

BDU Enjoying Work

Project Lead: Lulu Wheeler **Team:** Robin Bonner, Robin Campbell, Lindsay Hobson, Christian Hudson, Shamsul Shah, Stephanie Tanner
Coach: Deeksha Mehta **Service User:** Asia Chowdhury
Sponsor: Mohit Venkataram



East London
NHS Foundation Trust

Life QI Code: 112178

Record happiness seen in BDU causing Mohit & the Team to break out into song!

Aim

We will increase our 'Enjoying Work' average GDM Score from baseline (78%) by 10% by February 2019

Why is this important to service users and carers?

BDU needed to feel less removed from Service User and Carers. It's important for BDU to feel connected and be able to support services to do what they do best. This helped hive

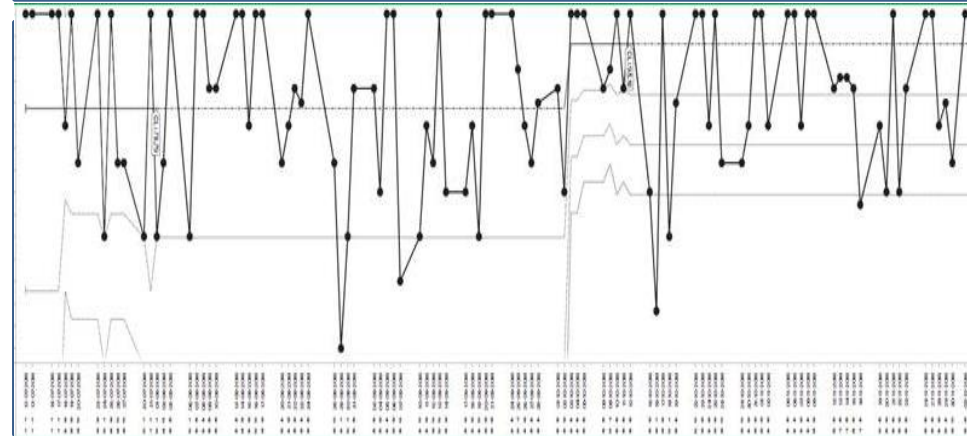
Tests of Change

- 1) Aesthetically pleasing office
- 2) Increasing staffing
- 3) Flexible/remote working
- 4) Increase social outings
- 5) Focus on career development

Driver diagram



Data



Learning and what next?

Work/ Life balance was most important to people. Our use of the improve/importance matrix really helped to focus on issues that mattered most to us. Using this method we were able to prioritise which change ideas to try 1st. The team feels more embedded and less disjointed from services and each other.