743	Effective holistic care planning within HTT.	To reduce the time between the date that a patient assessed as being clinically fit for discharge from HTT and the date of actual discharge.	Newham Home Treatment Team Acute Day Hospital.
114789	Improving the IT experience. Helpdesk Tool replacement	Reduce the IT helpdesk wait times from 2.5 minutes to 1 minute (Average)	
114823	Improving the Involvement of Carers in the Community Mental Health Team for Older People.	To increase the involvement of carers from 0% to 50% by March 2019 and then to 100% by August 2019. To achieve 80% carers satisfaction in the services provided by the Community Mental Health Team for Older People by August 2019.	Community Mental Health Team for Older People East London NHS Foundation Trust Unit 1, 30 Felstead Street, London, E9 5LG
114835	A Good Night's Sleep	To improve the number of hours and quality of sleep by making systematic changes to the environment and by improving Sleep Hygiene for a Service users by improved education around Sleep and possibly incorporating CBT	Broadgate ward, John Howard Centre, Forensics
114846	To improve the Initial Health Assessment process for when a child or young person enters into care	100% of all Looked After Children (LAC) entering care will be seen by a clinician within 10 working days of ELFT LAC Team being notified. Once seen, 100% of reports will be completed and sent to London Borough Newham (LBN) within 48 hours of the initial health assessment being undertaken	West Ham Lane Dockside - LBN Social Care
114850	Reduction in Delayed Discharges in Bedfordshire and Luton Early Intervention Psychosis Service.	To reduce the percentage of delayed discharges by 8 weeks from EIP by 50% by April 2019.	EIP, Twinwoods Resource Centre, Clapham, Bedfordshire, MK41 6AT

114879	Loxford Ward - Effective Discharge QI Project	To prepare service users for discharge by ensuring that they have the life tools necessary when in the community	Loxford Ward, Wolfson House, Forensics
114891	Integration of Physical & Mental Health Across Secondary and Primary Care in Luton	To enhance the communication between primary and secondary care in relation to patient physical and mental health examinations. To achieve 100% two way communication in relation to physical and mental health in primary and secondary services within the six month period of this project.	Luton Health Clinic (Depot Clinic) based at Charter House - Community Mental Health Team
114917	Improving Alcohol Community Detoxes at RESET	To improve the rate of community alcohol detoxes at RESET by 200% by end of March 2019.	RESET Drug and Alcohol Treatment Service
115008	Carer's Involvement in Discharge Planning	To increase Carer satisfaction in involvement by 25% in 3 months and 50% in six months	Luton inpatient services
115038	Improving access to intervention for children with autism in Children's services Community Newham	TO reduce waiting time to intervention by 1 year in first 8 months.	
115052	Boxercise	To improve on outcomes from previous two Boxercise programmes. (Draft)	John Howard Centre
115062	Improve physical health monitoring for patients detained on section 136	Improve physical health monitoring by 50% for patients detained on section 136 within 6 months	Duty Senior Nurse-Jade Ward Section 136 suite
115067	Lets talk about sex(ual) health, sexual expression and intimacy on Limehouse, a Forensic Rehabilitation ward.	For patient satisfaction with support they receive to meet their sexual health, sexual expression and intimacy needs to be rated at 5/10 by 2020.	Limehouse Ward, John Howard Centre, Forensics
115069	Working better together	To improve the level of staff satisfaction on shift by 30% within 6 months.	Clissold ward, Wolfson House, East London NHS Foundation Trust
115070	To reduce DNA rates in Dallowdowns CMHT Luton to 10% or below by 31st March 2019	To reduce DNA rate in Dallowdowns CMHT Luton to 10% or below by March 2019	
115132	Improving quality of referrals to Psychology from Bedford CMHTs	To improve the percentage of referrals that are accepted for psychological treatment within two of the Bedford CMHTs by July 2019	Bedford CMHT
115133	Language Enrichment Groups (LEG)- Speech and Language Interventions	To improve LEG screen scores by 15% using the new intervention programmes by August 2019	
115235	Diabetes Referrals for Asian Population	To increase the number of Diabetes referral for the Asian population by 20% by the end of March.	Newham Talking Therapies
115248	Improving timely access to high quality family support across Newham Secondary Care Mental Health Services	1. Improve waiting time for systemic interventions at 409 for all service users to a maximum of 18 weeks by March 2019 2. Improve access to family support in CRTs by July 2019	
115598	Diversifying job roles to improve staff satisfaction in Newham Memory Clinic.	To increase the number of different tasks performed by individual staff members, whilst continuing to meet key performance targets and maintain or improve overall standards.	First Avenue Resource Centre
115606	Reducing time taken for reports to be sent out following doctor-led clinics at West Ham Lane	The time taken for reports to be sent out after appointments will be measured with an aim to send 50% within 2 weeks and 100% within 2 months by 1 March 2019 and 90% within 2 weeks and 100% within 1 month by 1 June 2019.	West Ham Lane Medical Centre
115680	A Quality Improvement Project to reduce non-attendance rates of service users to appointments offered by the Child Development Service	To reduce the non-attendance (including cancellations and DNA/WNB) rate of service users in the Child Development Service by 50% by the end of February 2019 and improve service user satisfaction with appointment notifications.	West Ham Lane Health Centre
115742	Reduce number of patients on SPLD Psychiatry caseload prescribed antipsychotic medication without mental illness by 10% over the next 6 months.	Reduce number of patients on SPLD Psychiatry caseload prescribed antipsychotic medication without mental illness by 10% over the next 6 months.	Luton & Bedfordshire Services for People with Learning Disabilities
115761	Wellbeing Clinic Management	The aim of this QI is to improve staff and service user satisfaction in the Wellbeing	Project Team

115704	Verbal and Clinic Management	The aim of this QI is to improve staff and service user satisfaction in the verbal and clinic by 50% by the end of May 2019	recovery team North Passmore Edwards Building Ground Floor Shrewsbury Road East Ham London E7 8QR
115846	Reducing the caseload for care coordinators by 10% within 6 months by reviewing and closing cases that are no longer appropriate for the NEIS service	To reduce the case load by 10%	Newham Early Intervention Service
115863	Increasing attendance at Map and Talk Reflective Practice Supervision	To increase attendance at Reflective Practice Supervision sessions to 75% by June 2019.	Forensic Directorate (John Howard Centre and Wolfson House)
115870	To increase the uptake of GP optimisation clinic in Newham provided by the Diabetes Specialist Service	To increase the uptake of the GP optimisation clinic provided by the Diabetes Specialist Service in Newham by 50% by 01/11/2019	In Newham Community
115872	Reducing waiting times for enuresis assessment and follow up	To see enuresis within 13 weeks for GP referrals and 18 weeks for other referrals	
115910	Improve patient experience with recovery care plan in primary care	To improve the experience of service users by compressing the recovery care plan in order to meet the needs of individual patients in EPSC.	115 Balaam street
115937	Video Conferencing	To increase the use of video conferencing by 60% by March 2019	JHC
116023	Flexible Working for Staff in Community Health Services	15% increase in staff confidence to requesting flexible working by December 2019	Tower Hamlets Community Health Services, Mile End Hospital
116227	Reduce time taken for new starters to access RiO	Reduce the time taken from start date of employment to first log-in to RiO to 7 working days by 31st October 2019, for all staff requiring access to RiO as part of their role.	ELFT
116455	Improving coach availability for QI	For 80% of active QI projects to be met by a coach for at least 15 minutes at least once per fortnight by end of April 2019	John Howard Centre and Wolfson House, Forensics
116547	Improving patient safety post Rapid Tranquillisation	Improve: - Post RT monitoring (bp, pulse, hydration etc). -Recording -Action taken when vitals are deranged	
116582	To streamline to communication between CAMHS and key partners in the network of the child by using electronic systems rather than the postal system.	To improve the efficiency, speed and confidentiality of transmission of client-related clinical information to our partner agencies, by introducing email correspondence.	City and Hackney CAMHS
116983	Self-management of insulin	To encourage independence with management of insulin in line with the Trust's triple aim: to improve value, patient experience and population health.	Tower Hamlets Community Health Team

