

ELFT's QI Projects

Nb. of Active Projects

123

Record Number	Title	Aim	Location
100850	Increasing access to psychological therapies within the Psychotherapy department in City and Hackney	Primary aim is to reduce referral to first assessment/treatment (1st appointment) waiting times to below 8 weeks in next six months. Secondary aims: Reduce wait from referral to assessment by 25% in 6 months. Reduce wait from assessment to treatment by 25% in 6 months.	C&H Psychotherapy Department (Specialist Psychotherapy Service and Therapeutic Community and Outreach service)
102285	Improving Flow for Service Users within the Tower Hamlets PTS Service (Was previously "Ensuring Psychotherapy service users are seen for treatment within 18 weeks of referral").	Our aim is to see 95% of service users face to face for a second time within 18 weeks of referral by the end of November 2017 and to increase sign up to resources supportive of recovery.	Tower Hamlets Psychological Therapies Service
103471	To ensure people are only in hospital when they need to be	To reduce bed occupancy by service users from local CCG (across all wards, inc. PICU) to 75% by September 2018	TBC
103632	Reducing Salary Overpayments at ELFT	To reduce salary overpayments by 30% by June 2018	Finance, HR
103780	Increasing the number of step-downs and transfers by 25%, in the next 18 months, to ensure service users have access to appropriate accommodation, support and opportunities for more independent living	Increasing the number of step-downs and transfers by 25%, in the next 18 months, to ensure service users have access to appropriate accommodation, support and opportunities for more independent living	City & Hackney Community Rehabilitation Team
103838	Improving access and flow in the Newham Psychotherapy Service	To reduce the length of time from referral to assessment (<11 weeks) and to reduce the length of time from referral to start of treatment (first stage treatment being induction workshops <18 weeks) by December 2018.	Newham Psychotherapy Service Newham Assessment and Brief Treatment Team Newham Personality Disorder Service
103898	Isle of Dogs CMHT - Reshaping Community Services	For 90% of staff and service users to report satisfaction with the care provided and given by December 2018.	Isle of Dogs and South Poplar Community Mental Health Team, Tower Hamlets
104350	Brain Gain Newham	1. To demonstrate the Peer Support Worker Service effectiveness across Newham community Teams (CRTs & EPCL) by achieving an 80% average PSW & Service User satisfaction rating for involvement with the PSW Service over a 6 month period before Dec 2019. 2. To maintain an 80% allocation of Service Users against caseload capacity and 80% PSW recruitment level for a 6 month period before Dec 2019.	CRT North CRT South Enhanced Primary Care Team
104413	Newham South Recovery Team - Reshaping Community Services	Newham South CRT will achieve 90% Satisfaction in the care that Service Users receive and Staff provide by December 2018.	Newham South Community Recovery Team
105558	Enjoying Work - EPCT North West Team	To improve staff satisfaction and well-being by 70% by March 2019 so that staffs are better able to meet the needs of their service users.	EPCT West Locality
105741	15 minutes and Counting Observation QI	To reduce frequency and duration of enhanced observation by 50% by March 2018. *Frequency on the whole Ward *Duration on the whole Ward	Bow ward, John Howard Centre, Forensics

105883	Reducing re-admissions under the MHA in males of black ethnicity in EI service	To reduce by 30% re-admissions under the MHA in males of black ethnicity in EI service within 2 years	EQUIP
106209	Improving patient safety and satisfaction of discharge process into EPCT	To improve the safety of and patient/staff satisfaction with the discharge process from Silvertown and Plashet wards into EPCT North East by 30% by December 2018. This will be measured through: 1. a reduction in the reported level of harm in Barts incidents; 2. a reduction in the number of complaints and PALS received from patients by Barts relating to discharge; 3 through the reduction in the number of incidents reported by ELFT in relation to the discharge process; and 4 an increase in positive responses from staff and patient questionnaires (EPCT staff, Barts health staff and Patient questionnaire)	Between the CCG, ELFT (EPCT) and Barts Health (NUH)
106341	Faster access to initial assessment for adults with eating disorders in Bedfordshire and Luton.	To reduce wait time from referral to first assessment appointment to 6 weeks by September 2018.	Bedfordshire and Luton Adult Community Eating Disorder Service.
106405	Service User Bedroom Care	Improve tidiness in service users bedrooms on Hoxton Ward by 60% by August 2019.	Hoxton Ward (Wolfson House) forensic low secure
107125	Improving access to Bedford Child and Adolescent Mental Health Service (CAMHS) for children and young people from black, minority and ethnic groups (BME).	To increase one Bedford borough School referrals by 10 percent of Young people from black, minority and ethnic groups to Bedford Child and Adolescent Mental Health Service (CAMHS) by July 2018.	Bedford CAMHS 5-7 Rush Court Bedford MK40 3JT
108051	Improving access to Genetic Testing for People with Intellectual Disabilities.	To offer genetic testing to 100% of eligible people at the point of entry to Tower Hamlets Community Learning Disability Service	Tower Hamlets Community Learning Disability Service
108521	Dream big: improving sleep on Lea Ward	To improve sleep for service users on Lea ward and to be closer to the 'Gold standard' of 7 to 9 hours sleep between the hours of 10pm & 7am	Lea Ward, Mile End Hospital
108992	Reducing UNMET leave in Forensic Services - Victoria Ward	To reduce UNMET [planned / escorted] S17 leave by 30% by December 2018	Victoria Ward & Beyond - John Howard Centre
109622	Improving BAME Engagement in Luton Older Persons' Memory Assessment Service	To improve the engagement and experience of the South Asian population within the Luton Memory Assessment Service by September 2019. The aim is to improve engagement rates from 14% to 26% to reflect the diversity of the local population... ..and to improve the experience of the assessment process for this population.	Luton Memory Assessment Service
110289	Reducing the number of referrals to the children's therapies teams from schools.	By April 2019 the quality of referrals received from schools will improve by 5%	West Ham Lane Health Centre
110814	Reshaping Community Services - Dunstable CMHT Team	Dunstable CMHT will achieve 90% Satisfaction in the care that Service Users receive and Staff provide by December 2018.	Dunstable CMHT
110893	Increasing Smoking Cessation Referrals within EQUIP	To increase the percentage of smokers on the caseload who have been referred to smoking cessation by EQUIP to 15% by 6 months	EQUIP
110898	Reshaping Community Services - North Hackney Recovery Team	For all staff and service users to have 90% satisfaction with the care they provide and receive, respectively	NCMHT
111308	Enjoying Work - Rehab and Recovery team City and Hackney	To increase the number of good weeks reported by staff by 10% over a period of 6 months (December 2019)	Primrose Square
111576	Enjoying Work - Richmond Wellbeing Service	Improve staff satisfaction in Richmond Wellbeing Service so that by end June 2019, so that on average: * Staff feel that positive experiences are "usually" happening in the service (i.e. rated as 4 on the weekly survey) * Staff feel that negative experiences are "rarely" happening in the service (i.e. rated as a 2 on the weekly survey) Positive experiences include for example: easy to discuss different issues and problems and people value and respect each others contributions Negative experiences include for example: mistakes being held against people and difficulty asking others for help	Richmond Wellbeing Service, St. John's Health Centre, Twickenham TW1 3PA
112287	Reshaping Community Services - Wardown CMHT	For 90% of Staff and Service Users to report satisfaction with the care they provide and receive.	
112309	Reducing DNA rates for PMVA and Resuscitation in-house training at ELFT	To reduce DNA rates to 5% across PMVA and Resuscitation Courses by September 2019.	Trust Wide
112448	Luton and Bedfordshire Bed	To achieve an average of 85% bed occupancy by August 2019	

	Management Programme - Bedfordshire (Inpatient)		
112764	Enjoying Work - Children's Community Nursing Service	To improve staff satisfaction and wellbeing in the workplace so that staff are more able to meet the needs of their patients. This will be evidenced by a 15% increase in the number of staff who say they are having a good day within 6 months.	Children's Community Nursing Service (Newham)
113003	Reducing unscheduled call-outs for blocked catheters	Unscheduled urinary catheter call-outs to be reduced by 20% by December 2019.	
113062	Reducing Drop-out Rates for Low Intensity CBT (Cognitive Behavioural Therapy) (Step 2) Treatment Modalities.	Data reveals that we have a drop-out rate of 42%, on average, for Step 2 Low Intensity (CBT) Cognitive Behavioural Therapy Treatment Modalities. We aim to reduce this to a 30% drop-out rate for Step 2 Treatment Modalities (COBT Computerised Cognitive Behavioural Therapy, Guided-Self Help individual sessions and Low Intensity Treatment Groups) by 31/10/19.	Bedfordshire Wellbeing Service - Bedford base
113167	Reducing the use of Seclusion on Rosebank Ward	Increase the number of seclusion free days	Rosebank Ward
113431	Physiotherapy exercise Video app	See above rationale	MSK Newham
113665	Tower Hamlets ADHD: Improving access to specialist assessment and reducing overall waiting time from initial referral to specialist assessment	To reduce average waiting time from referral to CAMHS to ADHD assessment feedback appointment, to 40 weeks by April 2019, and 20 weeks by October 2019.	Tower Hamlets CAMHS
114059	To increase East London Forensic Outreach Service successful discharge of patients to local services to 90% by April, 2019	To increase ELFOS successful discharge to local services to 90% by April 2019.	East London Forensic Outreach Service (ELFOS) 26 Shore Road London E9 7TA
114243	Improving Access and Flow in Bedford CMHTs	To reduce the size of the team caseloads by 25% by April 2019 and 50% by October 2019 and reduce wait times to assessment and treatment.	Florence Ball House
114278	Formal Complaints Management Project	To reduce the average time to respond to formal complaints from 36.5 days to 25 days and increase the percentage of responses sent to complainants in agreed timescales from 47% to 70% by September 2020	
114370	To improve independence and well being of EPCT patients through the support of care navigators & thereby reducing the GP call outs by at least 50% through facilitation and coaching by means of using Patient Activation Measure (PAM) tool by Dec 2019	To improve independence and well being of EPCT patients and thereby reducing the GP call outs by at least 50% through facilitation and coaching by means of using Patient Activation Measure (PAM) tool by Dec 2019	Health and Social Care Navigators (HSCN) Extended Primary Care Team-Vicarage Lane, Stratford
114433	Improving crisis intervention services for adults with Intellectual Disabilities in Bedfordshire	To improve the experience by 20% of those who access or work in the Intensive Support Team by December 2019	Bedfordshire
114439	Improving access to Tower Hamlets Community Learning Disability Service	Improving access for people with learning disabilities to CLDS by reducing length of time in days from initial referral to completion of single assessment	
114489	Improving Successful Opiate Completions	To increase the rate of successful opiate completions by 20% by the end of March 2019	RESET Drug and Alcohol Service
114517	Let's Talk	To improve the quality and frequency of 1:1's by 50% by September 2019.	Wolfson House, Woodberry Ward
114547	West Ferry Ward - Reducing Restrictive Practice	To reduce the overall use of restrictive practice by 30% by April 2020	East London NHS Foundation Trust
114597	Improving the Psychology Referral Pathway	To reduce waiting times from referral to start of psychological therapy by 25% in each CMHT by December 2019	Luton
114602	Increase the number of incidents reported to police and subsequent increase in sanctions	To increase the number of appropriate incidents reported to the police by 20% by December 2019 with the resultant increase in sanctions after police investigation.	Luton and Bedfordshire - Crystal ward and another site

	sanctions		and another to be decided.
114695	Changing Lanes Formulation Improvement Project	To improve the percentage of active cases with a service-developed formulation from 51% (Q1) to 90% by Q3 (31 December 2018) and 95% by Q4 (31 March 2019).	Changing Lanes (IIRMS), 26 Shore Road, Hackney
114713	Improving patient experience on a hospital ward	Reduce length of stay in hospital and reduce re-admission rate through addressing unmet mental health needs	Royal London Hospital
114823	Improving the Involvement of Carers in the Community Mental Health Team for Older People.	To increase the involvement of carers from 0% to 50% by March 2019 and then to 100% by August 2019. To achieve 80% carers satisfaction in the services provided by the Community Mental Health Team for Older People by August 2019.	Community Mental Health Team for Older People East London NHS Foundation Trust Unit 1, 30 Felstead Street, London, E9 5LG
114835	A Good Night's Sleep	To reduce the percentage of service users with insomnia (including sub-threshold insomnia) by 30% by November 2019 (started at 82% service users with some insomnia)	Broadgate ward, John Howard Centre, Forensics
114846	To improve the Initial Health Assessment process for when a child or young person enters into care	100% of all Looked After Children (LAC) entering care will be seen by a clinician within 10 working days of ELFT LAC Team being notified. Once seen, 100% of reports will be completed and sent to London Borough Newham (LBN) within 48 hours of the initial health assessment being undertaken	West Ham Lane Dockside - LBN Social Care
114879	Loxford Ward - Get up and Go - QI Project	To improve SUs routine, confidence, lifestyle and structure in preparation to their independent life in the community.	Loxford Ward, Wolfson House, Forensics
115008	Carer's involvement during an admission.	To increase Carer satisfaction in involvement by 25% in 3 months and 50% in six months	Luton inpatient services
115038	Improving access to therapy intervention for children with autism in Children's services Community Newham	TO reduce waiting time to intervention by 1 year in first 8 months.	
115067	Lets talk about sex(ual) health, sexual expression and intimacy on Limehouse ward.	For patient's to rate their confidence talking about sexual health, sexual expression, sexual side effects and relationships at 70% by January 2020	Limehouse Ward, John Howard Centre, Forensics
115070	To reduce DNA rates in Dallowdowns CMHT Luton to 10% or below by 31st March 2019	To reduce DNA rate in Dallowdowns CMHT Luton to 10% or below by March 2019	
115132	Improving the experience of the psychology referral pathway for service users and team members in the North Bedford CMHT	To increase the number of client case enquiries to psychology by 50% in 9months.	Bedford CMHT
115133	Language Enrichment Groups (LEG)- Speech and Language Interventions	To equip all 'Core' Primary schools with LEG resources to identify and provide targeted support for children with SLCN (without referring to SLT) by July 2020.	
115248	Improving timely access to high quality family support across Newham Secondary Care Mental Health Services	Improving timely access to high quality family support across Newham Secondary Care Mental Health Services	Newham Secondary Care Psychological Services
115606	Reducing time taken for reports to be sent out following doctor-led clinics at West Ham Lane	The time taken for reports to be sent out after appointments will be measured with an aim to send 50% within 2 weeks and 100% within 2 months by 1 March 2019 and 90% within 2 weeks and 100% within 1 month by 1 June 2019.	West Ham Lane Medical Centre
115680	A Quality Improvement Project to reduce non-attendance rates of service users to appointments offered by the Child Development Service	To reduce the non-attendance (including cancellations and DNA/WNB) rate of service users in the Child Development Service by 20% by the end of March 2020 and improve service user satisfaction with appointment notifications.	West Ham Lane Health Centre
115742	Triple Aim - Improving quality of life for people with learning disabilities in Bedfordshire	Population: People with a learning disability, with or without Autism, ADHD and dementia, who are at risk of being prescribed antipsychotic medication, with no confirmed diagnosis of mental illness* Purpose statement: Improving quality of life for	Luton & Bedfordshire Services for

our population. * e.g. psychosis, severe depression

People with Learning Disabilities

115764	Wellbeing Clinic Management	The aim of this QI is to improve staff and service user satisfaction in the Wellbeing clinic by 50% by the end of Dec 2019	Recovery Team North Passmore Edwards Building Ground Floor Shrewsbury Road East Ham London E7 8QR
115863	Increasing attendance at Map and Talk Reflective Practice Supervision	To increase attendance at Reflective Practice Supervision sessions to 75% by June 2019.	Forensic Directorate (John Howard Centre and Wolfson House)
115872	Reducing waiting times for enuresis assessment and follow up	To achieve enuresis Initial assessments within 13 weeks for GP referrals and 18 weeks for other referrals by April 2020	
115937	Video Conferencing	To increase the use of video conferencing by 60% by March 2019	JHC
116023	Flexible Working for Staff in Community Health Services	5% increase in the number of staff in CHS enjoying flexibility at work by November 2019	Tower Hamlets Community Health Services, Mile End Hospital
116582	To streamline to communication between CAMHS and key partners in the network of the child by using electronic systems rather than the postal system.	To improve the efficiency, speed and confidentiality of transmission of client-related clinical information to our partner agencies, by introducing email correspondence.	City and Hackney CAMHS
116983	Self-management of insulin	To encourage independence with management of insulin in line with the Trust's triple aim: to improve value, patient experience and population health.	Tower Hamlets Community Health Team
117105	Improving service user and carer experience of a MHA assessment.	To improve the level of satisfaction of service user and carers experience of a MHA assessment	
117253	Team Effectiveness	The aim of the project is to find new ways of working which create greater sense of cohesion, communication and understanding between staff, as well as encouraging effective use of nursing staff's time.	Butterfield Ward, Wolfson House, 311 - 315 Green Lanes, Manor House, N4 2ES
117552	Meaningful Therapeutic Engagement - Willow Ward	100% of Service Users will have one daily 1:1 Therapeutic Engagement with staff by June 2020	
117620	Developing Spiritual Assessments - Improving Spiritual Needs Assessment to Provide Better Care in Contemporary Society	The project aims to increase the number of Spiritual Needs Assessments offered to the service users in our care, as well as improve their quality so all the data can be used by all relevant and authorised staff who partake in the care plan of the service user.	East London Foundation Trust
117687	Improve ward MDT efficiency and service users' satisfaction of ward round	Improve staff experience of MDT efficiency to 80% feeling very confident or above (according to the relevant staff survey) and improve service user satisfaction of ward round to 100% feeling satisfied or very satisfied (according to the relevant service users' survey). Accomplished by August 2019.	Mother and Baby Unit
118615	Green Morrison	Through efficiency improvements in savings, to see a budget reduction of £_____ by May 2020.	Morrison Ward, John Howard Centre
118741	Luton and Bedfordshire Bed Management Programme - Coral Ward (Inpatient)	To reduce Avg Length of Stay to 20 days by March 2020	Coral Ward
118921	Shoreditch QI - Flip The Triangle: PBS In Action	By January 2020, we will have increased and maintained our proactive interventions to a rate of 95%	Shoreditch Ward, John Howard Centre
119189	Physical health pathways in an OPD Therapeutic Community	To establish clearer pathways in assessing physical health symptoms, to reduce patient and staff anxiety relating to physical health concerns. We seek to improve patient and staff clarity in this by 50% by July 2019.	East India Ward, John Howard Centre

119298	Making days meaningful: improving overall inpatient outcomes on an older persons inpatient unit	To improve the quality of time spent on Poplars ward.	Poplars Ward
119325	EHCP Clinics	Deal with 10 % more children within the existing EHCP Capacity by April 2020	West Ham Lane Health Centre
119518	Women's Screening Tests	To ensure women on the ward have access to and up to date National screening tests	Bow Ward, John Howard Centre
119775	Newham Improving Follow-up Discharge Care Planning and Care	95% of all discharges to have had a post-discharge review within 72 hours (telephone or face to face) by September 2019	Newham
119858	Reducing incidents of violence and aggression at the Coborn centre for adolescent mental health	To reduce incidents of physical aggression in the small PICU by 20% within one year.	Coborn centre for adolescent mental health
119888	The Transition Project Bedfordshire CAMHS	To improve the experience of Transition for young people and their families.	Bedfordshire CAMHS
119898	Improving service user engagement with Support Time Recovery Workers in the Liaison and Diversion Service (L&DS)	To increase engagement of Service Users with L&DS Support Time Recovery Workers and other agencies (at least one contact following referral).	Liaison and Diversion Service (L&DS) Luton and Bedfordshire
120196	Reduction in restrictive practises on a low secure LD forensic ward.	To reduce restrictive practises by 50% by December 2019.	Clerkenwell
120355	Triple Aim: Improving wellbeing for people with respiratory conditions in Newham	Population: People with respiratory conditions, who meet the criteria for IAPT services Purpose statement: Improve Wellbeing for Respiratory Patients in Newham	Newham
120439	Triple Aim - Newham Adult Mental Health Service users who have had 5 or more referrals to the assessment and crisis pathway services within a 12 month period	For frequent users of crisis pathway services in Newham to thrive, be socially connected and receive the right support at the right time	Newham
120440	Improving the impact of involvement in in QI work	We would like to improve the impact of involvement in QI work, through: a) Making sure we have Big I involvement at every opportunity b) Measuring and improving the nature of the involvement for service users and staff teams by June 2020.	Trustwide
120445	Triple Aim - Improving the Quality of Life for people with Serious Mental Health Issues in City and Hackney	Improve the quality of life for people with SMI in City and Hackney.	City and Hackney Neighborhoods
120679	Triple Aim- (Adults living in Newham who have a body mass index (BMI) over 40 (Bariatric) and are housebound	Improving the quality of life, and what matters to housebound adults who have a (body mass index) BMI of over 40 living in Newham using the triple aim approach: 1) Patient's reported outcome measures by using EQ5D5L 2) Patient's experience by using FFT & PREM 3) Value for money	Newham
120931	Triple Aim - (Adults with Type 2 diabetes and Housebound in Tower Hamlets)	Improving the following outcomes for adult patients with type 2 diabetes and are housebound in Tower Hamlets: 1) Patient's outcomes 2) Patient's experience of care 3) Value for money	THCHS
121505	Reducing Violence and Aggression for Staff Working in the Community	The reduce violence, aggression and verbal abuse for staff working in the community by 25% in 12 months	This project covers CHN and THCHS.
121634	QI Comms Project	Encourage the use of improvement in everyday thinking, skills/practice and active sharing of these stories.	ELFT QI Team
121818	Improving Patient Safety Through Falls Reduction on Fountains Court	To reduce the number of falls by 20% per month from 5- subject to review.	Fountains Court Older Persons Inpatient Unit
121989	Enjoying work - Fothergill Ward	To improve staff satisfaction at place of work	Fothergill Ward
121991	Improving Oral Health of Dementia Patients on Sally Sherman Ward	To improve the oral health in 50% of dementia patients on Sally Sherman Ward by February 2020.	Sally Sherman Ward, East Ham Care Centre

122177	Enjoying work - Tower Hamlets Community Learning Disability Service (CLDS)	To improve staff experience of working in CLDS by participating in the Enjoying Work QI Learning System	CLDS, 2nd Floor Beaumont House, Mile End Hospital, London E1 4DG
122187	Enjoying Work - Corporate Admin		
122249	Improving access to community therapies in Tower Hamlets	Increase the percentage of clients under secondary care who are engaged in therapeutic groups by [% TBC], by September 2020	Old Montague Street
122341	Enjoying Work - Infection Prevention and Control Team	To improve staff wellbeing and satisfaction at work	London & Bedford
122393	Triple Aim - Long stay service users in Forensics	For people at Wolfson House to lead happier, safe, more meaningful and productive lives (whether they are at Wolfson House or not) by October 2020	Wolfson House, Forensics
122403	Triple Aim - Population Health Self Harm (Luton CAMHS)	Reduction in the reported Self harm in secondary school pupils in years 10 & 11	Luton CAMHS
122410	Triple Aim - Population Health Self Harm (Newham CAMHS)	Reduction in the reported Self harm in secondary school pupils in years 10 & 11	Newham CAMHS
122414	Triple Aim - Population Health Self Harm (C&H CAMHS)	Reduction in the reported Self harm in secondary school pupils in years 10 & 11	City and Hackney CAMHS
122417	Triple Aim - Population Health Self Harm (Bedford CAMHS)	Reduction in the reported Self harm in secondary school pupils in years 10 & 11	Bedford CAMHS
122421	Triple Aim: Improving health outcomes for homeless people living in Tower Hamlets' hostels	Population: People living in single homeless hostels within Tower Hamlets Purpose statement: Improving health outcomes for homeless people living in Tower Hamlets' hostels	Tower Hamlets
122578	Enjoying Work - Bedfordshire Wellbeing Service	Increase the enjoyment in work for staff working for the Bedfordshire Wellbeing Service	Bedfordshire
122627	Enjoying work - Commercial Development	To maximise enjoyment and happiness at work, and look for ways to improve on areas that are causing unhappiness or demotivation in the team.	
122654	Enjoying Work - Community Neurology Service (Newham)	To reduce stress To build confidence managing time	Community Neurology Service East Ham Care Centre
122662	Enjoying Work - CHN Administrators	Improvement of admin staff integration with management across the CHN Directorate to improve productivity and performance by making the workplace fun and enjoyable enhancing staff wellbeing.	East Ham Care Centre
122724	To improve the management of diabetes for service users on Leadenhall Ward.	For service users on the ward to self manage their diabetes better and reduce their risks of long term diabetes complications or developing diabetes.	Leadenhall Ward
122741	Enjoying Work - Governance and Risk	1. Implement 'You said, we did?' culture to improve staff survey results 2018 question Senior Managers act on staff feedback from 20% to 60%. 2. Develop relationships within teams that are respectful and supportive leading to improved 2018 staff survey results ? relationships at work are unstrained? from 40% to 60%. 3. Implement appraisals and one to ones processes that ensure effective feedback and communication in line with the Trust targets and deliver the trust's values (staff survey questions 19b, 19c,19d) by a 15% enhancement on the 2018/19 Staff Survey Results . 4. Improve the current working environment by fully delivering work place move to Brick Lane by Dec 2020	The Green, Russia Lane, Bethnal Green
122744	Triple Aim - Population Health QI Project for BCHS Patients Accessing Ambulatory Care	To reduce the number of patients accessing unplanned ambulatory care across Bedfordshire by December 2020.	Bedfordshire
122750	Enjoying Work - SCYPS	We want to improve the happiness and joy in the SCYPS team in order to improve staff wellbeing, team work and patient outcomes!!	SCYPS
122757	Enjoying Work - SPoA Team	By March of 2020 we will increase staff morale and engagement by 20 %	Single Point of Access - Queensborough House, Dunstable
122809	Improving mental health care in primary care teams	To reduce waiting times for patients referred in primary care mental health teams and to improve the experience of patients and referrers	Robinson centre
122819	To improve evidencing of Duty	To increase evidenced duty of candour compliance from 40% to 65% by March 2020	Initial QI Project

	to improve consistency of Candour compliance	to increase consistency of Candour compliance from 70% to 80%	to commence in Newham MHS and Bedford CHS for later roll out Trustwide
122933	Develop a dementia pathway for people with LD to aid improved diagnosis and management	Improved identification of cognitive decline in PwLD and better management and support after a confirmed diagnosis.	Twinwoods mainly
123063	Enjoying Work - Dunstable CAMHS	Improve staff wellbeing at work.	Beech Close Resource Centre
123309	Enjoying Work - Beds & Luton Senior Psychological Therapies Team	To restore joy in work to develop an engaged, motivated, productive workforce who are committed to delivering high quality care.	Beds and Luton
123505	Working with police to improve safety for all our wards	To increase the number of reported incidents to the police by 20% by July 2020	Jade Ward Luton
123511	Reducing plastic on Ruth Seifert Ward	reducing single use plastic on the ward	Ruth Seifert Ward