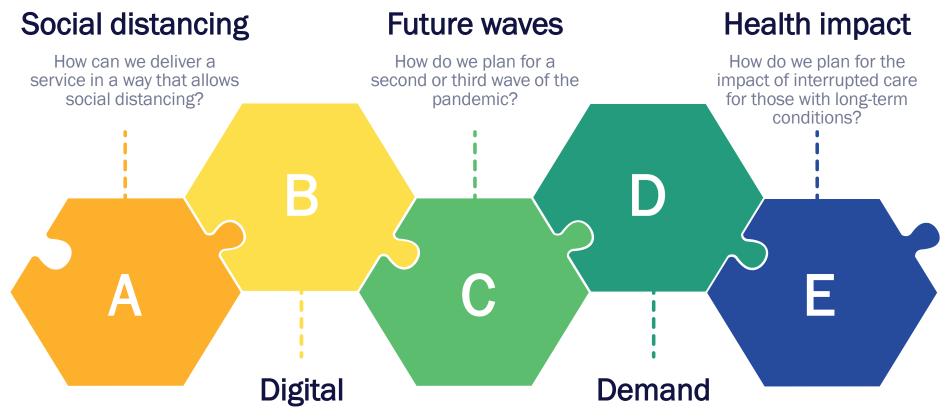
1st Wave

4th Wave

- Psychic trauma
- Mental illness
- Economic injury
- Burnout

Scenario planning for the year ahead...



How do we plan for virtual by default? How do we support staff and service users to utilise digital interaction where possible? When, and how, do we use face-to-face interaction?

How do we plan for an increase in demand for services as restrictions ease?

Scenario	Social distancing continues for several months	Digital by default	There is a second and third outbreak of covid-19	Increased demand for services as restrictions ease	Effects of interrupting care for those with long-term conditions
How might this affect our service?					
What can we do now to enhance our resilience and mitigate the impact?					
What contingency measures might we have available to us?		ie. How can we do use face- to-face safely?			
Trigger point (what would trigger us to put in place these contingencies?)		ie. When would we need to use face-to-face?			