

ELFT's QI Projects

Nb. of Active Projects

108

Record Number	Title	Aim	Location
100791	Improving Support For Informal Carers in the Community Neurology Team	Support informal carers in the Community Neurology Team through improved assessment of their needs so they are better equipped to care for their loved one.	This pilot QI project is with carers of patients in the CHN Extended Primary Care Team.
100850	Increasing access to psychological therapies within the Psychotherapy department in City and Hackney	Primary aim is to reduce referral to first assessment/treatment (1st appointment) waiting times to below 8 weeks in next six months. Secondary aims: Reduce wait from referral to assessment by 25% in 6 months. Reduce wait from assessment to treatment by 25% in 6 months.	C&H Psychotherapy Department (Specialist Psychotherapy Service and Therapeutic Community and Outreach service)
102285	Improving Flow for Service Users within the Tower Hamlets PTS Service (Was previously "Ensuring Psychotherapy service users are seen for treatment within 18 weeks of referral").	Our aim is to see 95% of service users face to face for a second time within 18 weeks of referral by the end of November 2017 and to increase sign up to resources supportive of recovery.	Tower Hamlets Psychological Therapies Service
103471	To ensure people are only in hospital when they need to be	To reduce bed occupancy by service users from local CCG (across all wards, inc. PICU) to 75% by September 2018	TBC
103632	Reducing Salary Overpayments at ELFT	To reduce salary overpayments by 30% by June 2018	Finance, HR
103780	Increasing the number of step-downs and transfers by 25%, in the next 18 months, to ensure service users have access to appropriate accommodation, support and opportunities for more independent living	Increasing the number of step-downs and transfers by 25%, in the next 18 months, to ensure service users have access to appropriate accommodation, support and opportunities for more independent living	City & Hackney Community Rehabilitation Team
103838	Improving access and flow in the Newham Psychotherapy Service	To reduce the length of time from referral to assessment (<11 weeks) and to reduce the length of time from referral to start of treatment (first stage treatment being induction workshops <18 weeks) by December 2018.	Newham Psychotherapy Service Newham Assessment and Brief Treatment Team Newham Personality Disorder Service
103898	Isle of Dogs CMHT - Reshaping Community Services	For 90% of staff and service users to report satisfaction with the care provided and given by December 2018.	Isle of Dogs and South Poplar Community Mental Health Team, Tower Hamlets
104350	Brain Gain Newham	1. To demonstrate the Peer Support Worker Service effectiveness across Newham community Teams (CRTs & EPCL) by achieving an 80% average PSW & Service User satisfaction rating for involvement with the PSW Service over a 6 month period before Dec 2019. 2. To maintain an 80% allocation of Service Users against caseload capacity and 80% PSW recruitment level for a 6 month period before Dec 2019.	CRT North CRT South Enhanced Primary Care Team
104413	Newham South Recovery Team - Reshaping Community Services	Newham South CRT will achieve 90% Satisfaction in the care that Service Users receive and Staff provide by December 2018.	Newham South Community Recovery Team
105558	Enjoying Work - EPCT North West Team	To improve staff satisfaction and well-being by 70% by March 2019 so that staffs are better able to meet the needs of their service users.	EPCT West Locality

105741	15 minutes and Counting Observation QI	To reduce frequency and duration of enhanced observation by 50% by March 2018. *Frequency on the whole Ward *Duration on the whole Ward	Bow ward, John Howard Centre, Forensics
105883	Reducing re-admissions under the MHA in males of black ethnicity in EI service	To reduce by 30% re-admissions under the MHA in males of black ethnicity in EI service within 2 years	EQUIP
106209	Improving patient safety and satisfaction of discharge process into EPCT	To improve the safety of and patient/staff satisfaction with the discharge process from Silvertown and Plashet wards into EPCT North East by 30% by December 2018. This will be measured through: 1. a reduction in the reported level of harm in Barts incidents; 2.a reduction in the number of complaints and PALS received from patients by Barts relating to discharge; 3 through the reduction in the number of incidents reported by ELFT in relation to the discharge process; and 4 an increase in positive responses from staff and patient questionnaires (EPCT staff, Barts health staff and Patient questionnaire)	Between the CCG, ELFT (EPCT) and Barts Health (NUH)
106341	Faster access to initial assessment for adults with eating disorders in Bedfordshire and Luton.	To reduce wait time from referral to first assessment appointment to 6 weeks by September 2018.	Bedfordshire and Luton Adult Community Eating Disorder Service.
106405	Service User Bedroom Care	Improve tidiness in service users bedrooms on Hoxton Ward by 60% by August 2019.	Hoxton Ward (Wolfson House) forensic low secure
107125	Improving access to Bedford Child and Adolescent Mental Health Service (CAMHS) for children and young people from black, minority and ethnic groups (BME).	To increase one Bedford borough School referrals by 10 percent of Young people from black, minority and ethnic groups to Bedford Child and Adolescent Mental Health Service (CAMHS) by July 2018.	Bedford CAMHS 5-7 Rush Court Bedford MK40 3JT
108051	Improving access to Genetic Testing for People with Intellectual Disabilities.	To offer genetic testing to 100% of eligible people at the point of entry to Tower Hamlets Community Learning Disability Service	Tower Hamlets Community Learning Disability Service
108521	Dream big: improving sleep on Lea Ward	To improve sleep for service users on Lea ward and to be closer to the 'Gold standard' of 7 to 9 hours sleep between the hours of 10pm & 7am	Lea Ward, Mile End Hospital
108992	Reducing UNMET leave in Forensic Services - Victoria Ward	To reduce UNMET [planned / escorted] S17 leave by 30% by December 2018	Victoria Ward & Beyond - John Howard Centre
109622	Improving BAME Engagement in Luton Older Persons' Memory Assessment Service	To improve the engagement and experience of the South Asian population within the Luton Memory Assessment Service by September 2019. The aim is to improve engagement rates from 14% to 26% to reflect the diversity of the local population...and to improve the experience of the assessment process for this population.	Luton Memory Assessment Service
110289	Reducing the number of referrals to the children's therapies teams from schools.	By April 2019 the quality of referrals received from schools will improve by 5%	West Ham Lane Health Centre
110814	Reshaping Community Services - Dunstable CMHT Team	Dunstable CMHT will achieve 90% Satisfaction in the care that Service Users receive and Staff provide by December 2018.	Dunstable CMHT
110893	Increasing Smoking Cessation Referrals within EQUIP	To increase the percentage of smokers on the caseload who have been referred to smoking cessation by EQUIP to 15% by 6 months	EQUIP
110898	Reshaping Community Services - North Hackney Recovery Team	For all staff and service users to have 90% satisfaction with the care they provide and receive, respectively	NCMHT
111308	Enjoying Work - Rehab and Recovery team City and Hackney	To increase the number of good weeks reported by staff by 10% over a period of 6 months (December 2019)	Primrose Square
111342	Improving Dementia diagnosis rates in Bedfordshire	To diagnose 38 people every month with dementia in Bedfordshire memory clinics by 31st December 2018.	Bedfordshire
111576	Enjoying Work - Richmond Wellbeing Service	Improve staff satisfaction in Richmond Wellbeing Service so that by end June 2019, so that on average: * Staff feel that positive experiences are "usually" happening in the service (i.e. rated as 4 on the weekly survey) * Staff feel that negative experiences are "rarely" happening in the service (i.e. rated as a 2 on the weekly survey) Positive experiences include for example: easy to discuss different issues and problems and people value and respect each others contributions Negative experiences include for example: mistakes being held against people and difficulty asking others for help	Richmond Wellbeing Service, St. John's Health Centre, Twickenham TW1 3PA
111750	Reducing time to hire	Addressing vacancy gaps by reducing time to hire and getting candidates in post as soon as possible	Head quarters, Alie St
112177	Carer inclusion on an acute	Improved support and interface for carers of patients on Brick Lane inpatient ward	Brick Lane ward

112177	Staff involvement on an acute inpatient ward	improved support and resources for care of patients on Tower Hamlets inpatient ward	Tower Hamlets, Centre for Mental Health, Mile End Hospital
112287	Reshaping Community Services - Wardown CMHT	For 90% of Staff and Service Users to report satisfaction with the care they provide and receive.	
112309	Reducing DNA rates for PMMA and Resuscitation in-house training at ELFT	To reduce DNA rates to 5% across PMMA and Resuscitation Courses by September 2019.	Trust Wide
112448	Luton and Bedfordshire Bed Management Programme - Bedfordshire (Inpatient)	To achieve an average of 85% bed occupancy by August 2019	
112764	Enjoying Work - Children's Community Nursing Service	To improve staff satisfaction and wellbeing in the workplace so that staff are more able to meet the needs of their patients. This will be evidenced by a 15% increase in the number of staff who say they are having a good day within 6 months.	Children's Community Nursing Service (Newham)
112796	Empowering recovery through change initiatives to clinic waiting area	To improve service user satisfaction with the waiting area and entrance environment to 80% (8/10) by June 2019. To improve the helpfulness of waiting area resources to 80% (8/10) by June 2019.	Meadow Lodge, Steppingley Hospital, Bedfordshire
113003	Reducing unscheduled call-outs for blocked catheters	Unscheduled urinary catheter call-outs to be reduced by 20% by December 2019.	
113062	Reducing Drop-out Rates for Low Intensity CBT (Cognitive Behavioural Therapy) (Step 2) Treatment Modalities.	Data reveals that we have a drop-out rate of 42%, on average, for Step 2 Low Intensity (CBT) Cognitive Behavioural Therapy Treatment Modalities. We aim to reduce this to a 30% drop-out rate for Step 2 Treatment Modalities (COBT Computerised Cognitive Behavioural Therapy, Guided-Self Help individual sessions and Low Intensity Treatment Groups) by 31/10/19.	Bedfordshire Wellbeing Service - Bedford base
113167	Reducing the use of Seclusion on Rosebank Ward	Increase the number of seclusion free days	Rosebank Ward
113431	Physiotherapy exercise Video app	See above rationale	MSK Newham
113662	Improving discharge for complex care patients	To reduce length of stay on Arnold Whitchurch and Russell wards by 10% by 31st December 2018, and 20% by 31st March 2019.	Bedford Hospital
113665	Tower Hamlets ADHD: Improving access to specialist assessment and reducing overall waiting time from initial referral to specialist assessment	To reduce average waiting time from referral to CAMHS to ADHD assessment feedback appointment, to 40 weeks by April 2019, and 20 weeks by October 2019.	Tower Hamlets CAMHS
114059	To increase East London Forensic Outreach Service successful discharge of patients to local services to 90% by April, 2019	To increase ELFOS successful discharge to local services to 90% by April 2019.	East London Forensic Outreach Service (ELFOS) 26 Shore Road London E9 7TA
114243	Improving Access and Flow in Bedford CMHTs	To reduce the size of the team caseloads by 25% by April 2019 and 50% by October 2019 and reduce wait times to assessment and treatment.	Florence Ball House
114278	Formal Complaints Management Project	To reduce the average time to respond to formal complaints from 36.5 days to 25 days and increase the percentage of responses sent to complainants in agreed timescales from 47% to 70% by September 2020	
114370	To improve independence and well being of EPCT patients through the support of care navigators & thereby reducing the GP call outs by at least 50% through facilitation and coaching by means of using Patient Activation Measure (PAM) tool by Dec 2019	To improve independence and well being of EPCT patients and thereby reducing the GP call outs by at least 50% through facilitation and coaching by means of using Patient Activation Measure (PAM) tool by Dec 2019	Health and Social Care Navigators (HSCN) Extended Primary Care Team-Vicarage Lane, Stratford
114433	Improving crisis intervention services for adults with Intellectual Disabilities in Bedfordshire	To improve the experience by 20% of those who access or work in the Intensive Support Team by December 2019	Bedfordshire
114439	Improving access to Tower Hamlets Community Learning Disability Service	Improving access for people with learning disabilities to CLDS by reducing length of time in days from initial referral to completion of single assessment	

114489	Improving Successful Opiate Completions	To increase the rate of successful opiate completions by 20% by the end of March 2019	RESE I Drug and Alcohol Service
114517	Let's Talk	To improve the quality and frequency of 1:1's by 50% by September 2019.	Wolfson House, Woodberry Ward
114597	Improving the Psychology Referral Pathway	To reduce waiting times from referral to start of psychological therapy by 25% in each CMHT by December 2019	Luton
114602	Increase the number of incidents reported to police and subsequent increase in sanctions	To increase the number of appropriate incidents reported to the police by 20% by December 2019 with the resultant increase in sanctions after police investigation.	Luton and Bedfordshire - Crystal ward and another to be decided.
114695	Changing Lanes Formulation Improvement Project	To improve the percentage of active cases with a service-developed formulation from 51% (Q1) to 90% by Q3 (31 December 2018) and 95% by Q4 (31 March 2019).	Changing Lanes (IIRMS), 26 Shore Road, Hackney
114713	Improving patient experience on a hospital ward	Reduce length of stay in hospital and reduce re-admission rate through addressing unmet mental health needs	Royal London Hospital
114823	Improving the Involvement of Carers in the Community Mental Health Team for Older People.	To increase the involvement of carers from 0% to 50% by March 2019 and then to 100% by August 2019. To achieve 80% carers satisfaction in the services provided by the Community Mental Health Team for Older People by August 2019.	Community Mental Health Team for Older People East London NHS Foundation Trust Unit 1, 30 Felstead Street, London, E9 5LG
114835	A Good Night's Sleep	To reduce the percentage of service users with insomnia (including sub-threshold insomnia) by 30% by November 2019 (started at 82% service users with some insomnia)	Broadgate ward, John Howard Centre, Forensics
114846	To improve the Initial Health Assessment process for when a child or young person enters into care	100% of all Looked After Children (LAC) entering care will be seen by a clinician within 10 working days of ELFT LAC Team being notified. Once seen, 100% of reports will be completed and sent to London Borough Newham (LBN) within 48 hours of the initial health assessment being undertaken	West Ham Lane Dockside - LBN Social Care
114850	Reduction in Delayed Discharges in Bedfordshire and Luton Early Intervention Psychosis Service.	To reduce the percentage of delayed discharges from EIP by 50% by April 2019.	EIP, Twinwoods Resource Centre, Clapham, Bedfordshire, MK41 6AT
114879	Loxford Ward - Improving structured leaves/activities QI Project	To improve SUs routine, confidence, lifestyle and structure in preparation to their independent life in the community.	Loxford Ward, Wolfson House, Forensics
114891	Integration of Physical & Mental Health Across Secondary and Primary Care in Luton	To enhance the communication between primary and secondary care in relation to patient physical and mental health examinations. To achieve 100% two way communication in relation to physical and mental health in primary and secondary services within the six month period of this project.	Luton Health Clinic (Depot Clinic) based at Charter House - Community Mental Health Team
115008	Carer's involvement during an admission.	To increase Carer satisfaction in involvement by 25% in 3 months and 50% in six months	Luton inpatient services
115038	Improving access to therapy intervention for children with autism in Children's services Community Newham	TO reduce waiting time to intervention by 1 year in first 8 months.	
115067	Lets talk about sex(ual) health, sexual expression and intimacy on Limehouse ward.	For patient's to rate their confidence talking about sexual health, sexual expression, sexual side effects and relationships at 70% by January 2020	Limehouse Ward, John Howard Centre, Forensics
115070	To reduce DNA rates in Dallowdowns CMHT Luton to 10% or below by 31st March 2019	To reduce DNA rate in Dallowdowns CMHT Luton to 10% or below by March 2019	
115132	Improving the experience of the psychology referral pathway for service users and team members in the North Bedford CMHT	To increase the number of client case enquiries to psychology by 50% in 9months.	Bedford CMHT
115133	Language Enrichment Groups (LEG)- Speech and Language Interventions	Develop new LEGs with screens, and for at least one to be implemented independently in 50% of schools in Newham by July 2020. Mid point- December 2019 10 Buy In schools are using them	

115235	Diabetes Referrals for Asian Population	To increase the number of Diabetes referral for the Asian population by 20% by the end of March.	Newham Talking Therapies
115248	Improving timely access to high quality family support across Newham Secondary Care Mental Health Services	Improving timely access to high quality family support across Newham Secondary Care Mental Health Services	Newham Secondary Care Psychological Services
115606	Reducing time taken for reports to be sent out following doctor-led clinics at West Ham Lane	The time taken for reports to be sent out after appointments will be measured with an aim to send 50% within 2 weeks and 100% within 2 months by 1 March 2019 and 90% within 2 weeks and 100% within 1 month by 1 June 2019.	West Ham Lane Medical Centre
115680	A Quality Improvement Project to reduce non-attendance rates of service users to appointments offered by the Child Development Service	To reduce the non-attendance (including cancellations and DNA/WNB) rate of service users in the Child Development Service by 50% by the end of February 2019 and improve service user satisfaction with appointment notifications.	West Ham Lane Health Centre
115742	Triple Aim - Improving quality of life for people with learning disabilities in Bedfordshire	Population: People with a learning disability, with or without Autism, ADHD and dementia, who are at risk of being prescribed antipsychotic medication, with no confirmed diagnosis of mental illness* Purpose statement: Improving quality of life for our population. * e.g. psychosis, severe depression	Luton & Bedfordshire Services for People with Learning Disabilities
115764	Wellbeing Clinic Management	The aim of this QI is to improve staff and service user satisfaction in the Wellbeing clinic by 50% by the end of Dec 2019	Recovery Team North Passmore Edwards Building Ground Floor Shrewsbury Road East Ham London E7 8QR
115846	Reducing the caseload for care coordinators by 10% within 6 months by reviewing and closing cases that are no longer appropriate for the NEIS service	To reduce the case load by 10%	Newham Early Intervention Service
115863	Increasing attendance at Map and Talk Reflective Practice Supervision	To increase attendance at Reflective Practice Supervision sessions to 75% by June 2019.	Forensic Directorate (John Howard Centre and Wolfson House)
115872	Reducing waiting times for enuresis assessment and follow up	To see enuresis within 13 weeks for GP referrals and 18 weeks for other referrals	
115937	Video Conferencing	To increase the use of video conferencing by 60% by March 2019	JHC
116023	Flexible Working for Staff in Community Health Services	5% increase in the number of staff in CHS enjoying flexibility at work by November 2019	Tower Hamlets Community Health Services, Mile End Hospital
116227	Reduce time taken for new starters to access RiO	Reduce the time taken from start date of employment to first log-in to RiO to 7 working days by 31st October 2019, for all staff requiring access to RiO as part of their role.	ELFT
116582	To streamline to communication between CAMHS and key partners in the network of the child by using electronic systems rather than the postal system.	To improve the efficiency, speed and confidentiality of transmission of client-related clinical information to our partner agencies, by introducing email correspondence.	City and Hackney CAMHS
116983	Self-management of insulin	To encourage independence with management of insulin in line with the Trust's triple aim: to improve value, patient experience and population health.	Tower Hamlets Community Health Team
117105	Improving service user and carer experience of a MHA assessment.	To improve the level of satisfaction of service user and carers experience of a MHA assessment	
117253	Team Effectiveness	The aim of the project is to find new ways of working which create greater sense of cohesion, communication and understanding between staff, as well as encouraging effective use of nursing staff's time.	Butterfield Ward, Wolfson House, 311 - 315 Green Lanes, Manor House, N4 2ES
117552	Meaningful Therapeutic Engagement - Willow Ward	To Improve staff Meaningful and therapeutic engagement with service users by 50% by 09/2019	

117620	Developing Spiritual Assessments - Improving Spiritual Needs Assessment to Provide Better Care in Contemporary Society	The project aims to increase the number of Spiritual Needs Assessments offered to the service users in our care, as well as improve their quality so all the data can be used by all relevant and authorised staff who partake in the care plan of the service user.	East London Foundation Trust
117687	Improve ward MDT efficiency and service users' satisfaction of ward round	Improve staff experience of MDT efficiency to 80% feeling very confident or above (according to the relevant staff survey) and improve service user satisfaction of ward round to 100% feeling satisfied or very satisfied (according to the relevant service users' survey). Accomplished by August 2019.	Mother and Baby Unit
117697	Reducing High DNA Rate	The Aim of the project is improve and reduce DNA rate by 50%, by June 2019.	Newham Transitional Practice, 30 Church Road, London E12 6AQ
118615	Green Morrison	Through efficiency improvements in savings, to see a budget reduction of £_____ by May 2020.	Morrison Ward, John Howard Centre
118741	Luton and Bedfordshire Bed Management Programme - Coral Ward (Inpatient)	To achieve a bed occupancy of 85% by August 2019	Coral Ward
118921	Shoreditch QI - Flipping The Triangle: PBS In Action	By January 2020, we will have increased and maintained our proactive interventions to a rate of 95%	Shoreditch Ward, John Howard Centre
119189	Physical health pathways in an OPD Therapeutic Community	To establish clearer pathways in assessing physical health symptoms, to reduce patient and staff anxiety relating to physical health concerns. We seek to improve patient and staff clarity in this by 50% by July 2019.	East India Ward, John Howard Centre
119247	Forensic Violence Reduction Collaborative- Victoria ward	To reduce violence and aggression on the ward by 15% by July 2019.	Victoria ward- John Howard Centre
119298	Making days meaningful: improving overall inpatient outcomes on an older persons inpatient unit	To improve the quality of time spent on Poplars ward.	Poplars Ward
119311	Forensic Violence Reduction Collaborative - Aldgate Ward	Reduce violence and aggression to staff and service users by 30%	John Howard Centre Aldgate Ward
119325	EHCP Clinics	Deal with 10 % more children within the existing EHCP Capacity by April 2020	West Ham Lane Health Centre
119518	Women's Screening Tests	To ensure women on the ward have access to and up to date National screening tests	Bow Ward, John Howard Centre
119775	Newham Improving Follow-up Discharge Care Planning and Care	95% of all discharges to have had a post-discharge review within 72 hours (telephone or face to face) by September 2019	Newham
119858	Reducing incidents of violence and aggression at the Coborn centre for adolescent mental health	To reduce incidents of physical aggression in the small PICU by 20% within one year.	Coborn centre for adolescent mental health
119888	The Transition Project Bedfordshire CAMHS	To improve the experience of Transition for young people and their families.	Bedfordshire CAMHS
119898	Improving service user engagement with Support Time Recovery Workers in the Liaison and Diversion Service (L&DS)	To increase engagement (at least one face to face contact) of Service Users with L&DS Support Time Recovery Workers from 60% to 75% by January 2020.	Liaison and Diversion Service (L&DS) Luton and Bedfordshire
120160	Improving Blood Taking and its Results on Psychiatric Wards	To increase the uptake of the correct admission bloods taken in a timely manner on the Luton and Bedfordshire Inpatient Psychiatry Wards. This would be an increase of X percent in 3 months	Willow Ward, Bedfordshire
120196	Reduction in restrictive practises on a low secure LD forensic ward.	To reduce restrictive practises by 50% by December 2019.	Clerkenwell
120271	Increasing Patient Experience Feedback and Engagement	To increase the number of PREMS responses across the Trust and for the data generated to be utilised in improving patient experience.	Trustwide
120439	Triple Aim - Newham Adult Mental Health Service users who have had 5 or more referrals to the assessment and crisis pathway services within a 12 month period	For frequent users of crisis pathway services in Newham to thrive, be socially connected and receive the right support at the right time	Newham

120440	Improving the impact of involvement in in QI work	We would like to improve the impact of involvement in QI work, through: a) Making sure we have Big I involvement at every opportunity b) Measuring and improving the nature of the involvement for service users and staff teams by June 2020.	Trustwide
120445	Triple Aim - Improving the Quality of Life for people with Serious Mental Health Issues in City and Hackney	Improve the quality of life for people with SMI in City and Hackney.	City and Hackney Neighborhoods
120679	Triple Aim- (Bariatric)	Improving the quality of life, and what matters to housebound adults who have a (body mass index) BMI of over 40 living in Newham using the triple aim approach: 1) Patient's reported outcome measures by using EQ5D5L 2) Patient's experience by using FFT & PREM 3) Value for money	Newham
120931	Triple Aim- (Type 2 diabetes and Housebound)	Improving the following outcomes for adult patients with type 2 diabetes and are housebound in Tower Hamlets: 1) Patient's outcomes 2) Patient's experience of care 3) Value for money	THCHS
121505	Reducing Violence and Aggression for Staff Working in the Community	The reduce violence, aggression and verbal abuse for staff working in the community by 25% in 12 months	This project covers CHN and THCHS.
121634	QI Comms Project	Every part of the organisation (within, between, outside directorates) telling improvement stories monthly. (face to face) Gathering examples of everyday QI skills/use. Encouraging the use of improvement in everyday thinking and practice.	ELFT QI Team

