

ELFT's QI Projects

Nb. of Active Projects

186

Record Number	Title	Aim	Location
122757	Enjoying Work - SPoA Team	To increase enjoyment at work by 20% by March 2020	SPoA, Single Point of Access - Queensborough House, Dunstable
124236	John Howard Centre Unit - Sexual Safety Collaborative	To increase the percentage of service users and staff who feel safe from sexual harm within mental health and learning disabilities services	John Howard Centre
124255	Ruby/Ivory Wards - Sexual Safety Collaborative	To increase the percentage of service users and staff who feel safe from sexual harm within mental health and learning disabilities services	Newham Centre for Mental Health
130002	Service User Involvement with Staff Interviews	Increase Service User/Carer overall satisfaction with the process of involvement in staff interviews from 30% to 75% by 31 March 2023 (Operational definition of very satisfied and somewhat satisfied)	People Participation Newham
130193	Increasing the Co-production of Improvement	To increase co-production of improvement across ELFT	
130319	Time to Hire	To Improve the end-to-end recruitment process by May 2025, to reduce the average recruitment time by 25% , and to provide a better experience for the candidate, hiring managers, and recruitment team.	People & Culture
135972	To address the health inequalities faced by the Armed Forces at ELFT: meeting the required standards of the VHCA , Armed Forces Covenant and the DERS	We commit to work together in partnership to build health and social opportunities for Armed Forces community and their families to ensure acceptance and adding value to the Armed Forces community	Veterans Healthcare Alliance
136992	Improving Access to Preconception Counselling for Women with Serious Mental Illness (SM)	AIM: To increase the number of referrals for Perinatal preconception counselling to 4 per month by March 2025	City and Hackney - Perinatal Mental Health Service
139514	Improving access to DeanCross	-To improve access to Bangladeshi Service Users to DeanCross to represent the population of Tower Hamlets - specifically for 34% of Bangladeshi service users to be offered an assessment to Deancross. By end of October 2024	Dean Cross Personality Disorder Service
139638	Topaz Ward, Newham Centre for Mental Health - Safety Culture, Violence Reduction	To be able to reduce the violence incidents (physical, non - physical, sexual, bullying and harrresment) on Topaz ward by 50% by December 2024	Topaz ward, Newham Centre for Mental Health
140547	Crisis Line/UAT QI Project	To improve staff experience to 50% reporting enjoying work by August 2022.	City and Hackney Crisis Team
141938	Inequalities in South Luton Project	Purpose Statement: To improve mental health for children and young people living in the diverse communities of South Luton. Population Level Drivers: - Meeting MH Community Needs - Developing Community MH Assets	South Luton
141939	Equality QI project	To increase Newham Talking Therapies referrals from black males aged 18-25 years old from an average of 1.21% to 1.5% by July 2024	Newham Talking Therapies
142144	Reduce Secure Ambulance Spend by x% in City & Hackney by 30-Apr-22	To improve the value for money offered by service user transport in the City & Hackney Mental Health Directorate, by 30 June 2022. The improvement will be two-fold: to increase service user satisfaction with the service by x% and to reduce the cost associated with the service by £x.	City and Hackney Homerton East Wing

142430	Getting the right support at the right time for people with learning disabilities in Hackney	To reduce the waiting times for all disciplines and make sure people with learning disabilities get the right support at the right time, whilst also improving staff and service user satisfaction.	City and Hackney, ILDS
142587	Cauldwell Medical Centre Chronic Kidney Disease Coding	To increase the number of patients in the QOF CKD register from 32.75% of predicted (131 patients) to 60% of predicted (240 patients) in 12 months.	Cauldwell Medical Centre
142888	Improving the Cardiometabolic Health of service users on Broadgate Ward	Achieve a 5% reduction in median baseline body weight amongst Broadgate inpatients over the next 4 months.	Broadgate Ward
143654	WARDS - Working across wards, a review and development of solutions	To improve staff experience of being moved to another department during shift, by ensuring at least 90% of staff who are moved receive a written, structured orientation creating a supportive, welcoming and learning focused experience by October 2024.	Bedford Hospital NHS Foundation Trust
144842	Clerkenwell ward wellbeing project	We aim to improve the wellbeing measures of patient and staff on Clerkenwell Ward by June 2023.	Clerkenwell Ward
144924	PATHWAYS - A new app supporting service-users and staff to visualise the recovery journey.	To improve the tracking, centralisation and digitisation of service-users' progress through their recovery pathway, from admission to discharge by 15% within 12 months.	John Howard Centre
145415	Increasing Equity for BAME Service Users in Forensic Services	To improve BAME service users engagement, experience and outcome in relation to East London Community Forensic Service	East London Community Forensic Service
145686	SPS C&H Assessment QI Project	To provide timely, holistic assessments by reducing waiting time to assessment by 15 % and improve quality of assessment (as agreed by our quality criteria) so that 95% assessments meet criteria by August 2024.	Specialist Psychotherapy Services C&H
146020	Tower Hamlets Extended Primary Care Team - Adult Community Therapy Waiting Times	98% of service users accepted to the EPCT therapy waiting list to receive an initial therapy assessment within 6 weeks of referral acceptance	Virtual via MS Teams
146053	Improving referrals for BAME detainees	We aim to see our BAME detainees referred into our service at a proportionate rate as compared to the indigenous population.	Liaison and Diversion Service
146830	Trauma Informed Care on Limehouse Ward	To improve staff and service user satisfaction through adopting trauma informed care approach	Limehouse Ward, John Howard Centre
147184	Ruby Ward Optimizing Flow	Improve transfers Ruby Ward to the acute wards in NCMH by reducing the length of time on the Triage ward from 13 days to 10 days by August 2023. Improve patient and staff experience of the transfer process by December 2023.	Virtual
147344	To improve quality of care for patients by increasing the substantive/ fixed-term medical workforce in Luton and Bedfordshire by 30% in one year.	To increase the proportion of posts that are substantively filled by 30% & Reduce vacancy rate by 10%	ELFT Luton and Bedfordshire Mental Health
147446	Enjoying Work at Tower Hamlets Talking Therapies	By end of June 2024, we aim to increase how much our staff agree with the statement 'I enjoy my work?' to 5.5 on a 7 point Likert scale	Tower Hamlets Talking Therapies
148148	Increasing 'Big I' People Participation in the Cancer and Palliative Care Psychology Service.	We aim to have increased the incidences of 'Big I' Service User/Carer involvement in the Cancer and Palliative Care Psychology Service (by end of 2023).	Cancer and Palliative Care Psychology Service, (Mountbatten House, Dunstable)
148625	Improving the support offered to	To increase the number of informal carer's details recorded on EMS from 7 to 70 by August 2024. For 90% of all identified carers to be offered an opportunity to discuss their own support needs	Tower Hamlets Community

	Support services to informal carers (Tower Hamlets Community Health Services)	For 100% of all referred carers to be offered an opportunity to discuss their own support needs.	Community Health Services
148851	Promoting suitable referrals to CRHTT from PLS Bedford	By December 2023, Increase the number of referrals taken on for home treatment by the CRHTT following referral from PLS by 20%.	Bedford Hospital
148871	Increasing participation of older adults in People Participation	The aim is to increase participation and meaningful engagement of older adults via People Participation	
148925	Access to perinatal mental health team	All women in Beds and Luton are able to access the right care at the right time in the right place from the perinatal mental health team - We aim to increase the number of referrals to the team to an average of 100 per month, by October 2024.	Bedfordshire and Luton
149147	Engagement Project	To reduce gaps in observation practice: For 100% of observations to be carried out including documented reasons for omissions by December 2023	City and Hackney Centre for Mental Health
149156	Therapeutic engagement & observations in Tower Hamlets	For all our therapeutic engagement & observations to promote safety & well being across our inpatient wards by December 2023	Tower Hamlets Inpatient Wards - Burdett House
149281	Improving the experience of transitions for young adults	By May 2024, we will ensure that the standards for transition are being met for young people transitioning from CAMHS to Adult services (NMHT) as documented in the transition policy. This will ensure an improved experience of transition for the young person and their carers	Tower Hamlets
149444	Supporting Transition of young people who are affected with Sickle Cell Disease and Thalassaemia in the Community	To implement a transition care process in the community.	Sickle Cell and Thalassaemia Centre, East Ham
149589	Improve carer involvement and satisfaction in Luton CMHTs	Improved methods for recording carer data Greater satisfaction by staff and carers in support for carers/ involvement with carers	Luton CMHTs
149666	Improving Functionality of Oracle	To ensure 90% corporate requisitions are paid within one month by 31 May 2024	Trust HQ, Alie Street
150100	Reducing wait times for Newham Foot Health service	Increase % of patients seen within 18 weeks of referral from 54% to 90% by June 2025	Newham Foot Health
150191	Patient Flow in Forensic Services	Maintaining Flow; Tackling Stuckness: To ensure our patients are in the minimally restrictive Forensic setting to maximise their quality of life, whilst ensuring services and individuals are safe.	Forensic Services
150304	Improve the efficiency of referral to diagnosis pathway for Bedfordshire Chronic Fatigue patients	Aim to reduce the number of weeks patients wait from referral to diagnosis	Bedfordshire
150388	To improve patient attendance at the podiatry clinic within the John Howard Centre	To reduce the number of patients not attending their podiatry appointments to an average of 12.5% (2 out of 16 patients DNAs) by the end of December 31st 2024.	John Howard Centre
150408	Use of Transport	To reduce forensic services expenditure on transport by 10 percent by end of December 2024.	John Howard centre
150454	Admissions Optimisation - Evergreen	Reduce length of stay at inpatient unit	Evergreen CAMHS Tier 4 Inpatient Unit - Luton (BLMK)
150534	Reducing high frequency use of emergency services by mental health service users who	The aim of the QI project is to reduce mental health high intensity users' self-presentations via Homerton Hospital emergency department by 30% of total attendances by the end of 2023. The QI Project relates to improving the crisis pathway for high intensity users with mental health difficulties. The aim is to support service users by identifying more appropriate pathways for mental health needs as an alternative to emergency department. Objectives: To support service users by	Homerton Hospital and City and Hackney Centre for Mental

	service users who self-present.	mental health needs as an alternative to emergency department. Objectives: -To support service users by identifying appropriate pathways for mental health needs as alternative to emergency department -To understand gaps in current pathway -To identify current reasons for recurrent attendances -All community mental health services to make clear service provisions -To empower service users to use available resources in the community.	for mental Health
150818	Tower Hamlets Talking Therapies Equity Project	To Increase the reliable improvement rate of Bangladeshi Service Users to 68% by June 2025	Tower Hamlets
150871	Understanding and removing barriers for underrepresented groups accessing care at PTS	By January 2025 we aim to improve access for underrepresented groups, to match the borough population as indicated by census data, with respect to those offered an assessment at PTS, i.e.: over 65s 6%, people of BAME heritage 61% and men 50%.	Psychological Therapies Service - Tower Hamlets
151212	TH Pharmacy discharge medication service QI project	Increase Discharge Medication Service referrals from 0% to 20% of all discharges from Globe inpatient mental health ward within 6 months.	Mile End Hospital
151220	To improve the waiting list experience for service users	To improve the experience they have on the waiting list and ensure they still feel connected to our service whilst waiting or have other services or activities we can signpost them to.	
151249	Reducing the delayed discharges from 70% to 30 % in CH HIT	Reduce the delayed discharges thereby improve case management	City and Hackney
151551	Addressing racial and ethnic inequalities in Newham Specialist Psychotherapy Service	Reducing racial and ethnic disparities in access to Newham SPS.	Newham
151561	Making mealtimes safe and comfortable for all: Spotting swallowing difficulties forensic inpatient services	Improving early detection rates of dysphagia in forensic services. To increase non-urgent referral and screen requests from approx 10% per month to 70% by July 2024.	East London Foundation Trust, Forensic inpatient secure wards. Speech and language therapy service. Focusing on Butterfield, Bow and Clerkenwell wards.
151571	Increasing Psychology Case Consultation Provision To 100% Of The Early Intervention Service Caseload Within 8 Weeks of Acceptance Into The Service	Increase psychology case consultation provision to 100% of the Early Intervention Service (EIS) caseload within 8 weeks of acceptance into the service.	Bedfordshire and Luton Early Intervention Service
151940	72 Hour Follow-Up	To increase 72 Hour Discharge Follow-up rates to 80% on Onyx ward by August 2024	ELFT, Luton
151942	Reduce the number of incidents reported for quality issues relating to discharge from Royal London Hospital	To reduce the number of reported discharge quality issues by 50% by 03/2024	Mile End
152093	Improving shared learning from safety incidents	To increase staff's exposure to patient safety learning, as measured by number of staff accessing safety learning material, and number of forums that include safety case material - by the end of Aug 2024	
152113	Reducing DNA Rates and Improving Health Equity in a Specialist CAMHS Neurodevelopmental Service	To reduce the number of DNAs overall & reduce the number of DNAs from those living in neighbourhoods falling within the top 3 deciles of most deprived areas in England.	City & Hackney Specialist CAMHS (Homerton Row)
152117	To Improve the Physical Health of THEIS Service Users by Improving Assessment & Interventions	To improve the Physical Health of THEIS Service Users by improving Assessment & Interventions of Physical Health Checks and Healthy Lifestyles and achieve >90% PASS on Physical Health Checks aligned to CQUIN Data	THEIS & Tower Hamlets

Assessment & Interventions of Physical Health and Lifestyle

152597	Improving access to Eating Disorder Support for residents of Newham	We are aiming to improve access to Eating Disorder Support for residents of Newham by 100% by December 2023	Mile End Hospital
152840	Reducing falls on Sally Sherman ward	To reduce falls rate on Sally Sherman ward by 30% (from 5.4 to 3.7 per 1,000 occupied bed days) by September 2024	East Ham Community Centre
152861	Triple Aim - People with learning disabilities who present with behaviours that challenge living in the London borough of Newham	Improving the quality of life for people with learning disabilities living in Newham	29 Romford Road, E15 4LY
152899	Reduction of admission to A&E from Poplars Ward	We staff at poplars ward (Older people inpatient ward) together with few of our service users and under the guidance of our QI coaches aim to reduce the Number of readmission to General Hospital by 20% by June 2024 from inpatient elderly ward	Houghton Regis
152916	Improving referrals of patients on clozapine to Luton Psychiatric Liaison Service (PLS)	For 100% of patients on clozapine to be referred to PLS, within 48 hrs of their admission to hospital, by August 2024.	The Luton & Dunstable Hospital
152975	Learning Disabilities- Breast screening	To improve the uptake of breast screening for women with learning disabilities	Newham Health Team for Adults with Learning Disabilities
152997	Making our Tower Hamlets CHS staff feel safer at work	Our project team will work together to help our Tower Hamlets CHS teams feels safer at work with a 10% increase in the safer score and over 80% of staff reporting they feel safer at work by December 2023	Tower Hamlets
153150	Hospital and Community Carers Service	By August 2024, 90% of friends, family and carers of a service user admitted to a C&H mental health ward, will have a positive experience of admission, stay, discharge and community support	City and Hackney Center for Mental Health
153524	Reducing Urinary Tract Infections on Fothergill Ward	To increase the number of urinary catheters reviewed on Fothergill ward from 0 to 50% by May 2023.	Fothergill ward
154632	Improved quality of care for dual diagnosis service users in ELFT & Resolutions	increased number of jointly worked dual diagnosis SUs	
154845	Improving the uptake of family intervention (FI) within Newham Early Intervention for Psychosis Service (NEIS)	To increase uptake of FI from 9 to 16% in 12 months?	Newham Early Intervention Service, Appleby Health Centre, 63 Appleby Road, Canning Town, London, E16 1LQ
155082	Staff on Staff Racism, Forensic Directorate	Improve Staff Knowledge, Awareness and Reporting Racism by 20% by December 2024	Forensic
155125	Improving Physical Health Monitoring in the Newham Home Treatment Team	We at Newham Home Treatment Team in collaboration with service users aim to improve physical health monitoring for all service users at Newham HTT to 80% completion by August 2024.	Newham Home Treatment Team
155281	Improving Ethnicity-Inclusive Physical Health Awareness and Interventions on a Male PICU Ward	To increase identification a of non-healthy BMIs (obesity) and increase offering of appropriate interventions as defined by NICE guidelines on Jade ward PICU, by 10 % by June 2024. To increase patient satisfaction that PICU considered ethnicity in the management of their physical health.	Jade Ward
155515	Prevention and Management of	To see an increase in the number of referrals for the prevention of contractures prior to a contracture developing by 50 percent.	Primary Care at Home South

Contractures in Care Homes

156135	Improving trauma-informed support during pregnancy to women from Black, Asian and other minority ethnic backgrounds with moderate to severe fear of birth (tokophobia)	To increase identification and support of moderate to severe tokophobia in birthing people from Black, Asian and other minority ethnic backgrounds by increasing tokophobia referrals from the Luton area to Ocean by 25% by October 2024	Bedfordshire & Luton Ocean service, Luton & Dunstable Hospital
156142	Catheter Project Newham	To reduce avoidable call-outs for blocked catheter issues to urgent community response to below 30 per month by October 2024.	Newham
156146	Improving Wound Assessment	To increase the number of fully completed* wound assessments for patients with pressure ulcers, documented by District Nurses from 2 to 5 by October 2024. * Completing all fields on wound assessment template.	Tower Hamlets
156333	Inpatient Quality and Safety - Safety Bundle		
156470	Delivering an online Parkinsons teaching programme to care home staff, within Bedfordshire	To deliver a structured online teaching programme of 5 weekly sessions to care home staff within Bedfordshire	Bedfordshire
156894	Improving Management of Diabetes at Cauldwell Medical Centre	Reduce number of patients with HbA1c 58 or more by 25% by December 2024	Cauldwell Medical Centre
157030	Improving menopause identification and management at Cauldwell Medical Centre	Improve menopause identification and management by increasing coded diagnoses and treatment prescriptions by 10% within 6 months.	Cauldwell Medical Centre
157053	Improving the experience of informal carers as part of hospital discharge	To ensure carers are identified, recognised, supported and made an integral part of the discharge planning process during acute hospital discharge.	Royal London Hospital
157169	To improve the whole staff experience to feel satisfied from offer of employment through to becoming an experienced member of admin staff in order to give our service users re-assurance and confidence when communicating with our services	Increase Admin satisfaction by 20% by April 2024 from offer of employment to becoming an experienced member of staff	Bedfordshire and Luton
157198	C&H Neighbourhoods Waiting Times Project	To reduce waiting times whereby 95% of referrals to the NH Teams are seen within 28 days.	City and Hackney
157260	Overweight and obesity management at ELFT Forensic Directorate	Improve s/user satisfaction with available weight management resources across the Forensic Directorate by December 2024.	ELFT Forensic Directorate (John Howard Center, Wolfson House)
157417	Optimising Flow on Fothergill Ward	To reduce average length of stay on Fothergill ward from 57.8 to 28 days by March 2025	Fothergill Ward
157500	Strategic recruitment	Increase the number of delegates who attend our trainings (Master Classes & PQI) by X% by X.	
157561	Bridging The Gap: Transition Project for Children and Young People with Epilepsy	We, will co-design a transition pathway for children and young people with epilepsy alongside our coach, sponsors, staff and service users. By developing and implementing this pathway, we will aim to reduce the number of young people transitioned from the children's community epilepsy service re attendance to the emergency department for prolonged seizures by 50% by December 2024.	

157664	Improving recovery scores within Talking Therapies for clients aged 16-21	We at Bedfordshire Talking Therapies want to improve the recovery scores of clients aged 16-21 by 10% by December 2024.	
157706	CLDS Weight Management	By September 2024, CLDS will record the BMI of 70% of its service users.	Tower Hamlets
157743	Improving communication and information sharing regarding medication.	We aim to have 80% of our service users in the perinatal mental health service satisfied with the communication and prescribing processes they received when starting or restarting medication by July 2024.	John Bunyan House
157762	Enhancing Wellbeing: Optimising Service Delivery in NMHT's for Administrative Staff and Service Users	The Bow and Poplar NMHT aim to improve the experience of admin staff and service users at the point of contact for duty purposes, by ___%.	
157777	Pharmacy Service User Satisfaction	We, the pharmacy team at City and Hackney, aim to increase the time spent by pharmacy team with service users to discuss their treatment/medication by 50% by August 2024. This will potentially increase adherence to medications, reduce relapse and chances of being readmitted	City and Hackney
157794	Combating the workforce crisis in the Trust by tapping into the SAS Doctors potential.	To increase by 100% the number of SAS doctors gaining a internal promotion, And: To create a Community of Practice to initiate, measure and demonstrate improvements in the effective use of SAS doctors' expertise in ELFT.	NE London
157809	Children's Physio Team QI Project - PAC DNAs	To reduce the DNA rate in the physiotherapy team by 5% by end of Dec 2024	West Ham Lane and Appleby Health Centre
157826	Reducing waiting lists for EPCT Therapy teams in Newham	To reduce number of people waiting longer than 6 weeks for occupational therapy from 25 to 0 by March 2025, with a view to improving efficiency and enhancing patient and staff experience.	CHS Newham Adult Therapies EPCT
157840	To increase the reach of Personal Health Budgets in City and Hackney to the target 34 referrals per month by end of September 2024, with referrals submitted from across ELFT teams in City & Hackney.	To increase the reach of Personal Health Budgets (PHB) in City and Hackney to target 34 referrals per month by end of June 2024, with referrals submitted from across ELFT.	City & Hackney
157855	Improving Access to Community Services for the Homeless Population in Tower Hamlets	To increase number of first appointments for foot health attended by homeless people to 9 per fortnight by December 2024.	
157909	Improve accessibility of MHST services for South Asian children and young people within Wave 5	Improving accessibility of Mental Health Support Team services for South Asian CYP within the South Neighbourhood of Luton, with an increase in new referrals of 25% by September 2024.	
157951	MBU Baby Observation	Improving the delivery of baby observations on the MBU, by reducing the number of 1:1 baby obs by 20%, whilst maintaining the safe quality of care, by October 2025	City and Hackney MBU
157979	Establishing a comprehensive care community	Purpose statement: to establish a comprehensive care community across the Tower Hamlets directorate	Tower Hamlets Mental Health Directorate
157987	Improve effectiveness of Luton CRHTT referrals	Improve acceptance rate to Home treatment Team .	Townsend court
158099	Right Dressing Right Time	To reduce the percentage of people on the District Nurse caseload who have more than 1 primary dressing from 36% to xx by June 2024.	Community Health Newham
158236	Sexual Safety on PICU (Crystal Ward)	To identify meaningful outcome measures and implement ideas to increase the sense of safety amongst all people on Crystal Ward by December 2024.	Newham Center for Mental Health - Crystal

			Ward
158415	Total Bowel Management in ELFT Learning Disability Services	Identify service users known to Learning Disability services psychiatry caseload in ELFT who are prescribed laxatives, and provide appropriate constipation advice by June 2024	Trustwide
158508	Complaints: Improving the Timeliness and Quality of ELFT Responses	For ELFT to increase the monthly average of complaints completed within agreed timescales by 20% - by 1st April 2025	Corporate
158559	CLDS Transition-improving the assessment process	Ensure 75% service users have a transitions plan in place by their 18th birthday - by end of May 2025	
158733	Reducing Nursing Vacancies to 10% at ELFT by January 2025	Reducing nursing vacancies to 10% across ELFT by January 2025 through improving workforce stability	Trust-wide
158750	Improving Referral and Triage process in MH Crisis team	To improve triage efficacy and achieve 20 % reduction in delayed assessments by August 2024.	Bedford Crisis Team
158801	To improve the experience of the loved ones, in the loving memory of "John A Gaitan".	To improve the experience of the loved ones (Family & Friends) by enabling them to work in "equal partnership" with professionals to enhance the care of their loved ones across the care pathways.	Tower Hamlets Centre for Mental Health
158840	Streamlining (System1) S1 processes to increase efficiencies within Community Occupational Therapy.	To reduce patient waiting lists by 60% through the implementation of specific standardised procedures when utilising S1 by August 2024.	Bedfordshire
158843	Womens screening service - Reducing Health inequalities in Forensics at East London NHS Foundation Trust.	To set up an on site women's screening service to encourage increased uptake of eligible screenings. To improve access to women's health services amongst services users aged 25-70years old at the John Howard Centre from 40% to 70% by October 2025.	Bow ward John Howard Centre
159024	Moving Beyond Care Programme Approach	To establish processes whereby 75% of the North Hub caseload has an identified key worker and a shift away from the generic term care coordinator	Luton North Hub CMH Charter House
159052	Evaluating the benefits of air cleaning units in a mental health inpatient unit	By [Month and Year], reduce airborne pathogens in a mental health inpatient setting by [Percentage] %, as measured by air quality tests, through the implementation of air cleaning units.	Fountains Court
159074	Raising the profile of SAS doctors in ELFT;SAS as an autonomous workforce with improved workplace experience.	Improve the experience of SAS doctors working in ELFT by X percentage by the end of July 2024. Improved SAS experience aligns with the Trust Strategy of improved staff experience . ?	ELFT
159190	Wellbeing - C&H Admin	Admin wellbeing improve in the next 12months	
159192	Optimising Flow in Bedfordshire and Luton	To achieve 85% bed occupancy across all adult inpatient wards in Bedfordshire and Luton, by December 2024.	Bedfordshire and Luton
159220	Improving recovery rates for clients of Indian and Pakistani origin and to ensure that the outcomes are at par or better than the recovery rates of other ethnic groups.	To reflect on why there is a disparity in recovery rates based on ethnicity, especially focusing on why the recovery rates for clients of Indian and Pakistani origin are particularly the lowest in the Bedfordshire Talking Therapies Service.	Bedfordshire
159267	Improving Co-Production through	To increase the amount of referrals to PP from 2 per month to 4 per month by December 2024. We will then look to increase the number of projects coming to PP at a later date.	

	PP at Newham Talking Therapies		
159393	Reducing early dropout rates in P2R	Reduce number of early drop outs to 10%	Path 2 Recovery
159421	To improve engagement/recovery of interpreter clients in therapy.	To increase the number of interpreter clients starting therapy and reduce the percentage of interpreters dropping out during treatment by 5% by April 2025.	Newham
159423	Improving communications with external stakeholders - ward teams	Improve communication between PLS & ward teams; reduce number of rejected referrals to PLS via ICE referral system by 50%	Luton and Dunstable Hospital
159602	Reducing medication usage in frail older people on inpatient wards	Reduce the amount of unnecessary medications used on Fountains Court	Fountains Court
159609	Improving satisfaction with the 8 week assessment process in EQUIP	To improve satisfaction with the EQUIP assessment process by 20% by October 2025	EQUIP City and Hackney
159881	Recovery Caseloads: Improving Care Planning and Transitions	To provide staff and service users with wider knowledge of the service offer and what is available after transitioning into primary care. We will be working with staff and service users to reduce recovery caseloads safely and collaboratively by 20% in the first 12 months and a further 10% in the following 6 months. Due to the successes of project the aim has been adjusted to reflect current reduction of 25.3% 7 months earlier than planned. We will be working with staff and service users to reduce recovery caseloads safely and collaboratively by 25% in the first 12 months and a further 10% in the following 6 months.	Florence Ball House
160098	To improve support for Staff in relation to Safety Incidents	A compassionate, needs-based support response to all our staff affected by incidents PLUS a supportive approach through all our safety review work by the end of 2024.	
160302	Increase awareness of healthcare careers at ELFT for local residents	Increase awareness of healthcare careers at ELFT young people by increasing the number of work experience placements and opportunities and partnerships with local schools	
160608	Developing a culture of service user involvement in SCYPS service improvement projects	Increase team and service user involvement in SCYPS therapies service improvement projects by 10% within 12 months	SCYPS
160622	Insulin self management / Oral diabetes Medicines maximisation	To increase the number of patients from the Tower Hamlets district nursing insulin caseload who are self-managing their diabetes from 0 to 4 patients per month by January 2025	ELFT Tower Hamlets Community Health Services
160817	Improving the Recruitment Process	To improve the end-to-end recruitment process by 2025, to reduce the average recruitment time by 25% , and to provide a better experience for the candidate, hiring managers, and recruitment team.?	East London NHS Foundation Trust
160934	NutriFit - Woodberry Ward	To increase our satisfaction with our physical health, achieve a healthier BMI and increase physical activity levels with the support of Physical Health Ambassadors	Woodberry ward, Wolfson House
160967	Project Welcome	We aim to maximize the welcome experience service users receive when coming to the Crisis Assessment Team/Home Treatment Team by September 2024.	Crisis Assessment Team
161003	Newham North Community Integrated Mental Health Service (CIMHS) Redesign Project	We are wanting to improve the aesthetics of the work and clinical space for those attending EHMB by December 2024. We want to develop satisfaction of CIMHS N team base for all those that access it as reported in focus groups.	
161029	Sensory Friendly Ward Environment - Oakley Court	Aim of the project is to improve the service user experience by increasing how sensory friendly the ward environment is on Oakley Court working age inpatient unit.	Oakley Court - Working age inpatients
161250	Forensics Admissions- Flow QI	To address and minimalise delays in the referral to admission process and to ensure all new admissions have an initial treatment pathway within 4 weeks	

161560	Improving the quality of 72-hour Incidents Reporting across Beds and Luton	Reduce the variation in quality of, and time taken to submit, 72-hour reports.	Bedfordshire and Luton Mental Health Services
161630	Improving outcomes and experience for people with progressive MS on an unplanned admission to hospital.	By May 2025 we aim to have 50% reduction in reported poor outcomes and experiences from people with progressive MS on an unplanned admission to hospital, and a 25% increase in positive experience reports.	Bedford Hospital and ELFT community specialist nurse service
161635	Transitions from CAMHS to services for 18+	This project aims to explore issues faced by clinicians when supporting their young people in leaving CAMHS and graduating to adulthood, and to seek to help this process become more transparent and easier to navigate. The project is specifically focused on services within City & Hackney, but may be more widely applicable.	City and Hackney CAMHS, Homerton Row
161736	ED Inclusivity QI	To increase the % of known service users who self-identify as being from an ethnic minority being referred to Bedfordshire & Luton Adult Community Eating Disorder Service from 20% to 28% within a 12 month period.	Bedfordshire
161904	Improving outcomes and experience for people with progressive MS on an unplanned admission to hospital.	By May 2025 we aim to have 50% reduction in reported poor outcomes and experiences from people with progressive MS on an unplanned admission to hospital, and a 25% increase in positive experience reports. We aim to collaborate with people with MS, key stakeholders and acute hospital staff to find out how we can support our MS patients and the staff looking after them better on an unplanned admission to hospital. In collaboration with people with MS and other key stakeholders, we have designed a simple Pathway to help ward staff to identify risks and take actions to prevent deterioration and facilitate safe and timely discharge from hospital. The Pathways is designed to be supported by 'Link Nurse' roles on medical wards where people with MS are likely to be admitted. If adopted, it comes with regular, short training sessions provided by the CNS in MS, and the Link Nurses will a direct link with the CNS in MS Nurse to support them in championing use of the Pathway. The aim of the project is to reduce hospital length of stay, improve the experience, and promote safe and timely discharge home with optimal independence for the person with progressive MS.	
162069	ELFT: Path 2 Recovery Addictions - Project to reduce wait time for drop in or ad hoc requests of clients	To reduce the wait time of ad hoc/drop in patients from x to y by December 2024	P2R
162147	Sight and Hearing Team Performance Management	Complete a systems and processes review of the Sight and Hearing Team caseloads and the associated acceptance criteria with the intention to mitigate the risks of holding people on a caseload.	Twinwoods Resource Centre, Milton Road, Clapham, Bedford
162227	Crisis Pathway Referral Data Improvement	To reduce the errors in referrals, diary, and discharge data input in Bedford and Luton Crisis Teams and PLS by xx% by June 2025	Bedfordshire
162392	Improving Access to Physical Health Monitoring for Service Users in the City and Hackney Community Rehabilitation and Recovery Team	Devise a system which can ? Highlight service users who have not had their bloods and ECG. Organise bloods and ECG Record it in Investigations Tab of RIO Additionally, a more intensive and collaborative approach to support clients who routinely refuse to engage with physical health monitoring.	City and Hackney
162467	Project Welcome	Improve people's experience of accessing our service: To ensure we are an accessible, welcoming where people have the information they need	Bethnal Green NMHT, 51 Three Colts Lane
162506	Improving service user/family/carer involvement, engagement and support following a patient safety incident in line with the requirements of the new Patient Safety Incident Response Framework (PSIRF)	To increase the percentage of service users, families, and carers who feel involved, engaged, and supported during and after a Patient Safety Incident Investigation by 25% within the City & H Mental Health Service.	
162912	Improving physical health monitoring of adolescents on anti-psychotic medication	To improve physical health monitoring for patients on anti-psychotic treatment, following evidence based guidelines in 50% by October/2024.	AMHT (CAMHS) Charter House - Luton

	psychotic medication within a Tier 3 Adolescent Mental Health Team (AMHT)		
162944	Reducing DNAs within the Rough Sleepers Team at P2R, East London NHS Foundation	To reduce the number DNAs in the Rough Sleepers Teams in P2R from x to y by January 2025	P2R
162945	Reducing wait times for Newham diabetes service	To reduce the % Percentage of Did Not Attend (DNA) to 25% for the Diabetes Adult Clinic by June 2025	Diabetes Unit, Shrewsbury Road Health Centre
162962	Increasing cervical smear tests in patients for patients in Health E1 Homeless Medical Centre, East London NHS Foundation Trust	To increase cervical smear test in the homeless GP practice from 48%% to 90% in the community by Dec 2024	Health E1 Homeless Medical Centre
163115	Reducing DNAs in Newham's Musculoskeletal Physiotherapy service	To reduce DNAs from 19.6% to xx by xx	MSK Physiotherapy, 29 Romford road, Stratford
163119	Improving treatment adherence in Tower Hamlets Continence Service	To increase percentage of Bengali women who are adhering to their treatment plan from 45% to xx% by xx	Beaumont House, Mile End
163131	Reducing the impact of complex physical health in order to prevent acute hospital admission.		
163215	Improving retention of medical workforce at ELFT	Improving the retention of medical staff at ELFT	
163296	Improving patient flow Improving the patient flow through the diagnostic pathway	To the meet the Referral to Treatment (6 wks) and Referral to Diagnosis (18 wks) target for 90% of our patient cohort by Aug 2025.	
163335	Improving the Culture of Care on Bedfordshire and Luton Inpatient Wards	To provide safe, trauma-informed, therapeutic and equity-focused care [SMART Aim to be created]	Coral Ward (Luton), Willow Ward (Bedford)
163346	Increase access to effective MH support for racialised communities	To improve access to MH services in C&H for racialised communities	City & Hackney
163467	Increasing YP/Carer Use of Remote Outcome Measures via POD to minimise disruption to Treatment	To increase the proportion of Outcome Measures completed prior to Treatment Sessions so that the focus in meetings can be discussion of change to inform Treatment.	Homerton Row/John Scott
163536	Is it Worth It? Addressing AWOL on Hoxton Ward	Addressing AWOL on Hoxton Ward: Confidence, Culture, and Improvement Strategies? to reduce the number of AWOL incidents to 0 over a 12 month period, January ? December 2024.	Wolfson House
163570	Reducing Length of Stay in Homerton Emergency Department	To reduce the average length of stay of mental health patients in Homerton Emergency Department by 1 hour by August 2025.	Homerton Hospital
163634	Crisis Cafe Client Engagement	To increase the number of people attending the Crisis Cafe by 25% within 12 months	C&H Crisis Cafe
163649	Review and implementation new	The project aims to review the existing feedback mechanisms and to consider implementing new processes in order to collect feedback in a user friendly, accessible and timely manner	East London CAMHS Clinic

	implement new feedback mechanisms for service users, their families and the professional networks around a young person for both East London CAMHS Crisis and ICS service.	processes in order to collate feedback in a user friendly, accessible and timely manner	
163658	Forensics Discharge-Improving Flow QI	To improve the flow of service user discharges in the forensic setting by reducing length of time of discharge process, increasing reporting of CRFD and improving service user satisfaction of discharge	ELFT Forensic Services
163798	Reducing waiting times for Autism and ADHD assessments in City and Hackney	To reduce the waiting time for autism and ADHD assessments in City and Hackney by September 2026, while improving staff and service user satisfaction.	City and Hackney
163814	Reduce gaps in assessment of physical health risk factors, specifically cardio vascular disease, and appropriate interventions for patients with SM?	To increase QRISK 3 assessment uptake amongst legible service users within the low secure forensic mental health setting to above 90% by April 2025, including delivery of relevant interventions and follow up.	Wolfson House
163904	Enhancing Telehealth Referrals from District Nurses for Pressure Area Care: A 20% Improvement in Six Months	Increase the number of referrals from DN for pressure area care from 39 to 47 by March 2025.	Newham
163938	Forensic Violence Reduction Collaborative - Woodberry Ward	To reduce the number of incidents of violence (physical, non-physical and sexual) on Woodberry Ward	Woodberry Ward, Wolfson House
164003	Improving partnership working between Tower Hamlets Community (THCHS) and Mental Health (THMH) Services	By April 2025, 100% of service users under both THCHS and THMH to have a shared care plan.	ELFT (Tower Hamlets)
164114	Improving the experience of Psychology & PBS wait-lists by reducing waiting times and increasing access to support using a stepped-care model.	Reduce waitlist times and improve the experience of being on the waitlist for psychological support	Twinwoods (Bedford)
164118	Newham Adult MH - Letter Standards	Improve the standards and quality of the letters which are being produced and circulated by administration staff to patients and other agencies. We will create and share a checklist of criteria that all letters should meet the bare minimum of 80% of before qualifying as a good standard. This matters as it enhances patient care, and streamlines processes. It ensures a professional standard is met which aligns to the expectations of ELFT. We aim to achieve this by April 2025, and will be assessed and monitored by spot checks and frequent letter audits.	Newham Directorate
164223	Team Harmony	To improve staff satisfaction and patient care by improving better communication, staff relations, and conflict resolution, leading to a 20% reduction in staff-reported issues related to burnout and interpersonal conflicts by September 2025.	Moorgate Ward - John Howard Centre
164585	Pursuing Equity and Reduction of DNA among deprived peoples and areas.	To reduce the overall rate of DNA/missed appointments, as well as decrease the equity gap in missed appointments between the most and least deprived areas in Bedfordshire.	Bedfordshire
164616	Female service user satisfaction on acute wards	To improve patient experience from feedback forms by x% by October 2025.	City and Hackney Centre of Mental Health (Conolly Ward)
164648	Reducing frequent catheter related call	To reduce number of catheter-related call outs to the Tower Hamlets Rapid Response service from 30 to 18 per week by May 2025	Mile End Hospital Rapid

	Carer-led Rapid Call outs to Rapid Response	10 to per week by May 2023	Hospital Rapid Response Services.
164680	Improving the job satisfaction of Peer Support Workers in Luton and Bedfordshire	By April 2025, we aim to improve the job satisfaction of Peer Support Workers in Luton and Bedfordshire by (?%)	Luton and Bedfordshire
164706	Reduction of Falls at Poplars ward and Fountains Court	We aim to achieve 50% reduction in the number of falls at Poplars ward and Fountains Court by April 2025	Poplars Ward and Fountains Court
164715	To reduce waiting times for TH EIS	To reduce waiting times for BFI to less than 90 days.	
164850	Improving confidence in the management of self harm from the perspective of staff, patients, families and carers	The aim of the project is to improve staff, young people and parent/carers confidence in the management of self-harm. This includes being able to identify the build up, management of the actual incidents and after the incident. The aim is to give staff, young people and parents/carers the tools/ support to manage this and therefore improve their confidence and well-being.	Evergreen CAMHS Tier 4 Unit
164942	Increase Service User participation in their therapy provision and plan	Increase percentage of patients referred to the Community Therapy Team who are actively designing and participating in their own therapy provision by October 2025.	Tower Hamlets
165026	Improve access for Black women to ELFT Perinatal Services - Race and Health Observatory Learning and Action Network (National Project)	Increase access for Black African, Black Caribbean and Mixed White/ Black African and Caribbean women to ELFT Perinatal Services by 10% by March 2025.? To use anti racist approaches and improve patient experience?.	
165033	Reduction of use of disposables	To reduce the use and cost of kitchen disposables by 90% in Forensic wards by March 2025	
165068	Creating an extranet webpage for ELFT Administrators Improving the functionality of the intranet by creating an extranet webpage for ELFT Administrators	To create an extranet web page that will allow Admins across ELFT to connect and find all the information they need to perform well in their role and provide efficient support to the Teams/services they cover. To create a sense of connectivity between all Admin staff and allow collaboration and sharing of ideas, processes etc. Admin Leads across boroughs and Services to be made super-users of the platform for management purposes, but all Admin staff to be able to upload relevant information as and when necessary. To also include info such as Teams structural charts, who looks after who and does what. Do they have any bookable meeting rooms where they work? Or a list of affordable venues they often use and trust etc. The extranet page would be linked to the Intranet and the access to it made part of the onboarding process of all new Admin staff.	Trust Headquarters
165076	Improving Confidence for doctors managing physical health needs of psychiatric inpatients out of hours.	Improve the confidence of doctors covering inpatient psychiatric units out of hours in the management of urgent/emergency patient physical health needs.	Tower Hamlets Centre for Mental Health, Newham Centre for Mental health
165106	Aiming to reduce the DNA rate across clinics in the Bedfordshire Continence service.	To reduce the DNA rate across Bedfordshire Continence clinics by 20% by the 31st July 2025.	Bedfordshire Continence Service
165149	Increasing the efficiency and quality of the Speech and Language Therapy statutory assessment process	To reduce the time it takes to complete the EHCNA process by 50% whilst adhering to statutory quality guidelines by July 2025.	West Ham Lane Health Centre
165170	Culture of Care	To provide safe, trauma informed, therapeutic and equity-focused inpatient care	
165183	CRT North - Physical Health	80% of the caseload to have an up-to-date physical health screen and corresponding physical health care plan	

