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Active projects linked to "Reducing inpatient physical violence" Trust priority



Active projects linked to "Improving access to community services" Trust priority



Active projects linked to "Reshaping community services" Trust priority



Active projects linked to "Enjoying work" Trust priority

Record Number	Title	Aim	Lead group r i d	Progress score image u r l	Lead User's Name	Coach's Name	Sponsor's Name	Service User Involvement
115598	Diversifying job roles to improve staff satisfaction in Newham Memory Clinic.	To increase the number of different tasks performed by individual staff members, whilst continuing to meet key performance targets and maintain or improve overall standards.			Adam Fyffe	Fatimo Dawodu	Paul McLaughlin	None
115764	Wellbeing Clinic Management	The aim of this QI is to improve staff and service user satisfaction in the Wellbeing clinic by 50% by the end of Dec 2019			Sheldon Alexander	Shazia Hashmi	Dominic Dougall	Little i
114278	Formal Complaints Management Project	To reduce the average time to respond to formal complaints from 36.5 days to 25 days and increase the percentage of responses sent to complainants in agreed timescales from 47% to 70% by September 2020			Duncan Hall	Simona Shaygan	Lorraine Sunduza	Big I
113057	Enjoying Work - Coborn	To improve staff's daily enjoyment at work			Richard Clarke	Rebecca Daniels	Rafik Refaat	None
113774	Enjoying Work - Biggleswade CMHT	To increase staff's enjoyment at work			Marcus Booth	Sarah Thomson	tasha newman	None
114699	Enjoying Work - Older people's Mental Health OT	To Improve Enjoyment at work in Older People's MHOT services and Leadenhall ward			Anne Gnanapragasam	Nick Bass	Edwin Ndlovu	None
114729	City and Hackney Learning Disability Service Staff Experience and Happiness at Work QI Project.	We aim to improve staff satisfaction and staff experience by 33% by April 2019			Nicole Eady	Andrew Haynes	Dean Henderson	Little i











105558	Enjoying Work - EPCT North West Team	To improve staff satisfaction and well-being by 70% by March 2019 so that staffs are better able to meet the needs of their service users.		Gaurav Singh	Rozi Hamilton	Ruth Bradley	Little i
111308	Enjoying Work - Rehab and Recovery team City and Hackney	To increase the number of good days reported by staff by X% over a period of 6 months		Rosalind King	Andrew Haynes	Andrew Horobin	Big I
111576	Enjoying Work - Richmond Wellbeing Service	Improve staff satisfaction in Richmond Wellbeing Service so that by end June 2019, so that on average: * Staff feel that positive experiences are "usually" happening in the service (i.e. rated as 4 on the weekly survey) * Staff feel that negative experiences are "rarely" happening in the service (i.e. rated as a 2 on the weekly survey) Positive experiences include for example: easy to discuss different issues and problems and people value and respect each others contributions Negative experiences include for example: mistakes being held against people and difficulty asking others for help		Agnes Bassaly		Sarah Wilson	None
112764	Enjoying Work - Children's Community Nursing Service	To improve staff satisfaction and wellbeing in the workplace so that staff are more able to meet the needs of their patients. This will be evidenced by a 15% increase in the number of staff who say they are having a good day within 6 months.		Natalia Campbell	Fiona Stockley	Rebecca Daniels	Big I
112854	Enjoying Work - Community Eating Disorder (CEDs)	Improve staff enjoyment of work		Rena Jobanputra			None
112341	Enjoying Work - Medical Management Team	Increase the enjoyment at work by 10%		David Bridle		Paul Gilluley	Big I
112745	Enjoying Work - Newham Child and Family Consultation Service	Improve staff enjoyment and wellbeing at work		Caroline Johnson	Jyothi Nadarajan	Priti Patel	Big I
113776	Enjoying Work - Bedford CRHT	Improving Staff satisfaction to above 60% by 31st March 2019.		Andy Rajkumar	Sarah Thomson	Sasha Singh	None
112178	Enjoying Work - Business Development Unit (BDU)	We will increase our 'enjoying work' average score from baseline by 10% by Feb 2019		Lilu Wheeler	Deeksha Mehta	Mohit Venkataram	Big I
111691	Enjoying Work - Quality Assurance Team	To increase mean good day measure for the team to 85% by 31st January 2019			Deeksha Mehta	Amar Shah	Big I

Active projects linked to a directorate priority


Record Number	Title	Aim	Lead group id	Progress score image url	Lead User's Name	Coach's Name	Sponsor's Name	Service User Involvement
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112309	Reducing DNA rates for PMMA and Resuscitation in-house training at ELFT	To reduce DNA rates to 5% across PMMA and Resuscitation Courses by September 2019.		Donna Willis			None
114433	Improving crisis intervention services for adults with Intellectual Disabilities in Bedfordshire	To improve the experience by 20% of those who access or work in the Intensive Support Team by December 2019		Mandie George		Ruth Klawza	Big I
115132	Improving the experience of the psychology referral pathway for service users and team members in the North Bedford CMHT	To support the North Bedford CMHT and its patients by providing faster access to psychological assessment and treatment		Sarah Chadwick	Nicholas Hawkes	Helen Donovan	None
115598	Diversifying job roles to improve staff satisfaction in Newham Memory Clinic.	To increase the number of different tasks performed by individual staff members, whilst continuing to meet key performance targets and maintain or improve overall standards.		Adam Fyffe	Fatimo Dawodu	Paul Mclaughlin	None
116227	Reduce time taken for new starters to access RiO	Reduce the time taken from start date of employment to first log-in to RiO to 7 working days by 31st October 2019, for all staff requiring access to RiO as part of their role.		Ben Wright	Matthew Hart	Paul Calaminus	None
117697	Reducing High DNA Rate	The Aim of the project is improve and reduce DNA rate by 50%, by June 2019.		Kumba Kebbeh Cham	Michael Marin	Ben Braithwaite	None
118615	To reduce the amount of money used on disposables by 50% by January 2020	To reduce the amount of money used on disposables by 50% by January 2020		Carmen Cheng	Luke Quane		None
117253	Team Effectiveness	The aim of the project is to find new ways of working which create greater sense of cohesion, communication and understanding between staff, as well as encouraging effective use of nursing staff's time.		Stephanie Okwu	Mohammad Shuhayb Ramjany	Sian Llewellyn-Jones	Little i
115863	Increasing attendance at Map and Talk Reflective Practice Supervision	To increase attendance at Reflective Practice Supervision sessions to 75% by June 2019.		Alison Bickerdike	Courtenay Gilchrist	Lawford Clough	None
115870	To increase the uptake of GP optimisation clinic in Newham provided by the Diabetes Specialist Service	To increase the uptake of the GP optimisation clinic provided by the Diabetes Specialist Service in Newham by 50% by 01/11/2019		Vikramsingh TOTARAM	Ademola Animashaun	Kate Corlett	Big I
114713	Improving patient experience on a hospital ward	Reduce length of stay in hospital and reduce re-admission rate through addressing unmet mental health needs		Kellie Gordon			None
114850	Reduction in Delayed Discharges in Bedfordshire and Luton Early Intervention Psychosis Service.	To reduce the percentage of delayed discharges from EIP by 50% by April 2019.		Ravi Sankar	Sarah Stilwell	tasha newman	Big I
114278	Formal Complaints Management Project	To reduce the average time to respond to formal complaints from 36.5 days to 25 days and increase the percentage of responses sent to		Duncan Hall	Simona Shaygan	Lorraine Sunduza	Big I

the percentage of responses from complainants in agreed timescales from 47% to 70% by September 2020

112796	Empowering recovery through change initiatives to clinic waiting area	To improve service user satisfaction with the waiting area and entrance environment to 80% (8/10) by June 2019. To improve the helpfulness of waiting area resources to 80% (8/10) by June 2019.		Jemma Boyd	Sarah Stilwell	Helen Donovan	Big I
113062	Reducing Drop-out Rates for Low Intensity CBT (Cognitive Behavioural Therapy) (Step 2) Treatment Modalities.	Data reveals that we have a drop-out rate of 42%, on average, for Step 2 Low Intensity (CBT) Cognitive Behavioural Therapy Treatment Modalities. We aim to reduce this to a 30% drop-out rate for Step 2 Treatment Modalities (CCBT Computerised Cognitive Behavioural Therapy, Guided-Self Help individual sessions and Low Intensity Treatment Groups) by 31/10/19.		Jessie Bolam	Sharon Gugerly	Rosalind Alban	Little i
113709	Improving patient, carer and staff satisfaction on an Older Person's Inpatient Ward	To Improve Satisfaction Across all 3 areas by 5% by March 2019		Kim Caldwell	Sam Vaughan	Sasha Singh	Big I
113774	Enjoying Work - Biggleswade CMHT	To increase staff's enjoyment at work		Marcus Booth	Sarah Thomson	tasha newman	None
112177	Carer inclusion on an acute inpatient ward	For satisfaction (as rated in quantitative and qualitative questionnaires) of supporting carers of service users on Brick Lane ward, in partnership with Rethink Mental Illness to be rated as 'high' by staff and carers		Adam Hastings-Cook	Georgina Birch	Lisa Dutheil	None
114370	To improve independence and well being of EPCT patients and thereby reducing the GP call outs by at least 50% through facilitation and coaching by means of using Patient Activation Measure (PAM) tool by Dec 2019	To improve independence and well being of EPCT patients and thereby reducing the GP call outs by at least 50% through facilitation and coaching by means of using Patient Activation Measure (PAM) tool by Dec 2019		Raguraman Padmanabhan	Michael Marin	Kate Corlett	Big I
115038	Improving access to intervention for children with autism in Children's services Community Newham	TO reduce waiting time to intervention by 1 year in first 8 months.		Marion levine		Joanne Beckmann	Little i
115067	Lets talk about sex(ual) health, sexual expression and intimacy on Limehouse ward.	For patient's to rate their confidence talking about sexual health, sexual expression, sexual side effects and relationships at 7/10 by 2020.		Rachel Luby	Luke Quane	Day Njovana	Big I
112448	Luton and Bedfordshire Bed Management Programme - Ash Ward (Inpatient)	To achieve an average of 85% bed occupancy by August 2019		Janice Muradzikwa		Dudley Manns	None
112287	Reshaping Community Services - Wardown CMHT	For 90% of Staff and Service Users to report satisfaction with the care they provide and receive.		Beeman Latchmansingh	Ola Hill	Farid Jabbar	Big I
110814	Reshaping Community Services - Dunstable CMHT	Dunstable CMHT will achieve 90% Satisfaction in the care that Service Users receive and Staff provide by December 2019		Alex Doull	Nicholas Hawkes	tasha newman	Big I

Project ID	Project Name	Objective	Score	Lead	Support	Stakeholder	Impact
111308	Enjoying Work - Rehab and Recovery team City and Hackney	To increase the number of good days reported by staff by X% over a period of 6 months	2.5	Rosalind King	Andrew Haynes	Andrew Horobin	Big I
111342	Improving Dementia diagnosis rates in Bedfordshire	To diagnose 38 people every month with dementia in Bedfordshire memory clinics by 31st December 2018.	2.5	Alison Lawrie-Skea		Dudley Manns	Big I
114243	Improving Access and Flow in Bedford CMHTs	To reduce the size of the team caseloads by 25% by April 2019 and 50% by October 2019 and reduce wait times to assessment and treatment.	2.5	Helen Donovan		Zelpha Kittler	Big I
101279	Improving Recovery Care for Outpatients	Improve the efficiency and effectiveness of Recovery care for non-CPA Recovery Team patients (Outpatients), to enable 50% of patients to be stepped down to Primary Care by April 2017	2.5	Guy Thompson	Erasmus Tacconelli	Gill Williams	Little i
103632	Reducing Salary Overpayments at ELFT	To reduce salary overpayments by 30% by June 2018	2.5	Dipesh Varsani		Steven Course	Big I
104350	Brain Gain Newham	1. To demonstrate the Peer Support Worker Service effectiveness across Newham community Teams (CRTs & EPCL) by achieving an 80% average PSW & Service User satisfaction rating for involvement with the PSW Service over a 6 month period before Dec 2019. 2. To maintain an 80% allocation of Service Users against caseload capacity and 80% PSW recruitment level for a 6 month period before Dec 2019.	2.5	Mike O'Brien	Shazia Hashmi	John Babalola	Little i
106209	Improving patient safety and satisfaction of discharge process into EPCT	To improve the safety of and patient/staff satisfaction with the discharge process from Silvertown and Plashet wards into EPCT North East by 30% by December 2018. This will be measured through: 1. a reduction in the reported level of harm in Barts incidents; 2. a reduction in the number of complaints and PALS received from patients by Barts relating to discharge; 3 through the reduction in the number of incidents reported by ELFT in relation to the discharge process; and 4 an increase in positive responses from staff and patient questionnaires (EPCT staff, Barts health staff and Patient questionnaire)	2.5	Lisa Clarkson	Rozi Hamilton	Kate Corlett	Big I
106269	Minimizing Risk in High Dose Antipsychotic Therapy	To minimize risk in High Dose Antipsychotic Prescribing	2.5	Amy King	Rachel Elliott-Brunger	Sarah Dracass	None
106334	Reducing waiting times for psychological intervention in learning disability services in Bedfordshire in Luton	By June 2019 we will reduce waiting times from referral to psychological intervention to below 18 weeks.	2.5	Sarah Thomson	Ellen Heaney	Ruth Klawza	None
105334	Improving access and effective use of Community Therapies in BG and B&P CMHTs	Ensure 100% of newly allocated CPAs and HCPs are screened for possible therapy, within 14 days of allocation.	2.5	Elliott White	Amrus Ali	patricia potter	None














105558	Enjoying work - EPCT North West Team	To improve staff satisfaction and well-being by 70% by March 2019 so that staffs are better able to meet the needs of their service users.		Gaurav Singh	Kozi Hamilton	Ruth Bradley	Little i
106630	Increasing use of SkyGuard in Community Health	We aim to increase the headline monthly usage rate from 50% to 90% by October 2019.		Caroline Ogunsola		Michael McGhee	None
115606	Reducing time taken for reports to be sent out following doctor-led clinics at West Ham Lane	The time taken for reports to be sent out after appointments will be measured with an aim to send 50% within 2 weeks and 100% within 2 months by 1 March 2019 and 90% within 2 weeks and 100% within 1 month by 1 June 2019.		Liz Prince		Joanne Beckmann	None
115680	A Quality Improvement Project to reduce non-attendance rates of service users to appointments offered by the Child Development Service	To reduce the non-attendance (including cancellations and DNA/WNB) rate of service users in the Child Development Service by 50% by the end of February 2019 and improve service user satisfaction with appointment notifications.		Joanne Beckmann			None
108051	Improving access to Genetic Testing for People with Intellectual Disabilities.	To offer genetic testing to 100% of eligible people at the point of entry to Tower Hamlets Community Learning Disability Service		James Smith	Kelly Hallett	Edwin Ndlovu	Big I
103780	Increasing the number of step-downs and transfers by 25%, in the next 18 months, to ensure service users have access to appropriate accommodation, support and opportunities for more independent living	Increasing the number of step-downs and transfers by 25%, in the next 18 months, to ensure service users have access to appropriate accommodation, support and opportunities for more independent living		Sheraz Ahmad	Susana Fontelo Rojano	Tony Madden	Little i
101743	Reducing DNA rates within CHAMHRAS	We intend to reduce 1st appointment DNA's of referrals to CHAMHRAS to 20% by September 2017		Maria Lee	Timothy Stevens	Sheraz Ahmad	Little i
103471	To ensure people are only in hospital when they need to be	To reduce bed occupancy by service users from local CCG (across all wards, inc. PICU) to 75% by September 2018		Evri Anagnostara		Sheraz Ahmad	Big I
100791	Improving Support For Informal Carers in the Community Neurology Team	Support informal carers in the Community Neurology Team through improved assessment of their needs so they are better equipped to care for their loved one.		Anthony Edwards	Rozi Hamilton	Kate Corlett	Big I
100850	Increasing access to psychological therapies within the Psychotherapy department in City and Hackney	Primary aim is to reduce referral to first assessment/treatment (1st appointment) waiting times to below 8 weeks in next six months. Secondary aims: Reduce wait from referral to assessment by 25% in 6 months. Reduce wait from assessment to treatment by 25% in 6 months.		Rory Bolton		Dean Henderson	Little i
103838	Improving access and flow in the Newham Psychotherapy Service	To reduce the length of time from referral to assessment (<11 weeks) and to reduce the length of time from referral to start of treatment (first stage treatment being induction workshops <18 weeks) by December 2018.		Andrew Higginbotham		Bailey Mitchell	Big I
104413	Newham South	Newham South CRT will achieve 90%		Sahin Soakhy	Linda	Railev	Big I

108992	Reducing UNMET leave in Forensic Services - Victoria Ward	To reduce UNMET [planned / escorted] S17 leave by 30% by December 2018	3.5	Omar Gas	Dean Henderson	Lawford Clough	Big I
105741	15 minutes and Counting Observation QI	To reduce frequency and duration of enhanced observation by 50% by March 2018. *Frequency on the whole Ward *Duration on the whole Ward	3.5	Jacqueline Wilson	Luke Quane	Day Njovana	None
106341	Faster access to initial assessment for adults with eating disorders in Bedfordshire and Luton.	To reduce wait time from referral to first assessment appointment to 6 weeks by September 2018.	4.5	Nicholas Hawkes		Helen Donovan	Little i

Active projects not linked to any priority






Record Number	Title	Aim	Lead group r i d	Progress score image u r l	Lead User's Name	Coach's Name	Sponsor's Name	Service User Involvement
106321	Improving decisions to terminate seclusions	To reduce the mean duration of each seclusion episode by 10% over the course of 6 months.		1.0	Matthew Charles	Graham Manyere	Day Njovana	None
110546	Increasing the number of referrals of young people	To increase the number of referrals of young people (18 - 24) each week to P2R by 50% in 6 months		1.0	Lucy Whitwham	Sam Goodby		None
113431	Physiotherapy exercise Video app	See above rationale		1.0	Emerson Fernandez	Joanne Alder-Pavey	Ben Braithwaite	None
114311	Improving Awareness of Autism within Mental Health Services	To improve Autism Awareness within mental health services in City and Hackney leading to more timely referral for assessment.		1.0	Leda Veloso	Timothy Stevens	Andrew Horobin	Big I
114489	Improving Successful Opiate Completions	To increase the rate of successful opiate completions by 20% by the end of March 2019		1.0	Kelsey Brown	Sam Goodby	Mark Duncan	None
114789	Improving the IT experience. Helpdesk Tool replacement	Reduce the IT helpdesk wait times from 2.5 minutes to 1 minute (Average)		1.0	Kashif Ghafoor		Daniel Woodruffe	None
114879	Loxford Ward - Improving structured leaves/activities QI Project	To improve SUs routine, confidence, lifestyle and structure in preparation to their independent life in the community.		1.0	Rosalinda Giannico	Courtenay Gilchrist	Sian Llewellyn-Jones	Big I
114917	Improving Alcohol Community Detoxes at RESET	To improve the rate of community alcohol detoxes at RESET by 200% by end of March 2019.		1.0	Charles Erhabor	Lisa Dutheil	Mark Duncan	Little i
115052	Boxercise	To improve on outcomes from previous two Boxercise programmes, including weight loss, BMI, waist circumference, cardiovascular fitness and general wellbeing. (Draft)		1.0	Seán Harte	Luke Quane	Lawford Clough	Little i
115062	Improve physical	Improve physical health			gillian denmark	Priya	Daisy	Little i

	health monitoring for patients detained on section 136	monitoring by 50% for patients detained on section 136 within 6 months			Acharya	Mudoni	
115069	Working better together	To improve the level of staff satisfaction on shift by 30% within 6 months.		Shakrat Ajanaku	Mohammad Shuhayb Ramjany	Sian Llewellyn-Jones	None
115235	Diabetes Referrals for Asian Population	To increase the number of Diabetes referral for the Asian population by 20% by the end of March.		Pradip Mistry	Stephen Crane	Daniela Antonie	Little i
115248	Improving timely access to high quality family support across Newham Secondary Care Mental Health Services	Improving timely access to high quality family support across Newham Secondary Care Mental Health Services		Patrick Kuhn	Fatimo Dawodu		Big I
117105	Improving service user and carer experience of a MHA assessment.	To improve the level of satisfaction of service user and carers experience of a MHA assessment		Beatrice Tinkler	Tracey Morrison		Little i
117620	Developing Spiritual Assessments - Improving Spiritual Needs Assessment to Provide Better Care in Contemporary Society	The project aims to increase the number of Spiritual Needs Assessments offered to the service users in our care, as well as improve their quality so all the data can be used by all relevant and authorised staff who partake in the care plan of the service user.		Raphael Zernoff	Sheena Nixon		None
115910	Improve patient experience with recovery care plan in primary care	To improve the experience of service users by compressing the recovery care plan in order to meet the needs of individual patients in EPSC.		John Gan	Fatimo Dawodu	Paul McLaughlin	Little i
115937	Video Conferencing	To increase the use of video conferencing by 60% by March 2019		Jeremiah Okorie	Dean Henderson	Day Njovana	None
116023	Flexible Working for Staff in Community Health Services	5% increase in the number of staff in CHS enjoying flexibility at work by November 2019		Caroline Ogunsola	Georgina Amparado-Molina	Petra Nittel	Big I
117687	Improve ward MDT efficiency and service users' satisfaction of ward round	Improve staff experience of MDT efficiency to 80% feeling very confident or above (according to the relevant staff survey) and improve service user satisfaction of ward round to 100% feeling satisfied or very satisfied (according to the relevant service users' survey). Accomplished by August 2019.		Athanasios Tsoumpris	Laura Shrieves	Dean Henderson	Little i
115846	Reducing the caseload for care coordinators by 10% within 6 months by reviewing and closing cases that are no longer appropriate for the NEIS service	To reduce the case load by 10%		John Olaitan	Linda Springer	Gill Williams	None
115872	Reducing waiting times for enuresis assessment and follow up	To see enuresis within 13 weeks for GP referrals and 18 weeks for other referrals		Harsha Wickramarachchi		Joanne Beckmann	None
115070	To reduce DNA rates in Dallowdowns CMHT Luton to 10% or below by 31st March 2019	To reduce DNA rate in Dallowdowns CMHT Luton to 10% or below by March 2019		Nicola Fitzgerald	Ola Hill	Paul Rix	Big I
115133	Language	To improve LEG screen scores		Heather King		Joanne	Little i


	Enrichment Groups (LEG)- Speech and Language Interventions	by 15% using the new intervention programmes by August 2019				Beckmann	
114678	Looking at Timely and Appropriate Access into the Luton and South Beds Diabetes Foot Ulcer Pathway	To improve the efficiency of the pathway to reduce variables in waiting times across the different clinics.		Kate Faulkner		Debbie Martin	None
114573	The Welcome Pack (Reception Perfection)	To increase the number and quality of good feedback forms received from service users by 20% by April 2019		George Tringham	Helen Donovan	sharon Jackson	Big I
114597	Improving the Psychology Referral Pathway	To reduce waiting times from referral to start of psychological therapy by 25% in each CMHT by December 2019		Lauren Taylor	Ahmad Mahmoud Zadeh	Helen Donovan	Big I
114602	Increase the number of incidents reported to police and subsequent increase in sanctions	To increase the number of appropriate incidents reported to the police by 20% by December 2019 with the resultant increase in sanctions after police investigation.		Richard Harwin	Ola Hill	Daisy Mudoni	Little i
114439	Improving access to Tower Hamlets Community Learning Disability Service	Improving access for people with learning disabilities to CLDS by reducing length of time in days from initial referral to completion of single assessment		Jason Crabtree	Aileen Valydon		None
112424	Improving Patient Experience	25% increase in the total number of participating services completing service user experience surveys by December 2018		Duncan Gilbert		Amar Shah	Big I
113003	Reducing unscheduled call-outs for blocked catheters	Unscheduled urinary catheter call-outs to be reduced by 20% by July 2019.		Lola Kehinde	Emma Robinson	Deri Trigg	Big I
113167	Reducing the use of Seclusion on Rosebank Ward	Increase the number of seclusion free days		Dean Porter			None
109622	Improving BAME Engagement in Luton Older Persons' Memory Assessment Service	To improve the engagement and experience of the South Asian population within the Luton Memory Assessment Service by September 2019. The aim is to improve engagement rates from 14% to 26% to reflect the diversity of the local population... ..and to improve the experience of the assessment process for this population.		Jeannette Fuller	Tracey Morrison	Sen Kallumpuram	Big I
110289	Reducing the number of referrals to the children's therapies teams from schools.	By April 2019 the quality of referrals received from schools will improve by 5%		Holly Graham	Rebecca Daniels	Joanne Beckmann	Little i
107125	Improving access to Bedford Child and Adolescent Mental Health Service (CAMHS) for children and young people from black, minority and ethnic groups (BME).	To increase one Bedford borough School referrals by 10 percent of Young people from black, minority and ethnic groups to Bedford Child and Adolescent Mental Health Service (CAMHS) by July 2018.		Karen Dathorne	Heather Heseltine	Cathy Lavelle	Big I
115008	Carer's involvement during an admission.	To increase Carer satisfaction in involvement by 25% in 3 months and 50% in six months		Katie Allan	Tracey Morrison	Daisy Mudoni	None

114891	Integration of Physical & Mental Health Across Secondary and Primary Care in Luton	To enhance the communication between primary and secondary care in relation to patient physical and mental health examinations. To achieve 100% two way communication in relation to physical and mental health in primary and secondary services within the six month period of this project.		Janet morton	Magella Nwimo	Farid Jabbar	Little i
114823	Improving the Involvement of Carers in the Community Mental Health Team for Older People.	To increase the involvement of carers from 0% to 50% by March 2019 and then to 100% by August 2019. To achieve 80% carers satisfaction in the services provided by the Community Mental Health Team for Older People by August 2019.		Anthony Davis	Laura Shrieves	Dean Henderson	Big I
114059	To increase East London Forensic Outreach Service successful discharge of patients to local services to 90% by April, 2019	To increase ELFOS successful discharge to local services to 90% by April 2019.		Prince Opoku-Agyemang	Dean Henderson	Marc Lyall	None
118741	Luton and Bedfordshire Bed Management Programme - Coral Ward (Inpatient)	To achieve an average of 85% by August 2019		Anna Smith			None
114835	A Good Night's Sleep	To improve the number of hours and quality of sleep by making systematic changes to the environment and by improving Sleep Hygiene for a Service users by improved education around Sleep and possibly incorporating CBT		Vishni Balakrishnan	Graham Manyere	Philip Baker	Little i
114846	To improve the Initial Health Assessment process for when a child or young person enters into care	100% of all Looked After Children (LAC) entering care will be seen by a clinician within 10 working days of ELFT LAC Team being notified. Once seen, 100% of reports will be completed and sent to London Borough Newham (LBN) within 48 hours of the initial health assessment being undertaken		Deborah Clark		Joanne Beckmann	None
110581	Improving Successful Completion rates of Brief Interventions in the community	By April 2019, to achieve a 50% success rate of all Brief Interventions delivered		Kelsey Brown	Lisa Dutheil	Mark Duncan	Little i
106328	To increase the number of people with Dementia, attendance at specialist groups in South Beds	To increase attendance for people with dementia and their carers at local specialist groups in South Beds by 50%		Anita Olson	KIm Caldwell	Paul Rix	Little i
106405	Service User Bedroom Care	Improve tidiness in service users bedrooms on Hoxton Ward by 60% by August 2018		Jose Delgado	Courtenay Gilchrist	Sian Llewellyn-Jones	Little i
103898	Isle of Dogs CMHT - Reshaping Community Services	For 90% of staff and service users to report satisfaction with the care provided and given by December 2018.		Aileen Valydon	Sameer Joomun	Tracey Upex	Big I
101664	Four hour breaches in the emergency department	By April 2018 we aim to reduce our 4-hour breach rate to the national target of 5% of all ED		Andrew Horobin	Amrus Ali	Dean Henderson	None

		attendances for mental health					
102285	Improving Flow for Service Users within the Tower Hamlets PTS Service (Was previously "Ensuring Psychotherapy service users are seen for treatment within 18 weeks of referral").	Our aim is to see 95% of service users face to face for a second time within 18 weeks of referral by the end of November 2017 and to increase sign up to resources supportive of recovery.		Nicola Godwin		patricia potter	Little i
113662	Improving discharge for complex care patients	To reduce length of stay on Arnold Whitchurch and Russell wards by 10% by 31st December 2018, and 20% by 31st March 2019.		sarah cordell		Michael McGhee	Little i
113665	Tower Hamlets ADHD: Improving access to specialist assessment and reducing overall waiting time from initial referral to specialist assessment	To reduce average waiting time from referral to CAMHS to ADHD assessment feedback appointment, to 40 weeks by April 2019, and 20 weeks by October 2019.		Justin Wakefield			Little i
105883	Reducing re-admissions under the MHA in males of black ethnicity in EI service	To reduce by 30% re-admissions under the MHA in males of black ethnicity in EI service within 2 years		Olivier Andlauer	Andrew Haynes	Dean Henderson	Big I
111260	Increasing the Life QI monthly reporting completion rate	To increase the project lead monthly reporting completion rate to 70% by March 2019. To increase the coaches monthly reporting completion rate to 70% by March 2019.		Forid Alom		Amar Shah	Little i
111750	Reducing time to hire	Addressing vacancy gaps by reducing time to hire and getting candidates in post as soon as possible		Irfaan Ibne	Simona Shaygan		None
114517	Let's Talk	To improve the quality and frequency of 1:1's by 50% by June 2019.		Thamina Kahar	Mohammad Shuhayb Ramjany	Sian LLewellyn-Jones	Big I
114695	Changing Lanes Formulation Improvement Project	To improve the percentage of active cases with a service-developed formulation from 51% (Q1) to 90% by Q3 (31 December 2018) and 95% by Q4 (31 March 2019).		Stephanie Cull	Seán Harte	Lawford Clough	None
112395	Enjoying Work - Executive Team	To increase measure of joy at work by #% by Dec 31st 2018, measured via 'Improve Well' app (percentage change to be confirmed at next project meeting, using baseline)		Mohit Venkataram	Charles Kennedy Scott	Navina Evans	Big I
110898	Reshaping Community Services - North Hackney Recovery Team	For all staff and service users to have 90% satisfaction with the care they provide and receive, respectively		Derek Miller	Laura Shrieves	Jane Kelly	Big I
101683	Increasing Attendance at First Appointment	We aim to reduce first appointment non-attendances of children and families to 13% by 31 March 2017 and to 10% by 31 December 2017.		marc van roosmalen	Heather Heseltine	Glenda Ericksen	Big I
108675	Luton and Bedfordshire Violence Reduction Collaborative - Onyx Ward	To reduce violence and aggression by at least 30% by Sep 2018 (physical violence, non-physical violence) on Onyx Ward		DMonte Watson	Priya Acharya	Daisy Mudoni	Little i
108677	Luton and Bedfordshire	To reduce violence and aggression by at least 30% by		Roy Maramba	Priya Acharya	Daisy Mudoni	Little i

	Violence Reduction Collaborative - Coral Ward	To reduce violence and aggression by at least 30% by Sep 2018 (physical violence, non-physical violence) on Coral Ward						
108678	Luton and Bedfordshire Violence Reduction Collaborative - Crystal Ward	To reduce violence and aggression by at least 30% by Mar 2019 (physical violence, non-physical violence) on Crystal Ward		Tracey Morrison	Priya Acharya	Daisy Mudoni	Little i	
108679	Luton and Bedfordshire Violence Reduction Collaborative - Jade Ward	To reduce violence and aggression by at least 30% by Sep 2018 (physical violence, non-physical violence) on Jade Ward		gareth steiner	Priya Acharya	Daisy Mudoni	Little i	
110893	Increasing Smoking Cessation Referrals within EQUIP	To increase the percentage of smokers on the caseload who have been referred to smoking cessation by EQUIP to 15% by 6 months		Orestis Kanter Bax	Timothy Stevens	Susham Gupta	Big I	
102367	Quality Comms	To increase engagement with ELFT QI microsite by 15% by March 2019		Tim Gill		Amar Shah	Big I	
104233	Discharge Counselling By The Newham Pharmacy Team	To increase the percentage service users who are offered discharge counselling on discharge from NCFMH by 50% by December 2018		Lauren Christie - Jones	Fenno Outen	Gill Williams	Little i	




Projects pending approval (progress score = 0.5)

Record Number	Title	Aim	Lead group r i d	Progress score image u r l	Lead User's Name	Coach's Name	Sponsor's Name	Service User Involvement
117185	Retaining Admin Staff including Receptionists	How to retain admin and reception staff from December ? 31st March 2019.			Margaret Adesanya	Linda Springer		None






Completed projects

Complete Projects

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Record Number	Title	Aim	Lead group r i d	Progress score image u r l	Lead User's Name	Coach's Name	Sponsor's Name	Service User Involvement
102583	Newham Violence Reduction Collaborative - Opal Ward	To reduce the number of incidents of physical violence on Opal ward.			Andy Cruickshank		Paul McLaughlin	None
104505	Forensic Violence Reduction Collaborative - East India Ward	To reduce the violence incidents (physical, non-physical and sexual) on East India Ward by 30% by March 2018			Cornelia Kundishora		Day Njovana	Big I
107103	C&H Crisis -	To improve service user experience			Fiona		Sharon	Little i

	CAMHS Improving Access and Flow	within the Crisis Pathway by 20% on feedback questionnaire within 6 months		Stockley		Davies	
107273	TH Neurodevelopmental ? CAMHS Improving Access and Flow	Reduce waiting time from referral to receipt of assessment report to 16 weeks by Feb 2019		Farjana Nasrin		Helen Bruce	None
107105	Newham EBT - CAMHS Improving Access and Flow	Reducing the length of time that young people spend in treatment by 25% (1 year to 9 months) by December 2018		Jon Wells		Priti Patel	None
107106	Luton - CAMHS Improving Access and Flow	To improve experience of treatment and reduce time in the pathway from referral to appropriate treatment.		marc van roomsalen	Heather Heseltine	Glenda Ericksen	Big I
107169	Improving satisfaction of reception staff and stakeholders in Forensic Reception units	To reduce the number of staff having a bad day to less than a quarter by 1st May 2018		Mohammad Shuhayb Ramjany	Courtenay Gilchrist	Philip Baker	None
108623	CMHT Health Clinic	All Service Users receive their injections in a timely manner within +/- 5 days of due date		Magella Nwimo	Ola Hill	Lorette McQueen	Little i
104682	Enjoying Work - Millharbour Ward	To understand/identify key factors (unique impediments) affecting Millharbour ward staff to their well-being/enjoyment in work and to design innovative solutions (improving/enhancing) by August 2018 by removing barriers and looking at issues from a different perspective.		Nuradin Ali		Alex Obamwonyi	Big I
103865	Enjoying Work - Luton IAPT	To improve staff satisfaction and wellbeing so that staff are better able to meet the needs of their service users; this will be evidenced by: * There will be an X% increase in the number of people who say they are having a good day at work		Sharon Gugerly	Douglas Hiscock	Brian Toye	Big I
102887	I like my Ward Round - Improving the ward round experience for patients and staff.	To improve staff and service users satisfaction (*define satisfaction) with their ward round experience by 20% (from the baseline measure) by 31st March 2018		Jonathan Roorcroft	Gqwetha Malinga	Lawford Clough	Little i
105365	Improving the waiting room experience at RESET	Reduce rates of disruptive behaviours and increase service user satisfaction ratings by 50% in six month period		Lisa Dutheil	Stephen Crane	Mark Duncan	Big I
105603	Forensics Violence Reduction Collaborative- Clissold Ward	To reduce violence and aggression on Clissold Ward by at least 30% by March 2018 (physical violence, non-physical violence, sexual harassment).		Kimalee Foster		Day Njovana	Big I
107094	Crystal Ward Observation project	To reduce frequency and duration of enhanced observations by 50% by March 2018. Ensuring clarity within the team of expectations around observation procedures and effective contracting between stakeholders.		Tracey Morrison		Daisy Mudoni	Little i
102401	Increasing the proportion of service users who complete an online self-assessment form	To increase the proportion of service users who complete the online self-assessment form prior to assessment in Newham Talking Therapies from 50% to 75% by the end of September.		Mah-e-Noor Razzaq	Sian Bowl	Monton Jienpetivate	Big I
101441	Increasing the use of Patient Reported	This project aims to increase patient access to PRAQ by 25% by		Emma Brown	Rebecca Daniels	Ian McKay	None

	patient reported Experience Measures (PREMS) by 25% by April 2017 for patients accessing Community Children's Nursing Service	patient access to PREMS by 25% by December 2016			Deniers		
101457	Lifestyle Improvement	To reduce sedentary behaviours* by 50% for identified patients**, through organised group physical activity sessions by December 2017. *time spent watching television, playing play-station, sleeping in the day, reading or listening to music. **patients who are willing to improve their fitness/health and/or were engaging in little/no previous physical activity.		Courtenay Gilchrist	Kimalee Foster	Sian Llewellyn-Jones	Big I
101509	Reducing restrictive practice on Jade PICU Ward	To reduce restrictive practices on Jade PICU ward by reducing the use of IM PRN medication by 20% in six weeks		Bushra Hasnie		Farid Jabbar	Big I
101630	Medicine Waste Reduction at ELFT (TH)	Reduce the amount of medication returned to pharmacy from Roman ward by 50% by July 2018		Tsana Simmonds	Sameer Joomun	Sarah Dracass	None
101648	Improving Weekend Management rounds	To improve Weekend Management Rounds in C&H by end of July 2017 by reducing the length of time they take from 6 hours to 4 hours and improving the STs' experience of management rounds		Konstantinos Tsamakias	Susana Fontelo Rojano	Sheraz Ahmad	Little i
102097	Reducing Incidents of Self-Harm at the Coborn Adolescent Unit	By September 2018, we will have reduced the number of incidents of self-harm on the unit by 30%.		Louisa Bravery	Jyothi Nadarajan	Rafik Refaat	Big I
100754	Recruitment Timeline	To Reduce the time to recruit from 42.5 days to 35 days		Harinder Thiara	Duncan Gilbert	Sandra Drewett	Little i
100768	Registering with Newham Transitional Practice (NTP)	By 30th June 2016, 100% of Full-release Residents of Westbourne House Approved Premises will be registered with Newham Transitional Practice (except for those already registered with a GP or those residents exercising their right to refuse registration).		Claire Joels	Peter Sheils	Kate Corlett	Little i
100776	Improving experience of Continence Service	For all (100%) of housebound patients to receive their continence products within 4 weeks of referral by March 2016.		Kelly Gale		Eirlys Evans	Little i
100783	Tackling DNAs	To reduce by 50% the number of patients who do not attend Specialist Clinics appointments in the Community Sexual and Reproductive Health Department by May 2016.		Justine Cottle	Lucia Boguzas	Ian McKay	None
100786	Achieving 95% rate of clinical supervision among nursing and therapy staff in Specialist Nursing.	We want clinical supervision rate to be 95% by March 2016.		Sanjiv Luckhea	Kelly Gale	Michael McGhee	None
100787	Reduction in disturbances to the Nurse during medication rounds on Cazaubon Ward	A 50% reduction in disturbances to the Nurse during medication rounds on Cazaubon Ward by June 2016		Veta Gordon	Kelly Gale	Sanjiv Luckhea	None
100808	To reduce the	We would like to reduce the		Rakison		Sanjiv	None

100936	Improving access to Primary Care Psychological services for people over the age of 65	We wish to increase the number of referrals to our service of people aged 65+years by 50% (from 263 to 520) by 31.04.16.		Mah-e-Noor Razzaq	Brian Toye		Big I
100930	RRR: Recording recognising and responding to patients physical health	To achieve 100% compliance on NEWS roll out and 80% correct escalation of abnormal observations		Ged Pattison		Andy Cruickshank	None
101024	Falls Reduction	1. To reduce all falls by 20% by Sept 2015. 2. To reduce moderate to severe harm from falls by 20% by Sept 2015		Alan Clarke	Eirlys Evans	Michael McGhee	None
101042	Telephone Triage. Improving access to Tower Hamlets CAMHS	We would like to triage referrals and signpost to the appropriate service primarily on a telephone triage basis but including brief face to face meetings as necessary.				Justin Wakefield	None
101045	NCMH Weight Management	Improve physical health by reducing rates of weight gain, high BMI, smoking and hyperglycemia.		Steve Yarnold	Fenno Outen	Claire Mckenna	Little i
101070	Combined Specialist Health Visiting & specialist Sickle Cell & Thalassaemia	90% of 0-5 year?s Babies & children to have met their milestone according to the set national standards & local guidelines of care within 1 year		Sekayi Tangayi	Lucia Boguzas	Ian McKay	Big I
101092	Cardio vascular mortality prevention in Newham Assertive Outreach Service	To increase to 80% the number of service users having cardiovascular risk factors checked by October 15.		Steve Yarnold			Big I
101117	Noise reduction, Cedar Lodge	To reduce average noise levels on older adult ward to 50dB		Carmel Stevenson			Little i
101119	Improving Interventions for Parents of Children and Young People with Autism Spectrum Disorder (ASD) in CAMHS	To develop an ASD parent group intervention that is relevant, accessible and effective for families The Aim of the Quality Improvement Project was therefore to develop an ASD parent group intervention that is relevant, accessible and effective for families as measured by: 1) Increase in number of parents attending groups and ensure 50% of parents attend at least one group per a year 2) Increase parent?s perceived ability to manage their child?s difficulties (Supporting parents so they do not need individual work within CAMHS) 3) parent reported satisfaction in the intervention Text entry		Laura Roughan	Lisbeth Steffensen	Harriet Stewart	None
101214	Improving the Conversion Rate in Luton Wellbeing Service	To increase the number of referrals that have an assessment before discharge from LWS to 80% by the end of November 2016.		Douglas Hiscock		Sandra Harrild	Big I
101073	NCMH OT pathway	By December 2015 to have a reliable, transparent and responsive (manageable) process that incorporates accurate		Fenno Outen	Erasmus Tacconelli	Paul Mclaughlin	None

identification of need promptly post admission, prioritisation and delivery against these needs within clinically appropriate timescales.

101075	Improving SU Engagement & Reducing DNAs in Secondary Care Psychotherapy Services in Newham	Reduce DNA rate in assessment a to 10% by October 2016		Andrew Higginbotham	Gill Williams	Little i	
101080	NCFMH Acute Psychology Group Attendance Project	Our objective is to improve equity of access to psychology group programme at NCFMH - Increase the percentage of SUs who have attended at least one group during their admission at point of discharge to 70% (increase equity of access). - Increase proportion of attendees who attend for 45 mins (increase quality of engagement).		Carolanne Ellis-Brewer	Paul Mclaughlin	Little i	
101090	Improving patients and staff experience of ward rounds	We would like to improve both patients and staff experience by 30% within 6 months.		Olivier Andlauer	Theresa Singh	Amra Rao	Little i
100964	Reducing incidents of violence on Clerkenwell ward	? To reduce total number of incidents, as reported in datix, by 50% by December 2015 ? To reduce the frequency of incidents (increase in the number of days between incidents) by 50% by December 2015		Rita Kyambadde		Day Njovana	Big I
100967	Improving access to activities and meaningful therapeutic groups for patients on Broadgate ward to improve patients outcomes and reduce boredom	Improving access to activities and meaningful therapeutic groups for patients on Broadgate ward to improve patients outcomes and reduce boredom		Elizabeth Hearn	Charles Kennedy Scott	John Wilson	Little i
100924	Reducing DNA Rates for Community and Outpatient Appointments	The Commissioners have expressed their view that community services DNA rates should be reduced to 10% or below by end of March 2015. This will be very challenging; our aim for services will be to achieve 10% DNA target by June 2015, across our care coordinated services which will include Community Mental Health Teams and NSF teams. Our proposal will outline phase approach which will enable us to address some of the complex issues faced by our services users and mental health services.		Yasar Choudhary		Rahul Bhattacharya	Big I
100907	Impact of Daily Reviews on the Reduction of Acute In-patient Stay	We would like to reduce in-patient stay by 60% between January 2015 and January 2016 by being responsive to daily changes in service user care.		Aileen Valydon		Andy Cruickshank	None
100795	Integrated Coproduced Support Preparation - Starting with The Handy Approach	Integrated Coproduced Support Preparation Stage 1: 14/06/14 - 04/01/16 - PERSON CENTRED CARE. Aim: improve Interdisciplinary Team (IDT) first assessment documentation of the aspirations of the all the people referred for care (100%) by any member of the IDT by April 2016 Stage 2: 25/5/2016 - 5/9/2016 COPRODUCTION - Moving Forward Hand in Hand. Aim: to deliver on agreed goals of care with the people referred to our Interdisciplinary Team. Project		Liliana Risi	Eirlys Evans		Big I














suspended due to service reconfiguration


102059	Forensic Violence Reduction Collaborative - Shoreditch Ward	To reduce violence and aggression on Shoreditch Ward by at least 30% by December 2017 (physical violence, non-physical violence).		George Chingosho		Day Njovana	Big I
102060	Forensic Violence Reduction Collaborative - Clerkenwell Ward	To reduce violence and aggression on Clerkenwell Ward by at least 30% by June 2018 (physical violence, non-physical violence, sexual harassment).		Rita Kyambadde		Day Njovana	Big I
101726	PROMs/PREMs and FFT uptake in CHN Adult Services	To increase the response of the feedback survey (PREMs, PROMs & FFT) in CHN Adult Services, so that 50% of those who have been discharged from the service have completed or declined the survey, by June 2017.		Charan Saduera	Sanjiv Luckhea	Kate Corlett	Big I
101954	Improving discharge processes from the Home Treatment Team	Improve discharge processes from the Home Treatment Team by achieving: 100% of GPs of patients under the care of HIT would be provided with essential information relating to the patients care within one working day. Improving the quality of discharge documentation (exact aim and measurement system to be defined)		Charity Mudimu	Laura Shrieves	Andrew Horobin	None
101570	A step forward approach to improving GP cluster MDT meetings	To increase the North West teams attendance at GP MDTs by 75% by March 2017		Amal Alaoui		Eirlys Evans	Little i
101271	Improving access to Speech and Language Therapy in Learning Disability Services	Reduce waiting times for high priority communication SALT referrals from start of intervention to 18 weeks by July 2018		Giosa Pearce	Sarah Stilwell	Ruth Klawza	None
101306	To review care leavers passport to improve uptake	To ensure that 80% of those due their leaving care passport will have received this at their final LAC review health assessment between 01/07/2016 to 31/03/2017		Teresa O'Dowdall	Kelly Gale	Ian McKay	Big I
102483	Reducing attrition rate from referral into treatment at Reset	Reduce attrition rate to 50% and maintain for three months		Stephen Crane			None
102385	City and Hackney Violence Reduction Collaborative - Ruth Seifert Ward	Reduce violence by 40% across C&H adult mental health services by the end of March 2017.		Andy Cruickshank		Jane Kelly	None
102386	City and Hackney Violence Reduction Collaborative - Brett Ward	Reduce violence by 40% across C&H adult mental health services by the end of March 2017.		Andy Cruickshank		Jane Kelly	None
102388	City and Hackney Violence Reduction Collaborative - Conolly Ward	Reduce violence by 40% across C&H adult mental health services by the end of March 2017.		Andy Cruickshank		Jane Kelly	Big I
103762	Improving Successful Completions	To achieve 12 successful completions a week by October 2017 and maintain this for three month period		Stephen Crane		Darryl Springer	None
102575	Newham Violence Reduction Collaborative - Sapphire Ward	To reduce the number of incidents of physical violence on Sapphire ward		Andy Cruickshank		Paul McLaughlin	None
104935	To increase staff and patient engagement	To increase staff and patient engagement with the Limehouse		Bradley Anton	Daniel Sherwood	Lawford Cough	Little i

	with the Limehouse Ward community meeting by 25% by August 2018	Ward community meeting by 25% by August 2018.					
108666	Luton and Bedfordshire Violence Reduction Collaborative - Ash Ward	To reduce violence and aggression by at least 30% by Sep 2019 (physical violence, non-physical violence) on Ash Ward		Evri Anagnostara		Sasha Singh	Little i
108672	Luton and Bedfordshire Violence Reduction Collaborative - Willow Ward	To reduce violence and aggression by at least 30% by Sep 2019 (physical violence, non-physical violence) on Willow Ward		Toitei Kurima		Sasha Singh	Little i
108674	Luton and Bedfordshire Violence Reduction Collaborative - Townsend Court	To reduce violence and aggression by at least 30% by Sep 2018 (physical violence, non-physical violence) on Townsend Court		Sarah Lambe	Evri Anagnostara	Sasha Singh	Little i
107104	TH Triage - CAMHS Improving Access and Flow	To reduce the average wait time from receipt of referral to decision made within front door team by 20% before December 2018.		Louis Golding		Helen Bruce	None
107850	Reducing Incidents by Improving Relational Security on Morrison Ward	To lower incidents of reported violence and aggression on Morrison ward by improving awareness of relational security.		Luke Quane	Gqwetha Malinga	Day Njovana	Little i
102390	City and Hackney Violence Reduction Collaborative - Bevan Ward	Reduce violence by 40% across C&H adult mental health services by the end of March 2017.		Andy Cruickshank		Jane Kelly	None
106241	Enjoying Work - Isle of Dogs Team	Increase staff satisfaction with their working day and well-being by 10% by September 2018.		Marisa Bouman		Tracey Upex	Big I
106961	Bridging the Bedford Gap	To increase the awareness of service users on Willow ward of what is available upon discharge from Recovery college and People participation by 20% by April 2018 We have a secondary aim to give current people participation service users of running a current QI project from start to finish by April 2018. We will use qualitative feedback for this aim.		Kamila Naseova		Paul Rix	Big I
105547	Enjoying Work - QI Team	To increase enjoyment at work by 10% by 1st July 2018		Deeksha Mehta	Duncan Gilbert	Amar Shah	Big I
102584	Newham Violence Reduction Collaborative - Crystal Ward	To reduce the number of incidents of physical violence on Crystal ward		Andy Cruickshank		Paul Mclaughlin	None
101469	RiO Training - Automation of Bookings, Information and Feedback	Provide access to RiO training with an online booking portal for Bedfordshire and Luton by the end of March 2017 resulting in a 20 % uptake of courses booked using the self service process.		Sheila O'Connell	Jamie Stafford	Emily Brook	None
101635	Increasing carers and family participation in care planning on Sally Sherman Ward	To increase family and carer participation in care planning of the service users by increasing carer attendance by 90% in 12 months.		Ademola Animashaun	Rozi Hamilton	Ben Braithwaite	Little i
102051	Forensic Violence Reduction Collaborative - West Ferry Ward	To reduce violence and aggression on West ferry Ward by at least 30% by December 2017 (physical violence, non-physical violence).		Dadai Gwendoline Dandato		Day Njovana	Big I
100804	Gold Standard	Improve patient satisfaction with		Francesca	Susana	Jane Kelly	Little i

	Environments - Gardner	the ward environment to an average rating of 4.0 by the end of March 2017. A score of 4.0 would indicate that, on average, service users have a positive experience of the ward environment (rather than negative or neutral). The baseline rating is 3.4, based on 50 questionnaires gathered between January - July, 2016. Service users rate 10 areas of experience that are important to them on a Likert Scale of 1-5.		Omotosho	Fontelo Rojano		
100789	Complaints Process	To increase local resolution by 50% by June 2016		Charan Saduera	Eirlys Evans	Michael McGhee	Big I
100747	Modified Trust Induction Programme	To improve experience of corporate induction and reduce staff time spend on induction		Natalie Mboyanah		Sandra Drewett	None
100869	Care planning for service users	To positively change our approach to care planning, so that it is more focused on recovery. This will be demonstrated by: * Increasing the evidence of recovery in care plans to an average score of 6 out of 12 for service user identified high priorities and 8 out of 16 for lower priority areas by the end of April 2017 [Baseline scores are 3 out of 12 for high priorities and 5 out of 16 for lower priorities] * Qualitative feedback from service users and staff		Catherine McElroy		Jane Kelly	Big I
100831	Clozapine Titration in the Crisis House	We would like to improve patient experience by offering clozapine titration at crisis house as an alternative to hospital admission. We would like to do this safely and in a more cost efficient manner.		Rahul Bhattacharya			Big I
100853	Ensuring Psychotherapy Service Users are seen for an assessment within 11 weeks of referral.	Our aim is that by December 2016 100% of service users will be seen within 11 weeks for assessment and sustained by May 2017.		Tamsin Black		Tracey Upex	Little i
100860	Improving the information received by women of child bearing age about the use of psychotropic medications	To ensure 100% of women admitted to the East London Mother and Baby Unit receive information about their medication and its effect on pregnancy and breastfeeding by June 2017. To ensure the information is delivered in a way that is useful to them and meets the standards of the NICE Guidance.		Justine Cawley		Andrew Horobin	Little i
100895	Reducing the rate of undocumented medication doses in City and Hackney Home Treatment Team	The aim of this project is to reduce the rate of undocumented medication doses from 45% to 5% by the end of April 2018.		Florence Agyemang	Sarah Canning	Andrew Horobin	None
100986	Forensic Self-Catering (SPREAD PROJECT)- Master			Natasha Cumberland			Little i
100966	Prison transfer times	A reduction in 10 % in overall time from point of received referral to JHC to point of admission for male patients with primary diagnosis of mental illness from prison. Aim is to reduce overall time from MSU referral to LSU transfer by 10% by April 2016.		Paul Gilluley	Charles Kennedy Scott	John Wilson	Big I
101006	Adverse Care	To increase numbers of people		Mani Baidya	Corinne	Chiffelle	Little i

101026	Advance Care Planning in Dementia	To increase numbers of people with new dementia diagnosis offered discussion on ACP.		Irma Bobbey	Georgina Birch	Gabrielle Faire	Little i
101001	Woodberry Ward Self-Catering	Improve the Catering facilities on the ward which will aim to improve individual's physical health and quality of life, support individuals to develop skills and participate in meaningful roles and occupations, and to improve the ward environment by creating a sense of community by participation in the project.		Alison O'Reilly	Natasha Cumberland	John Wilson	Little i
101037	Improving RiO recording of physical monitoring of children taking antipsychotic medication in the Community	To achieve 100% recording of physical health monitoring on RiO of children taking anti-psychotic medication at minimum 6 monthly intervals by July 2017		Harriet Stewart			None
101198	Reducing Length of Stay and Bed Occupancy on Leadenhall ward in order to promote care in a less restrictive environment	We would like to reduce bed occupancy to below 50% (13), including the annex, and length of stay to below 45 days by January 2017		Waleed Fawzi	Amrus Ali	Edwin Ndlovu	Little i
101270	To reduce wait time for first contact with psychology	To provide more timely access to CMHT psychology service by introducing a new referral pathway. This will be evidenced by: a) reduction in waiting time to 4 weeks (from referral to first contact). First contact defined as time from referral to first appointment offered.		Timothy Sporle	Ahmad Mahmoud Zadeh	Farid Jabbar	None
101106	Capacity management to increase timely access to effective psychological interventions for users with chronic, severe and complex mental health difficulties	Reduce wait times to initial consultations to 4 weeks and start of therapy to 18 weeks following initial consultation /& assessment.		Amra Rao			Little i
101259	Reduce the waiting times in the Luton Memory Assessment Service	Reduce waiting times from receipt of a referral until diagnosis and start of treatment to below 8 weeks by March 2018		Johan Schoeman		Farid Jabbar	None
101269	Improving Access to Learning Disability OT services in Beds and Luton	To reduce waiting times to start of intervention to 18 weeks by 31st March 2017		Angela Wilson	Sarah Stilwell	Paul Rix	None
101091	To reduce checking errors leaving the dispensary by 50% by June 2016	To reduce checking errors leaving the dispensary by 50% by June 2016		Yvonne Wilson	Erasmus Tacconelli	Shameem Mir	None
101021	Violence reduction project	1. To reduce the number of incidents of inpatient violence within the East London NHS Foundation Trust (ELFT) older adults wards by 20% by August 2014 2. To reduce staff injury due to physical violence on our older adults wards by 25% by August 2014.		Amanda piper	Carmel Stevenson	Waleed Fawzi	Little i
101007	Improving quality of inpatient podiatry service	Improve range of foot health services offered to inpatient service users ? Reduce DNA rate for podiatry appointments ? Establish podiatry service at Wolfson House		John Wilson	Natasha Cumberland		None

101031	Improving patient and family experience of Coborn unit services	To improve the experience of feeling listened to and understood amongst young people on a CAMHS inpatient unit with regards to their problems by achieving 80% of young people rating this experience as either 4 out of 5 or 5 out of 5 within 6 months.		Henry Iwunze	Paul Mclaughlin	Rafik Refaat	None
101032	Improving access to Newham CFCS Front Door Service (CAMHS)	To reduce our current waiting times for assessment at CFCS from 11 weeks to 9 weeks by April 2015		Priti Patel	Jyothi Nadarajan		None
101036	Bed occupancy, Newham Older People	To promote care in less restrictive environment by reducing inpatient stay on Ivory ward to 45 days and bed occupancy to 70% or less by 1st January 2016		Gabrielle Faire	Michael Marin	Michael Whelan-Henderson	None
100934	Reducing 1st Appointment Waiting Times in City & Hackney	By 1st April 2017 we want 95% of patients referred to City and Hackney secondary care MH services to receive a face to face assessment within 28 days of their referral being received.		Andrew Horobin	Jen Taylor-Watt	David Bridle	None
100996	Self-Directed Community Engagement (WH Bridge Group)	Promote independence and self-directed community engagement amongst a small group of patients; some located in the community? some on a low secure forensic unit.		Natasha Cumberland			None
100999	Reducing handcuff usage in MSU	To reduce use of handcuffing by 50% by Dec 2016 (compared with baseline Oct ? Dec 2015)		Paul Gilluley		John Wilson	Little i
100982	Improving Patient Flow in Memory Clinics	We aim to reduce referral to treatment to 6 weeks and referral to diagnosis to 18 weeks by April		Michael Whelan-Henderson	Michael Marin		None
100985	Missed doses	We would like to improve the patients? health and wellbeing by ensuring that they receive the right medication at the right time		Maureen Brown	Charles Kennedy Scott	John Wilson	None
100913	Womens health care plan improvement project	We want to provide relevant support and information, surrounding all areas related to Women's Health, to all women receiving care for mental health problems on Conolly ward (and in turn all women receiving care in City & Hackney Centre for Mental Health). We want to create a specialised care package in collaboration with service users on Conolly Ward. We want to implement this care package to all women receiving care on Conolly Ward by November 1st.				Jane Kelly	None
100923	Improving medication self-checking on MHCOP inpatient wards	Reduce missed doses and meds errors		Alan Cottney	Carmel Stevenson	Shameem Mir	None
100941	Improving the NHSE reported recovery rate for RWS	Achieve above a 52% recovery rate within 6 months (year end 2015).		Ben Wright	Sian Bowl		None
100945	MH Tariff Clustering Completion & Accuracy	To have less than 5% missing or expired clusters within 6 months? time.		Bailey Mitchell	Jamie Stafford	David Bridle	None
100956	Development of Psychological Services following	To be providing a pilot service to the Trauma clinics at the Centre for Oral and Maxillofacial Surgery,		Sarah Heke	Brian Toyce		None

	facial injury within the Centre for Oral and Maxillofacial Surgery, Barts Health	Barts Health, by September 2015 and develop an initial business plan for a locally commissioned service by end January 2015.					
100957	Mindfulness for staff	Improving MHOP staff stress levels using Mindfulness by 25% by December 2015?		Adam Fyffe	Carmel Stevenson	Eirlys Evans	Big I
100861	Improving physical health monitoring of AOS service users	We would like all of our service users to have an annual physical health check as a minimum. We would like all service users with identified physical health problems to have appropriate treatment from appropriate services.		Elvan Akyuz	Tsana Simmonds		None
100868	Tower Hamlets Violence Reduction Collaborative - Master	To reduce physical violence at Tower Hamlets Centre for Mental Health by the end of 2016		Andy Cruickshank		Paul James	None
100856	Ensuring that clozapine has been considered (and tried or rejected) in all cases of treatment resistance and benign ethnic neutropenic patients with schizophrenia	To ensure patients are appropriately diagnosed with treatment resistant schizophrenia (TRS) & benign ethnic neutropenia (BEN). This should lead to trial of clozapine (if not already attempted) aimed at reducing polypharmacy/high dose prescribing and reduce clozapine failure.		Susham Gupta	Jamie Stafford	David Bridle	None
100750	Reducing the time it takes to complete the disciplinary process	By December 2015 reduce the number of disciplinary cases which are concluded in more than 115 days to 20%.		Stephanie Narthey		Sandra Drewett	Big I
100742	Improving the QI microsite and increasing its usage	We would like to improve the quality and usefulness of the QI microsite with a view to increasing its usage by staff, service users, carers and the general public. By doing this we feel that awareness, knowledge and involvement with the programme will increase.		Tim Gill		Mason Fitzgerald	Little i
100744	Improving Effectiveness of Communication with the Council of Governors	To improve the percentage of Governors who think Communication is Very Effective or Effective to 50% in the next 12 months.		Zara Hosany	Duncan Gilbert	Amar Shah	Little i
100777	Turn around times and quality improvement of 48 hour reports and Amber Alerts	Returning 48 Hour Reports and Amber Alert Reports within time scales required and to a standard that sets out the necessary information in a comprehensive yet concise form. By 01/11/2015, 100 % 48 Hr Reports and Amber Alerts are returned within deadline. 100% Amber Alerts are accepted without queries 90% 48 Hour Reports are accepted without query		Anne O'Riordan-Robinson	Kelly Gale	Michael McGhee	None
101692	Forensic Violence Reduction Collaborative - Bow Ward	To reduce the violence incidents (physical, non-physical and sexual) on Bow Ward by 30% by December 2017		Lorna Hayes		Day Novovana	Big I
102585	Newham Violence Reduction Collaborative - Jade Ward	To reduce the number of incidents of physical violence on Jade ward		Andy Cruickshank		Paul McLaughlin	None
102588	Newham Violence Reduction Collaborative - Ruby Triage Ward	To reduce the number of incidents of physical violence on Ruby Triage ward		Andy Cruickshank		Paul McLaughlin	None
102573	Newham Violence Reduction	To reduce the number of incidents of physical violence on Emerald		Andy Cruickshank		Paul McLaughlin	None

Project ID	Project Name	Objective	Score	Lead	Support	Manager	Impact
	Collaborative - Emerald Ward		4.5				
102574	Newham Violence Reduction Collaborative - Topaz Ward	To reduce the number of incidents of physical violence on Topaz ward	4.5	Andy Cruickshank		Paul McLaughlin	None
102389	City and Hackney Violence Reduction Collaborative - Joshua Ward	Reduce violence by 40% across C&H adult mental health services by the end of March 2017.	4.5	Andy Cruickshank		Jane Kelly	Big I
102387	City and Hackney Violence Reduction Collaborative - Gardner Ward	Reduce violence by 40% across C&H adult mental health services by the end of March 2017.	4.5	Andy Cruickshank		Jane Kelly	Little i
102370	Tower Hamlets Violence Reduction Collaborative - Brick Lane Ward	To reduce physical violence at Tower Hamlets Centre for Mental Health by the end of 2016	4.5	Andy Cruickshank			None
102371	Tower Hamlets Violence Reduction Collaborative - Globe Ward	To reduce physical violence at Tower Hamlets Centre for Mental Health by the end of 2016	4.5	Andy Cruickshank			None
102372	Tower Hamlets Violence Reduction Collaborative - Lea Ward	To reduce physical violence at Tower Hamlets Centre for Mental Health by the end of 2016	4.5	Andy Cruickshank			None
102373	Tower Hamlets Violence Reduction Collaborative - Roman Ward	To reduce physical violence at Tower Hamlets Centre for Mental Health by the end of 2016	4.5	Andy Cruickshank			None
102374	Tower Hamlets Violence Reduction Collaborative - Millharbour Ward	To reduce physical violence at Tower Hamlets Centre for Mental Health by the end of 2016	4.5	Andy Cruickshank			None
102375	Tower Hamlets Violence Reduction Collaborative - Rosebank Ward	To reduce physical violence at Tower Hamlets Centre for Mental Health by the end of 2016	4.5	Andy Cruickshank			None
105640	Reducing referral to assessment times for psychology in Bedford CMHTs	Our aim is to reduce average weekly "referral to assessment" waiting times to below 8 weeks (56 days) by 30th April 2018.	4.5	Sam Vaughan	Nicholas Hawkes	Helen Donovan	Big I
107101	C&H ADHD - CAMHS Improving Access and Flow	To reduce the average length of time from 'referral to the service' to 'ADHD assessment feedback' to 12 weeks by September 2018	4.5	Laura Roughan		Harriet Stewart	None
103835	Governors QI Project	To increase the percentage of Governors who are marking themselves as very satisfied or completely satisfied with their individual and collective impact on the work of ELFT to above 60% by June 2018	4.5	Norbert Lieckfeldt		Marie Gabriel	None
104345	Enhanced Care to Nursing Homes Project	By July 2018 reduce hospital admissions from the 6 Nursing Homes by a minimum of 10% By July 2018 reduce the average length of stay in hospital for Nursing Home residents by 30% (from 14 days per admission to 10 days.	4.5	Daniel Franey	Rozi Hamilton	Ruth Bradley	Big I
104504	Forensic Violence Reduction Collaborative - Ludgate Ward	To reduce the violence incidents (physical, non-physical and sexual) on Ludgate Ward by 30% by April 2018	4.5	Besala Ituna		Day Njovana	Big I
102193	Forensic Violence Reduction Collaborative -	To reduce violence and aggression on Broadgate Ward by at least 30% by December 2017 (physical	5.0	Gbenga Olokuntoy		Day Njovana	Big I

	Contractive - Broadgate ward	by December 2017 (physical violence, non-physical violence, sexual harassment).					
101393	Reducing time to complete neuropsychological assessments in MAS	To reduce time from referral for neuropsychological assessment to completion of report and feedback to MDT to 6 weeks by April 2017, updated date end January 31st 2018.	5.0	Emma Ellis	Paul Rix	Big I	
100774	Improve access to The Patient Booking Service	To reduce the percentage of Do Not Responds (DNR?s) over six months. To reduce the percentage of Do Not Attends (DNA?s) over six months. To reduce the number of complaints from improving the referral booking process over six months.	5.0	Mark Harrison	Michael McGhee	None	
100826	Chronic Fatigue MDT Therapies Referral Pathway	? Improve access to evidence-based therapy in the Chronic Fatigue service. ? To reduce DNA rate to 6% for all appointments within 6 months. ? To reduce Cancellation rate to 10% for all appointments within 6 months.	5.0	Shameem Joomun	Dean Henderson	Big I	
100875	Improving patients access to clozapine serum levels	We aim that the timeframe from consultant request to plasma level undertaken will be no longer than 10 days. We want to achieve this as well as have local policy updated by January 2015.	5.0	Tsana Simmonds	Jennifer Melville	None	
100909	Reducing Violence using BVC	Reduce violence by 30% year on year.	5.0	Paul Mclaughlin	Andy Cruickshank	None	
101008	Improving attendance at SUSS drug and alcohol support groups for inpatient and discharged forensics service users	To improve attendance at drug and alcohol support groups for both pre and post discharge forensic service users by March 2015.	5.0	Genevieve Holt	Sian LLewellyn-Jones	None	
101136	Violence Reduction on Lea ward	We would like to reduce in patient violence on Lea ward by 30% by June 2015	5.0	Shabanaz Begum	Andy Cruickshank	Paul James	None

