

ELFT's QI Projects

Nb. of Active Projects

193

Record Number	Title	Aim	Location
121608	Improving the efficiency for the uptake of recommended medication for persistent pain patients, between the community chronic pain service and the patients general practitioner.	To have Increased the Uptake of Medication for Patients in our Pain Service as well as Reducing the Delay in Recommended Medication being prescribed by the GP by at least 50% with an ideal delay of under 7 days.	I-health chronic pain community services/MSK/Physiotherapy
122757	Enjoying Work - SPoA Team	To increase enjoyment at work by 20% by March 2020	SPoA, Single Point of Access - Queensborough House, Dunstable
124236	John Howard Centre Unit - Sexual Safety Collaborative	To increase the percentage of service users and staff who feel safe from sexual harm within mental health and learning disabilities services	John Howard Centre
124255	Ruby/Ivory Wards - Sexual Safety Collaborative	To increase the percentage of service users and staff who feel safe from sexual harm within mental health and learning disabilities services	Newham Centre for Mental Health
127250	Pressure ulcer reduction Project	To improve the quality of life by reducing the number of patients with pressure ulcers by 10% by June 2022 across ELFT	ELFT Community Health Services, ELFT CHS
130002	Service User Involvement with Staff Interviews	Increase Service User/Carer overall satisfaction with the process of involvement in staff interviews from 30% to 75% by 31 March 2023 (Operational definition of very satisfied and somewhat satisfied)	People Participation Newham
130193	Increasing the Co-production of Improvement	To increase co-production of improvement across ELFT	
130319	Time to Hire	'To Improve the end-to-end recruitment process by May 2025, to reduce the average recruitment time by 25% , and to provide a better experience for the candidate, hiring managers, and recruitment team.	People & Culture
132143	Improving responsiveness of ad hoc information requests	To ensure no information request waits over 14 days unless agreed by requestor and informatics by March 2021	The Green
134076	Increasing the uptake of group therapy at Tower Hamlets Talking Therapies	Increase group uptake (% patients moving into groups stage in therapy) by 50% by January 2022	Tower Hamlets Talking Therapies
134792	Quality Improvement Team Welcome Project	All staff joining the QI Team to feel well equipped and prepared in their first two weeks by receiving the induction process (i.e. scoring their experience 4/5 or above)	ELFT QI Team
135972	Armed Forces Community at ELFT: meeting the required standards of the Veterans Healthcare Alliance	We commit to work together in partnership to build health and social opportunities for Veterans and their families to ensure acceptance and adding value to the Veterans community	Veterans Healthcare Alliance
136992	Improving access to preconception counselling for women with serious mental illness (SMI)	AIM: To increase the number of referrals for Perinatal preconception counselling to 3 per month by August 2023	City and Hackney - Perinatal Mental Health Service
137714	Return to workplace - Quality Improvement Team	for all staff in the QI department to have a positive or very positive experience* of returning to office-based working by end of March 2022	QI Team
139514	Improving access to DeanCross	-To improve access to Bangladeshi Service Users to DeanCross to represent the population of Tower Hamlets - specifically for 34% of Bangladeshi service users to be offered an assessment to Deancross. By end of October 2024	Dean Cross Personality Disorder Service

139542	START	To improve physical health and well-being of services users by 20% (by improving self-worth, self-care and activity levels) by Nov 2022	Butterfield Ward - Wolfson House
139638	Topaz Ward, Newham Centre for Mental Health - Safety Culture, Violence Reduction	To be able to reduce the violence incidents (physical, non-physical, sexual, bullying and harassment) on Topaz ward by 50% by December 2024	Topaz ward, Newham Centre for Mental Health
139860	Trust Wide New Starter Project (Smart Card /IT)	To improve the time that staff are equipped with systems access and digital within 5 days by March 2022	QI Team
139978	Improving access to self-service analytics across the trust	To increase the average number of people using self-service PowerBI analytics on a weekly basis from an average of 40 per week (0.5% of permanent staff) to an average of 400 per week (5% of permanent staff) by September 2023	Informatics department, The Green
139985	Reducing Agency Spend	To reduce Agency spend by 25% by Dec 2022	Trust-wide
140053	Extra Care	To improve the effectiveness and quality of observation practice at NCFMH to 95% by April 2023. Operational Definitions: Good quality extra care practice = Service user involvement, clear rationale for observations, clear escalation process, specifies how often checks should be done, what actions the observer should take when carrying out checks. Effective extra Care = There should be a care plan on Rio and on the observation folder, reviews should be done as per policy (24 hour nursing / 72 hour MDT), where observations are terminated, there should be a clear reason for this on the progress notes and it should be clear who is making the decision. Checks should be done timely and clearly documented.	Newham Centre For Mental Health
140547	Crisis Line/UAT QI Project	To improve staff experience to 50% reporting enjoying work by August 2022.	City and Hackney Crisis Team
140950	To improve patient experience within TH CAMHS triage	To improve the patient experience of the TH CAMHS triage. To increase the number of patients and carers who feel listened to and understood.	Tower Hamlets CAMHS - Triage
140980	CAMHS Provider Collaborative SHINA Action Plan	To plan and drive improvement actions following SHINA	NCEL Provider Collaborative
141938	Inequalities in South Luton Project	Purpose Statement: To improve mental health for children and young people living in the diverse communities of South Luton. Population Level Drivers: - Meeting MH Community Needs - Developing Community MH Assets	South Luton
141939	Equality QI project	To increase Newham Talking Therapies referrals from black males aged 18-25 years old from an average of 1.21% to 1.5% by July 2024	Newham Talking Therapies
142102	Increasing access to brief interventions and support for people who are presenting to CMHT with increasing distress	The Project Group aims to develop clinical offers for service users whose needs increase but who do not need level of intensity of service provided by Crisis Resolution and Home Treatment Service but for whom planned, prompt, targeted short term intervention is likely to reduce distress, promote solutions and prevent further deterioration or relapse in mental state. The SMART aim will be developed as soon as we have some detailed baseline data/measures worked up. It is likely to relate to decreased use of CRHT/Out of Hours/Duty for repeat calls, and increased service user satisfaction (focus group)	Bedford CMHTs
142144	Reduce Secure Ambulance Spend by x% in City & Hackney by 30-Apr-22	To improve the value for money offered by service user transport in the City & Hackney Mental Health Directorate, by 30 June 2022. The improvement will be two-fold: to increase service user satisfaction with the service by x% and to reduce the cost associated with the service by £x.	City and Hackney Homerton East Wing
142430	Getting the right support at the right time for people with learning disabilities in Hackney	To reduce the waiting times for all disciplines and make sure people with learning disabilities get the right support at the right time, whilst also improving staff and service user satisfaction.	City and Hackney, ILDS
142587	Cauldwell Medical Centre Chronic Kidney Disease Coding	To increase the number of patients in the QOF CKD register from 32.75% of predicted (131 patients) to 60% of predicted (240 patients) in 12 months.	Cauldwell Medical Centre
142888	Improving the Cardiometabolic Health of service users on Broadgate Ward	Achieve a 5% reduction in median baseline body weight amongst Broadgate inpatients over the next 4 months.	Broadgate Ward
143407	Reducing wait times on the over 13's ASC assessment pathway	Reduce the number of days it takes between someone having their first autism assessment to receiving the outcome of their assessment from an average of 108 days to 60 days by December 2023.	Bedfordshire
143654	WARDS - Working across wards, a review and development of solutions	To improve staff experience of being moved to another department during shift, by ensuring at least 90% of staff who are moved receive a written, structured orientation creating a supportive, welcoming and learning focused experience by October 2024.	Bedford Hospital NHS Foundation Trust

144507	To improve Communication between GP Teams and ELFT Tower Hamlets Community Health Services	To reduce the percentage of rejected GP referrals out of total GP referrals into Foot Health and Continence Services to less than 20% by May 2024	Beaumont House Mile End Hospital
144674	LGBTQ Network: to increase the membership from 273 to 373 by 30 November 2023	to increase the LGBTQ Network membership from 273 to 373 by 30 November 2023	Corporate
144842	Clerkenwell ward wellbeing project	We aim to improve the wellbeing measures of patient and staff on Clerkenwell Ward by June 2023.	Clerkenwell Ward
144924	PATHWAYS - A new app supporting service-users and staff to visualise the recovery journey.	To improve the tracking, centralisation and digitisation of service-users' progress through their recovery pathway, from admission to discharge by 15% within 12 months.	John Howard Centre
145415	Increasing Equity for BAME Service Users in Forensic Services	To improve BAME service users engagement, experience and outcome in relation to East London Community Forensic Service	East London Community Forensic Service
145686	SPS C&H Assessment QI Project	To provide timely, holistic assessments by reducing waiting time to assessment by 15 % and improve quality of assessment (as agreed by our quality criteria) so that 95% assessments meet criteria by August 2024.	Specialist Psychotherapy Services C&H
145943	Reducing Gender Pay Gap in Doctors at ELFT	To increase the number of interventions within ELFT that specifically target the gender pay gap in medicine	
146020	Tower Hamlets Extended Primary Care Team - Adult Community Therapy Waiting Times	98% of service users accepted to the EPCT therapy waiting list to receive an initial therapy assessment within 6 weeks of referral acceptance	Virtual via MS Teams
146053	Improving referrals for BAME detainees	We aim to see our BAME detainees referred into our service at a proportionate rate as compared to the indigenous population.	Liaison and Diversion Service
146830	Trauma Informed Care on Limehouse Ward	To improve staff and service user satisfaction through adopting trauma informed care approach	Limehouse Ward, John Howard Centre
147021	Access and Flow - CAMHS Newham	Reduce the time Young People in Newham CAMHS wait from referral to assessment to 9 weeks	York House, 411 Barking Rd, London, E13 8AL
147184	Ruby Ward Optimizing Flow	Improve transfers Ruby Ward to the acute wards in NCFMH by reducing the length of time on the Triage ward from 13 days to 10 days by August 2023. Improve patient and staff experience of the transfer process by December 2023.	Virtual
147344	To improve quality of care for patients by increasing the substantive/ fixed-term medical workforce in Luton and Bedfordshire by 30% in one year.	To increase the proportion of posts that are substantively filled by 30%	ELFT Luton and Bedfordshire Mental Health
147413	Improve patient experience of transition to adulthood for SCYPS transition caseload.	Improve reported experience of transition from a mean score of 2.2 out of 5 to 4 out of 5 by April 2023.	West Ham Lane Health Centre
147446	Enjoying Work at Tower Hamlets Talking Therapies	By end of June 2024, we aim to increase how much our staff agree with the statement 'I enjoy my work?' to 5.5 on a 7 point Likert scale	Tower Hamlets Talking Therapies
148126	Observations and Therapeutic Engagement	To make observations safe, effective, meaningful and collaborative in the Forensic Service from XXX to XXX by May 2024.	Forensic Directorate
148128	Let's Talk: Improving the Experience of Community Mental Health Services for Black, Asian and Minority Ethnic People in Tower Hamlets, Newham and City and Hackney	To improve the experience of community mental health services for Black, Asian, Minority Ethnic People in Tower Hamlets, Newham and City & Hackney	
148148	Increasing 'Big I' People Participation in the Cancer and Palliative Care Psychology Service.	We aim to have increased the incidences of 'Big I' Service User/Carer involvement in the Cancer and Palliative Care Psychology Service (by end of 2023).	Cancer and Palliative Care Psychology Service, (Mountbatten House, Dunstable)

148625	Improving the support offered to informal carers (Tower Hamlets Community Health Services)	To increase the number of informal carer's details recorded on EMIS by 50%. For 90% of all identified carers to be offered an opportunity to discuss their own support needs.	Tower Hamlets Community Health Services
148707	Improve experience of young people at Coborn who identify as LGBTQIA+	For 80% OF YOUNG PEOPLE admitted at the have the experience of appropriate pronoun use at the Coburn.	The Coborn Center for Adolescent Mental Health
148810	Improving Referral Flow in Admission Avoidance Team	1. To reduce length of stay in acute hospital 2. To streamline referral process from ED/CDU to the community Intermediate Care Pathway within the team 3. To improve patient experience and satisfaction 4. To provide timely intermediate nursing input 5. To coordinate appropriate nursing follow up within DN locality 6. To increase capacity of the number of patients seen in ED and CDU	ED/CDU RLH
148851	Promoting suitable referrals to CRHTT from PLS Bedford	By December 2023, Increase the number of referrals taken on for home treatment by the CRHTT following referral from PLS by 20%.	Bedford Hospital
148865	Improving staff well-being	Increasing sense of well-being and connection for Tower Hamlets CAMHS staff. We hope to increase staff sense of connection to self, to colleagues and to the purpose of the work and the workplace by 1 star by the end of 2023. We also hope to decrease the sense of burnout to indication of no sense of burnout in majority of staff.	
148925	Access to perinatal mental health team	All woman in Beds and Luton are able to access the right care at the right time in the right place from the perinatal mental health team - We aim to increase the number of referrals to the team to an average of 100 per month, by October 2024.	Bedfordshire and Luton
149007	Reducing DNAs across BCHS	Reduce the amount of DNAs recorded across BCHS	Bedfordshire Clinics
149018	Reducing the Adult Speech & Language Therapy Service community swallow waiting list from 37 weeks to 18 weeks	The Adult Speech & Language Therapy Service will reduce the community swallow waiting list from 37 weeks to 18 weeks by December 2023	
149147	Engagement Project	To reduce gaps in observation practice: For 100% of observations to be carried out including documented reasons for omissions by December 2023	City and Hackney Centre for Mental Health
149156	Therapeutic engagement & observations in Tower Hamlets	For all our therapeutic engagement & observations to promote safety & well being across our inpatient wards by December 2023	Tower Hamlets Inpatient Wards - Burdett House
149262	Service User Qualitative Feedback	By May 2023, we the Steps to Wellness team will receive qualitative service user feedback of 50% of all service users who attend the first and/or last group therapy session in Steps to Wellness.	
149281	Improving the experience of transitions for young adults	By May 2024, we will ensure that the standards for transition are being met for young people transitioning from CAMHS to Adult services (NMHT) as documented in the transition policy. This will ensure an improved experience of transition for the young person and their carers	Tower Hamlets
149471	Improving Connectivity of the Team	We want to increase how connected BTT staff feel to other members of the team, to increase wellbeing and knowledge sharing by Dec 2023.	Bedfordshire Talking Therapies
149589	Improve carer involvement and satisfaction in Luton CMHTs	Improved methods for recording carer data Greater satisfaction by staff and carers in support for carers/ involvement with carers	Luton CMHTs
149666	Improving Functionality of Oracle	To ensure 90% corporate requisitions are paid within one month by 31 May 2024	Trust HQ, Alie Street
149677	Improving Therapeutic Observations and Engagement in Luton and Bedfordshire MH Inpatient Wards	Improve the Completion of Therapeutic Observations and Engagement on the Ward to 100%	Luton and Bedfordshire MH Inpatient Wards - Townsend Court, Onyx Ward, Crystal Ward, Coral Ward and Fountains Court
150191	Patient Flow in Forensic Services	Maintaining Flow; Tackling Stuckness: To ensure our patients are in the minimally restrictive Forensic setting to maximise their quality of life, whilst ensuring services and individuals are safe.	Forensic Services
150298	Central Bedfordshire Medication Flow and Communications Project	Decrease service user dissatisfaction with medication from an average of 11.9% to 10% in Central Bedfordshire community mental health services by September 2024.	Central Bedfordshire
150304	Improve the efficiency of	Aim to reduce the number of weeks patients wait from referral to diagnosis	Bedfordshire

150304	Improve the efficiency of referral to diagnosis pathway for Bedfordshire Chronic Fatigue patients	Aim to reduce the number of weeks patients wait from referral to diagnosis	Bedfordshire
150388	To improve patient attendance at the podiatry clinic within the John Howard Centre	To reduce the number of patients not attending their podiatry appointments to an average of 12.5% (2 out of 16 patients DNAs) by the end of August 2024.	John Howard Centre
150408	U of Transport	To reduce forensic services expenditure on transport by 10 percent by end of March 2024	John Howard centre
150454	Admissions Optimisation - Evergreen	Reduce length of stay at inpatient unit	Evergreen CAMHS Tier 4 Inpatient Unit - Luton (BLMK)
150534	Reducing high frequency use of emergency services by mental health service users who self-present.	The aim of the QI project is to reduce mental health high intensity users' self-presentations via Homerton Hospital emergency department by 30% of total attendances by the end of 2024. The QI Project relates to improving the crisis pathway for high intensity users with mental health difficulties. The aim is to support service users by identifying more appropriate pathways for mental health needs as an alternative to emergency department. Objectives: -To support service users by identifying appropriate pathways for mental health needs as alternative to emergency department -To understand gaps in current pathway -To identify current reasons for recurrent attendances -All community mental health services to make clear service provisions -To empower service users to use available resources in the community.	Homerton Hospital and City and Hackney Centre for Mental Health
150818	Tower Hamlets Talking Therapies Equity Project	To reduce the gap in recovery rates for Bangladeshi service users of Tower Hamlets Talking Therapies by 4% by the end of 2024.	Tower Hamlets
150871	Understanding and removing barriers for underrepresented groups accessing care at PTS	By January 2025 we aim to improve access for underrepresented groups, to match the borough population as indicated by census data, with respect to those offered an assessment at PTS, i.e.: over 65s 6%, people of BAME heritage 61% and men 50%.	Psychological Therapies Service - Tower Hamlets
151212	TH Pharmacy discharge medication service QI project	Increase Discharge Medication Service referrals from 0% to 20% of all discharges from Globe inpatient mental health ward within 6 months.	Mile End Hospital
151220	To improve the waiting list experience for service users	To improve the experience they have on the waiting list and ensure they still feel connected to our service whilst waiting or have other services or activities we can signpost them to.	
151249	Reducing the delayed discharges from 70%to 30 % in CHHTT	Reduce the delayed discharges thereby improve case management	City and Hackney
151332	To Improve Young People & Staff Experience of Therapeutic Engagement in CAMHS Inpatient Units	Our Aim Is For 100% Of Therapeutic Observations To Be Completed Including Documented Reasons For Omissions, By December 2024. Outcome measure - % of engagement completed per 24hrs No. of intermittent engagement / 1:1 engagement per 24hrs No. of incidents per 24hrs	Coborn Adolescent Unit
151551	Addressing racial and ethnic inequalities in Newham Specialist Psychotherapy Service	Reducing racial and ethnic disparities in access to Newham SPS.	Newham
151561	Making mealtimes safe and comfortable for all: Spotting swallowing difficulties forensic inpatient services	Improving early detection rates of dysphagia in forensic services. To increase non-urgent referral and screen requests from approx 10% per month to 70% by July 2024.	East London Foundation Trust, Forensic inpatient secure wards. Speech and language therapy service. Focusing on Butterfield, Bow and Clerkenwell wards.
151571	Increasing Psychology Case Consultation Provision To 100% Of The Early Intervention Service Caseload Within 8 Weeks of Acceptance Into The Service	Increase psychology case consultation provision to 100% of the Early Intervention Service (EIS) caseload within 8 weeks of acceptance into the service.	Bedfordshire and Luton Early Intervention Service
151599	The Identity and Intersectionality Project	We want to improve service user experience of care and treatment by ensuring staff are informed of how someone's mental health difficulties can look like with different identities (and intersectionalities).	Newham
151623	Increasing Quality of Feedback from Clinicians to Young People	Enhancing feedback quality from clinicians to young people and reducing timespan of feedback received to within a month	

151683	Improving Service Users' participation into service development.	To improve number of activities with SUs' involvement for our practice to be better informed by SUs' experience.	Bedfordshire and Luton Community Eating Disorders Service for Children and Young People.
151803	Reducing the use of single cutlery	To reduce the use of disposable cutlery by 80%	JHC
151909	SCYPs NDC Optimising Flow 2023	To have NDC initials seen within 18 weeks and NDC Reviews seen once a year	West Ham Lane
151940	72 Hour Follow-Up	To increase 72 Hour Discharge Follow-up rates to 80% on Onyx ward by August 2024	ELFT, Luton
151942	Reduce the number of incidents reported for quality issues relating to discharge from Royal London Hospital	To reduce the number of reported discharge quality issues by 50% by 03/2024	Mile End
151987	Improving the patient experience of the sickle cell clinics post Covid	Optimising flow in clinics that benefits patient experience	Sickle Cell and Thalaessaemia Service, 19-21 High St South
152093	Improving shared learning from safety incidents	To increase staff's exposure to patient safety learning, as measured by number of staff accessing safety learning material, and number of forums that include safety case material - by the end of Aug 2024	
152113	Reducing DNA Rates and Improving Health Equity in a Specialist CAMHS Neurodevelopmental Service	To reduce the number of DNAs overall & reduce the number of DNAs from those living in neighbourhoods falling within the top 3 deciles of most deprived areas in England.	City & Hackney Specialist CAMHS (Homerton Row)
152117	To Improve the Physical Health of THEIS Service Users by Improving Assessment & Interventions of Physical Health and Lifestyle	To improve the Physical Health of THEIS Service Users by improving Assessment & Interventions of Physical Health Checks and Healthy Lifestyles and achieve >90% PASS on Physical Health Checks aligned to CQUIN Data	THEIS & Tower Hamlets
152597	Improving access to Eating Disorder Support for residents of Newham	We are aiming to improve access to Eating Disorder Support for residents of Newham by 100% by December 2023	Mile End Hospital
152840	Reducing falls on Sally Sherman ward	To reduce falls rate on Sally Sherman ward by 30% (from 5.4 to 3.7 per 1,000 occupied bed days) by April 2024	East Ham Community Centre
152861	Triple Aim - People with learning disabilities who present with behaviours that challenge living in the London borough of Newham	Improving the quality of life for people with learning disabilities living in Newham	29 Romford Road, E15 4LY
152899	Reduction of admission to A&E from Poplars Ward	We staff at poplars ward (Older people inpatient ward) together with few of our service users and under the guidance of our QI coaches aim to reduce the Number of readmission to General Hospital by 20% by June 2024 from inpatient elderly ward	Houghton Regis
152916	Improving referrals of patients on clozapine to Luton Psychiatric Liaison Service (PLS)	For 100% of patients on clozapine to be referred to PLS, within 24 hrs of their admission to hospital, by August 2024.	The Luton & Dunstable Hospital
152975	Learning Disabilities- Breast screening	To improve the uptake of breast screening for women with learning disabilities	Newham Health Team for Adults with Learning Disabilities
152991	Improving accessibility of MHST services for South Asian children and young people within Wave 5 schools	To increase the proportion of referrals from those of Asian/South Asian Background to be representative of the local population (representative of the W5 school populations) by October 2023	Luton CAMHS
152997	Making our Tower Hamlets CHS staff feel safer at work	Our project team will work together to help our Tower Hamlets CHS teams feels safer at work with a 10% increase in the safer score and over 80% of staff reporting they feel safer at work by December 2023	Tower Hamlets
153150	Hospital and Community Carers Service	By August 2024, 90% of friends, family and carers of a service user admitted to a C&H mental health ward, will have a positive experience of admission, stay, discharge and community support	City and Hackney Center for Mental Health

153524	Reducing Urinary Tract Infections on Fothergill Ward	To reduce urinary tract infections on Fothergill ward from xx to xx by May 2023.	Fothergill ward
153526	CAMHS Crisis Team Improving Staff experience	To improve staff experience and morale at work by increasing current Star rating of 2 to an average of 10 by Dec 2023.	Trust wide
153838	Improving SpR Morale	Improve SpR cohesiveness and morale by 50% before the next changeover date (August 2023).	North East London
154632	Improved quality of care for dual diagnosis service users in ELFT & Resolutions	increased number of jointly worked dual diagnosis SUs	
154678	Therapeutic engagement - Evergreen	To increase the number of enhanced observations being completed from 99.7% to 100% by Dec 2023 on Evergreen.	Evergreen inpatient ward
154845	Improving the uptake of family intervention (FI) within Newham Early Intervention for Psychosis Service (NEIS)	To increase uptake of FI from 9 to 16% in 12 months?	Newham Early Intervention Service, Appleby Health Centre, 63 Appleby Road, Canning Town, London, E16 1LQ
155082	Staff on Staff Racism, Forensic Directorate	Improve Staff Knowledge, Awareness and Reporting Racism by 20% by June 2024	Forensic
155125	Improving Physical Health Monitoring in the Newham Home Treatment Team	We at Newham Home Treatment Team in collaboration with service users aim to improve physical health monitoring for all service users at Newham HIT to 80% completion by August 2024.	Newham Home Treatment Team
155281	The identification of a non-healthy Body Mass Index from an inclusive Equity perspective	To increase a of non-healthy BMIs (obesity) and increase offering of appropriate interventions as defined by NICE guidelines on Jade ward PICU, by 10 % by June 2024. To increase patient satisfaction that PICU considered ethnicity in the management of their physical health.	Jade Ward
155515	Prevention and Management of Contractures in Care Homes	To see an increase in the number of referrals for the prevention of contractures prior to a contracture developing by 50 percent.	Primary Care at Home South
155981	Improve service user experience of communication on Aldgate Ward, a service for people with autism.	Improve communication with autistic service users on inpatient ward	John Howard Centre, Medium Secure Forensic Psychiatric Hospital, Aldgate Ward - Autism Specialty Ward
156135	Improving trauma-informed support during pregnancy to women from Black, Asian and other minority ethnic backgrounds with moderate to severe fear of birth (tokophobia)	To increase identification and support of moderate to severe tokophobia in birthing people from Black, Asian and other minority ethnic backgrounds by increasing tokophobia referrals from the Luton area to Ocean by 25% by October 2024	Bedfordshire & Luton Ocean service, Luton & Dunstable Hospital
156142	Catheter Project Newham	To reduce avoidable call-outs for blocked catheter issues to urgent community response to below 30 per month by October 2024.	Newham
156146	Improving Wound Assessment	To increase the number of fully completed wound assessments for patients with pressure ulcers, documented by District Nurses by 30% over the next 12 months (October 2024)	Tower Hamlets
156325	Reducing inequalities at End of life care for Bangladeshi and other ethnic minorities? community in Tower Hamlets	1. To improve End of life care and services for the Bangladeshi community from ?? to ?? by July 2024 2. To improve quality of life for the patients	Tower Hamlets
156333	Inpatient Quality and Safety - Safety Bundle		
156470	Delivering an online Parkinsons teaching programme to care home staff, within Bedfordshire	To deliver a structured online teaching programme of 5 weekly sessions to care home staff within Bedfordshire	Bedfordshire
156817	To improve staff learning from patient safety	To increase the exposure of staff to patient safety learning by 95%, as measured by the number of staff accessing safety learning material, and forums which include	

	from patient safety incidents	the number of staff accessing safety reporting material, and forums which include safety case material, by 31 August 2024.	
156894	Improving Management of Diabetes at Cauldwell Medical Centre	Reduce number of patients with HbA1c 58 or more by 25% by April 2024	Cauldwell Medical Centre
157030	Improving menopause identification and management at Cauldwell Medical Centre	Improve menopause identification and management by increasing coded diagnoses and treatment prescriptions by 10% within 6 months.	Cauldwell Medical Centre
157053	Improving the experience of informal carers as part of hospital discharge	To ensure carers are identified, recognised, supported and made an integral part of the discharge planning process during acute hospital discharge.	Royal London Hospital
157169	To improve the whole staff experience to feel satisfied from offer of employment through to becoming an experienced member of admin staff in order to give our service users reassurance and confidence when communicating with our services	Increase Admin satisfaction by 20% by April 2024 from offer of employment to becoming an experienced member of staff	Bedfordshire and Luton
157198	C&H Neighbourhoods Waiting Times Project	To achieve target of 95% of first appointments being seen within 28 days in two Neighbourhoods.	City and Hackney
157260	Overweight and obesity management at ELFT Forensic Directorate	Improve s/user satisfaction with available weight management resources across the Forensic Directorate by December 2024.	ELFT Forensic Directorate (John Howard Center, Wolfson House)
157393	Moving Forward- improving knowledge for discharge on Loxford ward	To improve the understanding of and readiness for discharge of services users on Loxford ward by August 2024	Loxford ward, Wolfson House, Forensics- Low Secure Services
157417	Optimising Flow on Fothergill Ward	To reduce average length of stay on Fothergill ward from 48 to 28 days by November 2024.	Fothergill Ward
157500	Strategic recruitment	Increase the number of delegates who attend our trainings (Master Classes & PQI) by X% by X.	
157525	Improving the quality of referrals into Complex Care	To improve the quality of the referral's made to Complex Care.	Grove View Health Hub
157561	Bridging The Gap: Transition Project for Children and Young People with Epilepsy	We, will co-design a transition pathway for children and young people with epilepsy alongside our coach, sponsors, staff and service users. By developing and implementing this pathway, we will aim to reduce the number of young people transitioned from the children's community epilepsy service re attendance to the emergency department for prolonged seizures by 50% by December 2024.	
157664	Improving recovery scores within Talking Therapies for clients aged 16-21	We at Bedfordshire Talking Therapies want to improve the recovery scores of clients aged 16-21 by 10% by December 2024.	
157706	CLDS Weight Management	By September 2024, CLDS will record the BMI of 70% of its service users.	Tower Hamlets
157743	Improving communication and information sharing regarding medication.	We aim to have 80% of our service users in the perinatal mental health service satisfied with the communication and prescribing processes they received when starting or restarting medication by July 2024.	John Bunyan House
157762	Improving the experience of admin staff and service users at the point of contact with the Bow and Poplar NMHT	Improving the experience of admin staff and service users at the point of contact with the Bow and Poplar NMHT	
157777	Pharmacy Service User Satisfaction	We, the pharmacy team at City and Hackney, aim to increase the time spent by pharmacy team with service users to discuss their treatment/medication by 50% by August 2024. This will potentially increase adherence to medications, reduce relapse and chances of being readmitted	City and Hackney
157783	Increase Community	Increase Referrals to Newham Tobacco Dependency Team	Newham Directorate

referrals to Newham Tobacco Dependency Team by working in partnership & collaboratively with Newham Recovery College

157794	Combating the workforce crisis in the Trust by tapping into the SAS Doctors potential.	To increase by 100% the number of SAS doctors gaining a internal promotion, And: To create a Community of Practice to initiate, measure and demonstrate improvements in the effective use of SAS doctors' expertise in ELFT.	NE London
157809	Children's Physio Team QI Project - PAC DNAs	To reduce the DNA rate in the physiotherapy team by 5% by end of Dec 2024	West Ham Lane and Appleby Health Centre
157826	Reducing waiting lists for EPCT Therapy teams in Newham	To reduce waiting lists from xx to xx within EPCT therapy workforce , with a view to improving efficiency and enhancing patient and staff experience.	CHS Newham Adult Therapies EPCT
157840	To increase the reach of Personal Health Budgets in City and Hackney to the target 34 referrals per month by end of September 2024, with referrals submitted from across ELFT teams in City & Hackney.	To increase the reach of Personal Health Budgets (PHB) in City and Hackney to target 34 referrals per month by end of June 2024, with referrals submitted from across ELFT.	City & Hackney
157855	Improving Access to Community Services for the Homeless Population in Tower Hamlets	With the current provision of foot health service for homeless service users within Tower Hamlets, it is aimed that through this scheme, we are able to introduce other community health service input (i.e physiotherapy and district nursing) to support homeless people in accessing community health services. To achieve system wide cost savings to primary and secondary health care services	
157894	Improving attendance at Havering CLDT psychiatry outpatient clinic	Reduce the number of DNAs within psychiatry outpatient clinic by 10% by March 24	Havering Community Learning Disability Team
157901	Improving Analyst access in the integrated Data Warehouse (iDW)	We aim to co-develop a data environment to improve Analyst access to a full range of data sets from 40% to 90% and Analyst accuracy responding to a full range of information requests from 17% to 75% by the end of Q4 2023.	The Green
157909	Improve accessibility of MHST services for South Asian children and young people within Wave 5	Improving accessibility of MHST services for South Asian children and young people within Wave 5	
157951	MBU Baby Observation	"To improve the quality of observations with service users and staff reporting a positive experience by August 2024"	City and Hackney MBU
157979	Establishing a comprehensive care community	Purpose statement: to establish a comprehensive care community across the Tower Hamlets directorate	Tower Hamlets Mental Health Directorate
157987	(draft) Improve effectiveness of Luton CRHIT performance	Improve acceptance rate to Home treatment Team .	Townsend court
158027	Improving Number of Units (Teams/buildings) with reported compliance with Standard Facilities Inspections from 65% a month to 95% a month by June 2024	Improve the number of units (teams/buildings) with reported compliance with Standard Facilities Inspections from 65% a month to 95% a month by June 2024	Alie Street
158099	Right Dressing Right Time	To reduce the percentage of people on the District Nurse caseload who have more than 1 primary dressing from xx to xx by June 2024.	Community Health Newham
158236	Sexual Safety on PICU (Crystal Ward)	To identify meaningful outcome measures and implement ideas to increase the sense of safety amongst all people on Crystal Ward by December 2024.	Newham Center for Mental Health - Crystal Ward
158320	To increase parental confidence in managing their children's difficulties whilst waiting to access therapy in the Emotional and	To increase parental confidence by 25% in managing their children's difficulties whilst waiting to access therapy in the Emotional and Behavioural Team between September 2023 and March 2024	

Behavioural Team

158415	Total Bowel Management in ELFT Learning Disability Services	Identify service users known to Learning Disability services psychiatry caseload in ELFT who are prescribed laxatives, and provide appropriate constipation advice by June 2024	Trustwide
158418	Eliminating single use cups on Fountains Court	To eliminate the use of all single use cups by the end of March 2024.	Fountains Court
158503	Engendering a research culture as part of business as usual	To engender research culture as part of business as usual, which, at present, may include indicators such as: - Number of staff who know the R&I Department (including what we do and don't do); - Number of staff who self-report as research-active; - Number of staff who are research-active by an objective measure; - The organisational infrastructure encouraging research; - The personal skills and aptitude towards research; - Number of Research Champions or percentage of teams across ELFT with an identified Research Champions	
158508	Complaints: Improving the Timeliness and Quality of ELFT Responses	For ELFT to increase the monthly average of complaints completed within agreed timescales by 20% - by 1st April 2025	Corporate
158542	Modernise psychosis treatment on Clissold Ward	To increase the number of patients on clozapine on Clissold ward by September 2024	Clissold Ward, Wolfson House
158559	CLDS Transition-improving the assessment process	Ensure 75% service users have a transitions plan in place before their 18th birthday - by end of May 2025	
158589	Community Treatment Order (CTO) Recent evidence suggests that there is a disproportionate number of black Adults in Newham Mental Health Service on CTO	By December 2024 we will ensure that all black and Afro- Caribbean patients under EIS, CRT North and CRT South who are on CTO between 1st Jan 2024 to 30th December 2024 will have a meaningful completed DIALOG+ and care plan to evidence co-production and good practice. To bring the number of these patients in proportion to others. We will be looking at quantitative as well as qualitative mental health interventions to improve experience among this group	Community Mental Health Teams
158733	Reducing Nursing Vacancies to 10% at ELFT by January 2025	Reducing nursing vacancies to 10% across ELFT by January 2025 through improving workforce stability	Trust-wide
158750	Improving Referral and Triage process in MH Crisis team	To improve triage efficacy and achieve 20 % reduction in delayed assessments by August 2024.	Bedford Crisis Team
158801	To improve the experience of the loved ones, in the loving memory of "John A Gaitan".	To improve the experience of the loved ones (Family & Friends) by enabling them to work in "equal partnership" with professionals to enhance the care of their loved ones across the care pathways.	Tower Hamlets Centre for Mental Health
158840	Streamlining (System) S1 processes to increase efficiencies within Community Occupational Therapy.	To reduce patient waiting lists by 60% through the implementation of specific standardised procedures when utilising S1 by August 2024.	Bedfordshire
158843	Womens screening service - Reducing Health inequalities in Forensics at East London NHS Foundation Trust.	To set up an on site women's screening service to encourage increased uptake of eligible screenings. To improve access to women's health services amongst services users aged 25-70years old at the John Howard Centre from 40% to 70% by December 2024	Bow ward John Howard Centre
159024	Moving Beyond Care Programme Approach	To establish processes whereby 75% of the North Hub caseload has an identified key worker and a shift away from the generic term care coordinator	Luton North Hub CMH Charter House
159052	Evaluating the benefits of air cleaning units in a mental health inpatient unit	By [Month and Year], reduce airborne pathogens in a mental health inpatient setting by [Percentage] %, as measured by air quality tests, through the implementation of air cleaning units.	Fountains Court
159074	Raising the profile of SAS doctors in ELFT;SAS as an autonomous workforce with improved workplace experience.	Improve the experience of SAS doctors working in ELFT by X percentage by the end of July 2024. Improved SAS experience aligns with the Trust Strategy of improved staff experience . ?	ELFT
159190	Wellbeing - C&H Admin	To reduce self reported burn out in the admin team by x% by July 2024.	
159192	Optimising Flow in	To achieve 85% bed occupancy across all adult inpatient wards in Bedfordshire and	Bedfordshire and Luton

159152	Opening a new inpatient ward in Bedfordshire and Luton	To achieve 90% occupancy across an adult inpatient ward in Bedfordshire and Luton, by December 2024.	Bedfordshire and Luton
159220	Improving recovery rates for clients of Indian and Pakistani origin and to ensure that the outcomes are at par or better than the recovery rates of other ethnic groups.	To reflect on why there is a disparity in recovery rates based on ethnicity, especially focusing on why the recovery rates for clients of Indian and Pakistani origin are particularly the lowest in the Bedfordshire Talking Therapies Service.	Bedfordshire
159267	Improving Co-Production	To increase co-production throughout NTT.	
159300	Improving Physical Health monitoring on an acute mental health ward	To improve the number of physical health interventions that are successfully completed and ensure early detection of physical health deterioration	Sapphire and Ruby Ward
159393	Reducing early dropout rates in P2R	Reduce number of early drop outs to 10%	Path 2 Recovery
159421	To improve engagement/recovery of interpreter clients in therapy.	To increase the number of interpreter clients starting therapy and reduce the percentage of interpreters dropping out during treatment by 5% by April 2025.	Newham
159423	Improving communications with external stakeholders - ward teams	Improve communication between PLS & ward teams; reduce number of rejected/inappropriate referrals to PLS on ICE	Luton and Dunstable Hospital
159602	Reducing medication usage in frail older people on inpatient wards	Reduce the amount of unnecessary medications used on Fountains Court	Fountains Court
159609	Improving satisfaction with the 8 week assessment process in EQUIP	Overall aim: To improve satisfaction with the EQUIP assessment process by 20% by October 2024	EQUIP City and Hackney
159772	To improve the experience of care for young people with ADHD in Tower Hamlets CAMHS	Improve the experience for young people and families referred to Tower Hamlets CAMHS for assessment of or treatment for ADHD	Tower Hamlets CAMHS
159881	Recovery Caseload Reduction	To reduce the recovery caseloads by 20% in the first 12 months and a further 10% in the following 6 months.	Florence Ball House
160046	Improving staff's well being in the ward by using Trauma Informed Care (TIC) theory	We aim to reduce the percentage of 'distressing' shifts/days (on wards) by (?)% in 6 months (June 2024)	Calnwood Court
160098	To improve support for Staff in relation to Safety Incidents	A compassionate, needs-based support response to all our staff affected by incidents PLUS a supportive approach through all our safety review work by the end of 2024.	
160302	Increase awareness of healthcare careers at ELFT for local residents	Increase awareness of healthcare careers at ELFT young people by increasing the number of work experience placements and opportunities and partnerships with local schools	
160413	Improving pathways between General Practice and Primary Care Mental Health	Decrease wait time for a service user to be seen by Primary care mental health, after GP referral, by 50% by May 2024	Grove View Health Hub
160622	Insulin self management / Oral diabetes Medicines maximisation	To increase the number of patients from the Tower Hamlets district nursing insulin caseload who are self-managing their diabetes from 0 to 4 patients per month by January 2025	ELFT Tower Hamlets Community Health Services
160817	Improving the Recruitment Process	To improve the end-to-end recruitment process by 2025, to reduce the average recruitment time by 25%, and to provide a better experience for the candidate, hiring managers, and recruitment team.?	East London NHS Foundation Trust
160934	NutriFit - Woodberry Ward	To increase our satisfaction with our physical health, achieve a healthier BMI and increase physical activity levels with the support of Physical Health Ambassadors	Woodberry ward, Wolfson House
160967	Project Welcome	We aim to maximize the welcome experience service users receive when coming to the Crisis Assessment Team/Home Treatment Team by September 2024.	Crisis Assessment Team
161003	Newham North	We are wanting to improve the aesthetics of the work and clinical space for those	

	Community Integrated Mental Health Service (CIMHS) Redesign Project	attending EHMB by December 2024. We want to develop satisfaction of CIMHS N team base for all those that access it as reported in focus groups.	
161029	Sensory Friendly Ward Environment - Oakley Court	Aim of the project is to improve the service user experience by increasing how sensory friendly the ward environment is on Oakley Court working age inpatient unit.	Oakley Court - Working age inpatients
161560	Improving the quality of 72-hour Incidents Reporting across Beds and Luton	Reduce the variation in quality of, and time taken to submit, 72-hour reports.	Bedfordshire and Luton Mental Health Services
161630	Improving outcomes and experience for people with progressive MS on an unplanned admission to hospital.	By May 2025 we aim to have 50% reduction in reported poor outcomes and experiences from people with progressive MS on an unplanned admission to hospital, and a 25% increase in positive experience reports.	Bedford Hospital and ELFT community specialist nurse service
161904	Improving Unplanned Hospital Stay Experiences for a Person with Progressive Multiple Sclerosis (MS) working in collaboration with Bedford Hospital and Northampton General Hospital	TBC - *Make SMART* To improve unplanned Hospital Stay Experiences for a Person with Progressive Multiple Sclerosis (MS)	
162069	ELFT: Path 2 Recovery Addictions - Project to reduce wait time for drop in or ad hoc requests of clients	To reduce the wait time of ad hoc/drop in patients from x to y by December 2024	P2R

