A Step Forward Approach to Improving GP Cluster MDT Meetings Amal Alaoui's -Darzi Fellowship Project 2016/17 (Project ID: 101570)



Background of Project:

Innovative Multi-Disciplinary Team (MDT) working is vital to support the transformation agenda of care delivery required by the Five Year Forward View (NHS England, 2014). Newham Clinical Commissioning Group (NCCG) identified the requirement of an integrated care (IC) MDT using a stratification process to identify people at high risk of hospital admission. MDT workshops were established to facilitate identification and ongoing IC.

East London NHS Foundation Trust (ELFT) was identified to support the development of MDT model to deliver IC in the borough of Newham during 2016-2017. The MDT project is overseen by the Newham GP Federation and ELFT is a partner. ELFT has taken primary responsibility to deliver quality improvement programme to improve MDT meetings.

Aim of the Project:

To improve MDT meetings by March 2017 by improving the following:

- To increase the North West teams attendance to 75% or above
- To increase staff confidence
- To improve planning and organisation of the meetings by increasing the number of meetings added to diaries and person who should attend is allocated.



Method and Tools:

- Service user and MDT focus group
- Provider meeting group
 Force Field Analysis
- Questionnaires focusing on confidence and GP
- engagement
- Process mapping
- Driver Diagram
- RiskAnalysis
- GantChart



ELFT Administrator email: Rayhana.Umarji@nhs.net GP Federation Administrator email: Newccg.mdt@nhs.net





*Please note: No meetings took place on the following dates 15th August, 29th August, 26th December, 30th Jan

Evidence of Impact:

10%

• 36% increase in district nurse attendance at GP MDT meetings

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- Calendar and process map have been shared with other teams and they are also using these tools.
- Feedback from providers meetings was positive stating that communication, relationships and attendance has improved.
- District Nurses are feeling more confident and engaged with GP MDT meetings.



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