## Shewhart Control Charts

 P' Chart: FormulasNHS
East London
NHS Foundation Trust

## Data

| Month | defects np) | sample size (n) |
| :---: | :---: | :---: |
| 1 | 3852 | 8755 |
| 2 | 4100 | 9800 |
| 3 | 7083 | 17000 |
| 4 | 7339 | 16700 |
| 5 | 9406 | 19500 |
| 6 | 9310 | 19800 |
| 7 | 7250 | 21200 |
| 8 | 10400 | 22300 |
| 9 | 9250 | 21600 |
| 10 | 9950 | 20500 |
| 11 | 9846 | 18700 |
| 12 | 9854 | 18900 |
| 13 | 8034 | 14300 |
| 14 | 8162 | 14800 |
| 15 | 8122 | 14500 |
| 16 | 8200 | 14600 |
| Total $\sum n p$ |  | 130158 |
| Total $\sum \mathrm{n}$ |  | 272955 |
|  |  |  |

## Calculation

1. First work out the pbar, using the formula below:

$$
\text { pbar }=\mathrm{CL}=\overline{\mathrm{p}}=\frac{\sum n p}{\sum n} \quad \sum n p=130158
$$

$\overline{\mathrm{p}}=\frac{\sum n p}{\sum n}=\frac{130158}{272955}=0.476847832$ ( 0.477 to 3.d.p) $=47.7 \%$

* Since the sample size (n) changes at each subgroup (per row), you will have to calculate the UCL and LCL for each data point. This example will just use the second row where the defect is 4100 and sample size ( n ) is 9800 .

2. Work out the percentage (pi) of each month. For example:

$$
\mathrm{pi}=\frac{n p}{n}=\frac{4100}{9800}=0.4183673 \text { ( } 0.418 \text { to 3.d.p) }=41.8 \%
$$

3. Next, work out the standard deviation of your percentages ( $\sigma P i$ ) for each month. The formula is below:

$$
\begin{gathered}
\sigma P i=\sqrt{\frac{P b a r *(1-P b a r)}{n}}=\sqrt{\frac{0.477 *(1-0.477)}{9800}} \\
\sigma P i=0.0050
\end{gathered}
$$

4. Next, we need to convert the percentages (pi) to Z values. This is done by using the below formula:

$$
\mathrm{Z}=\frac{P i-P b a r}{\sigma P i}=\mathrm{Z}=\frac{0.418-0.477}{0.0050}=-11.8
$$

It is completely fine for the Z values to be a negative number.

## Legend + Chart

$\mathrm{np}=$ number of defectives per sub group (per row)
$\mathrm{n}=$ sample size per sub group (per row)
$\sum n p=$ sum of defects $\quad \sum n=$ sum of sample size
pbar $=C L=$ center line (mean)
$\mathrm{pi}=$ defects divided by sample size so $\mathrm{pi}=\frac{n p}{n}$
$\sigma P i=\sqrt{\frac{\text { Pbar * (1-Pbar })}{n}}$

$$
U C L=\mathrm{Pbar}+3^{*}(\sigma P i)^{*}(\sigma \mathrm{Zi})
$$

$\mathrm{Z}=\frac{P i-P b a r}{\sigma P i} \quad \sigma \mathrm{Z} i=\frac{\text { MRbar }}{1.128}$

$$
L C L=\operatorname{Pbar}-3^{*}(\sigma P i)^{*}(\sigma \mathrm{Zi})
$$

MRbar = Average of all MR values
MR = Difference between two consecutive data points


## Data

| Month | defects $n p$ ) | sample size ( n ) | Z | MR | MR_ADJ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 3852 | 8755 | -6.9 |  |  |
| 2 | 4100 | 9800 | -11.6 | 4.7 | 4.7 |
| 3 | 7083 | 17000 | -15.7 | 4.1 | 4.1 |
| 4 | 7339 | 16700 | -9.7 | 6.0 | 6.0 |
| 5 | 9406 | 19500 | 1.5 | 11.2 | 11.2 |
| 6 | 9310 | 19800 | -1.9 | 3.4 | 3.4 |
| 7 | 7250 | 21200 | -39.3 | 37.4 |  |
| 8 | 10400 | 22300 | -3.1 | 36.2 |  |
| 9 | 9250 | 21600 | -14.3 | 11.2 | 11.2 |
| 10 | 9950 | 20500 | 2.4 | 16.7 | 16.7 |
| 11 | 9846 | 18700 | 13.6 | 11.2 | 11.2 |
| 12 | 9854 | 18900 | 12.3 | 1.3 | 1.3 |
| 13 | 8034 | 14300 | 20.3 | 8.1 | 8.1 |
| 14 | 8162 | 14800 | 18.2 | 2.2 | 2.2 |
| 15 | 8122 | 14500 | 20.1 | 1.9 | 1.9 |
| 16 | 8200 | 14600 | 20.5 | 0.4 | 0.4 |
| Total $\sum \mathrm{np}$ |  | 130158 |  |  |  |
| Total En |  | 272955 |  |  |  |

MR_ADJ = adjusted MR after the higher values are removed and a new MR is calculated.

Average of MR = 10.4
MRbar $=6.3$

## Calculation

5. Next, you need to calculate the Moving Ranges (MR) of the Z values. This is done by taking the difference between consecutive values.

For example, the Z value for the first row is -6.9 and so the difference between that and the Z value for the second row $(-6.9--11.6)$ is 4.7 .

This needs to be done for all Z values. If there are any negative MR, just multiply them by -1 .

Note: if you are doing this on excel, you may get different numbers from the calculations. This is because while excel shows a number to a decimal place, it still uses the full number. This is why the Z value in the table for month 2 is different by a 0.2 margin than the calculation done above.
6. Some of the MR values are significantly higher than the others. This is fine and they are discussed below.
7. Take the average of all of the MR values and multiply it by 3.27 (this is a standard value used). If any of the MR values are higher than this figure, then remove them from the new MR. That would mean: $10.4 * 3.27=34.008$
8. We now need to calculate the standard deviation ( $\sigma \mathrm{Zi}$ ) of the new MR values. This is done using the below formula. 1.128 is a standard value used.
$\sigma \mathrm{Zi}=\frac{M R b a r}{1.128}=\sigma \mathrm{Zi}=\frac{6.3}{1.128} \quad \sigma \mathrm{Z} i=5.58510638$ (5.585 to 3.d.p)

## Legend + Chart

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$\mathrm{n}=$ sample size per sub group (per row)
$\sum n p=$ sum of defects $\quad \sum n=$ sum of sample size
pbar $=C L=$ center line (mean)
$\mathrm{pi}=$ defects divided by sample size so $\mathrm{pi}=\frac{n p}{n}$
$\sigma P i=\sqrt{\frac{\text { Pbar } *(1-\text { Pbar })}{n}}$

$$
U C L=\operatorname{Pbar}+3^{*}(\sigma P i) *(\sigma Z i)
$$

$\mathrm{Z}=\frac{P i-P b a r}{\sigma P i} \quad \sigma \mathrm{Zi}=\frac{\text { MRbar }}{1.128}$

$$
L C L=\operatorname{Pbar}-3^{*}(\sigma P i) *(\sigma \mathrm{Zi})
$$

MRbar = Average of all MR values
MR = Difference between two consecutive data points


## Data

| Month | defects np) | sample size ( n ) | Z | MR | MR_ADJ |
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| Total $\sum \mathrm{np}$ |  | 130158 |  |  |  |
| Total $\mathrm{\Sigma} \mathrm{n}$ |  | 272955 |  |  |  |

MR_ADJ = adjusted MR after the higher values are removed and a new MR is calculated.

Average of MR = 10.4
MRbar $=6.3$

## Calculation

9. Finally we need to calculate the UCL and LCL using the below formulas:
Upper Control Limit

$$
U C L=\mathrm{Pbar}+3^{*}(\sigma \mathrm{Pi})^{*}(\sigma \mathrm{Zi})
$$

$$
U C L=0.477+3 *(0.0050) *(5.585)
$$

$$
U C L=0.560775(0.561 \text { to 3.d.p) }=56.1 \%
$$

Lower Control Limit

$$
L C L=\mathrm{Pbar}-3^{*}(\sigma P i)^{*}(\sigma \mathrm{Zi})
$$

$$
L C L=0.477-3^{*}(0.0050)^{*}(5.585)
$$

$$
L C L=0.393225 \text { (0.393 to 3.d.p) }=39.3 \%
$$

10. After working out the figures for each month, you can then plot the Percentage, CL, UCL and LCL as seen on the chart

## Chart Comparison

On the right, you can see a P chart as well as a P' chart using the same data, on the left. When working with very large subgroup sizes, the P chart would not be useful it would result in tight control limits and most of the points would be outside of them, regardless of whether there were any special causes. This problem is called 'over-dispersion'.
The P' Chart was created as a way of dealing with this situation and is useful as the control limits appear to be more reasonable and special causes are still detected on the chart.

## Charts




