

A Step Forward Approach to Improving GP Cluster MDT Meetings

Amal Alaoui's -Darzi Fellowship Project 2016/17 (Project ID: 101570)

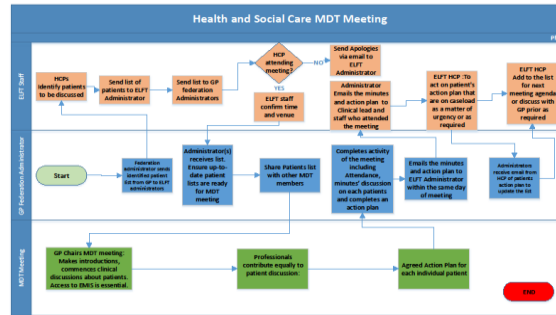


Background of Project:

Innovative Multi-Disciplinary Team (MDT) working is vital to support the transformation agenda of care delivery required by the Five Year Forward View (NHS England, 2014). Newham Clinical Commissioning Group (NCCG) identified the requirement of an integrated care (IC) MDT using a stratification process to identify people at high risk of hospital admission. MDT workshops were established to facilitate identification and ongoing IC. East London NHS Foundation Trust (ELFT) was identified to support the development of MDT model to deliver IC in the borough of Newham during 2016-2017. The MDT project is overseen by the Newham GP Federation and ELFT is a partner. ELFT has taken primary responsibility to deliver quality improvement programme to improve MDT meetings.

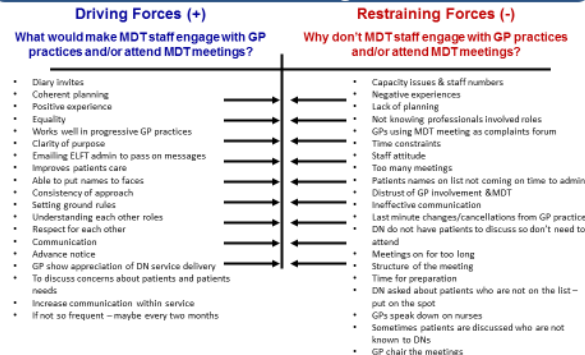
Method and Tools:

- Service user and MDT focus group
- Provider meeting group
- Force Field Analysis
- Questionnaires focusing on confidence and GP engagement
- Process mapping
- Driver Diagram
- Risk Analysis
- Gant Chart



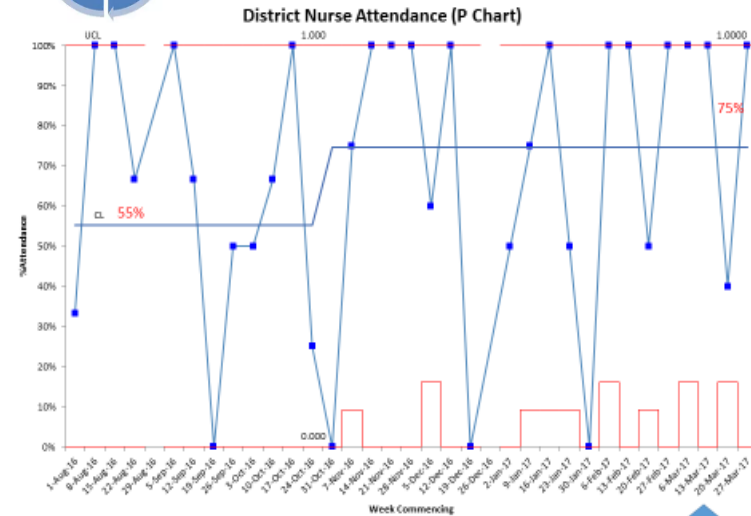
- ELFT Administrator email: Rayhana.Umarji@nhs.net
- GP Federation Administrator email: Newcwg.mdt@nhs.net

Force Field Analysis session with members of MDT
Problem: MDT staff engagement with the GP and attending MDT meetings



PDSA Cycles:

1. Created calendar displaying all GP MDT meetings for each month
2. Developed a process map for GP MDT meetings that staff could follow



*Please note: No meetings took place on the following dates
15th August, 29th August, 26th December, 30th Jan



Evidence of Impact:

- 36% increase in district nurse attendance at GP MDT meetings
- Calendar and process map have been shared with other teams and they are also using these tools.
- Feedback from providers meetings was positive stating that communication, relationships and attendance has improved.
- District Nurses are feeling more confident and engaged with GP MDT meetings.