

Reducing unscheduled call outs for blocked catheter

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Life QI Code:#113003

Transforming long term catheter care

Aim

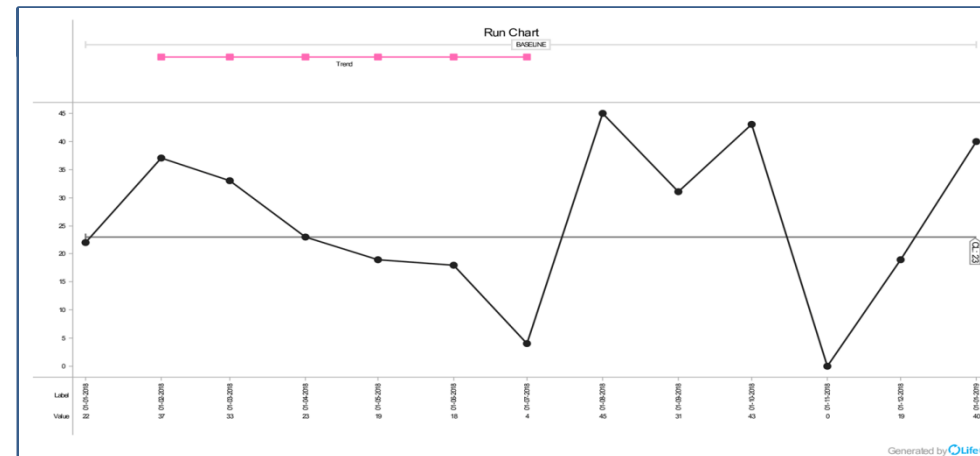
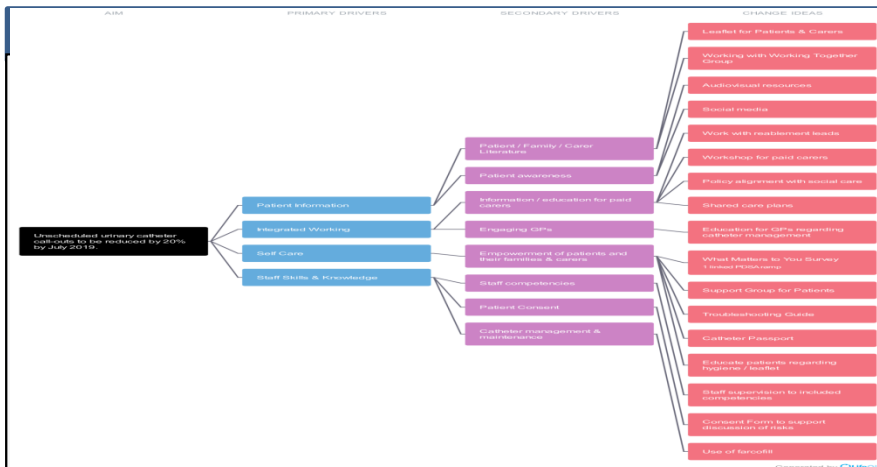
Reducing unscheduled call outs for blocked catheters by 20% by December 2019. Catheter complications may cause pain & distress, may additional cost to service.

How did you involve service users and carers in this work?

Service user was involved in the collation of what matters to me questionnaire and the driver diagram.

Tests of Change

- The use of balloon inflation solution with triclosan to reduce catheter encrustation.
- The use of trouble shooting check list to identify call out reason.
- Patient leaflet to increase knowledge and understanding.



Learning and what next?

This is not a completed project, work is still on going to test the change idea. Questionnaire survey carried out indicated lack of knowledge on the reasons for catheter blockage. It appears that change of catheter every 8 weeks has reduced catheter blockage.