

## **Enjoying Work**

### Learning Set 3







Amar Shah Chief Quality Officer Executive Sponsor



Tanya Carter Director of People and Culture Executive Sponsor



Auz Chitewe Senior Improvement Advisor Primary Lead for Enjoying Work



Sarah Breese Improvement Advisor Secondary Lead for Enjoying Work

#### Welcome!

 Please sit together with the rest of your team

 Have a discussion as a team and start completing the worksheet on your table 'Our Team's Story Log' to capture your team's journey so far



### Agenda

- 1) Welcome and Warm-up
- 2) Creating Happy Places at Work Henry Stewart (Happy Ltd.)
- 3) Leadership Behaviours- Donna Willis
- 4) Closing remarks and Action Period activities



# CREATING HAPPY PLACES TO WORK

Henry Stewart- Happy Ltd.



# LEADERSHIP BEHAVIOURS

Donna Willis, Associate Director of People and Culture



### Objectives

- 1. Make sure you are collecting and recording your measures on LifeQI
- 2. Once you have enough baseline daily baseline data from the Good Day Measure move to weekly collection
- 3. Consider using questions from the pulse survey alongside your Good Day Measure as part of you measurement system
- 4. Create an aim and driver diagram for your project based on the results of your Appreciative Enquiry and pulse survey.
- 5. Create a Kanban board or similar so that your teams can see what you plan to test, what you are testing & data
- 6. Plan to test at least 2 change ideas between now and the next learning set, make sure these are recorded on LifeQI
- 7. Bring your laptops to the next learning set, Wednesday 4<sup>th</sup> December, 14:00-16:00



### Key Dates

Learning Set	Date & Time	Location
Learning Set 4	Wednesday 4th December 2019 2.00 - 4.00pm	Holiday Inn, Coram St, Bloomsbury, London WC1N 1HT
Learning Set 5	Wednesday 8th January 2020 2.00 - 4.00pm	
Learning Set 6	Tuesday 4th February 2020 2.00 - 4.00pm	
Celebration Event	Tuesday 3rd March 2020 2.00 - 4.00pm	