



Reducing Time to Complete Neuropsychological Assessments in MAS

Emma Ellis, Helen Donovan, Rachel Wenman, Alejandra Cases, Jeannette Fuller, Emma Townsend, Sarah Moulton, Sophie Venters, Laura Cole, Wendy O'Neill, Becky Grace, Rachael Mellor, Lauren Taylor, Sarah Knapp



East London
NHS Foundation Trust

Aim

To reduce time from referral for neuropsychological assessment to completion of report and feedback to MDT to 6 weeks by April 2017 (updated date 31st January 2018)

Why is this important to service users and carers?

- Reduced waiting times ensure service users receive a timely diagnosis, and the early support they require
- Service user collaboration was achieved through questionnaires and interviews with service users and carers
- Staff reflection on service user need through a focus group.



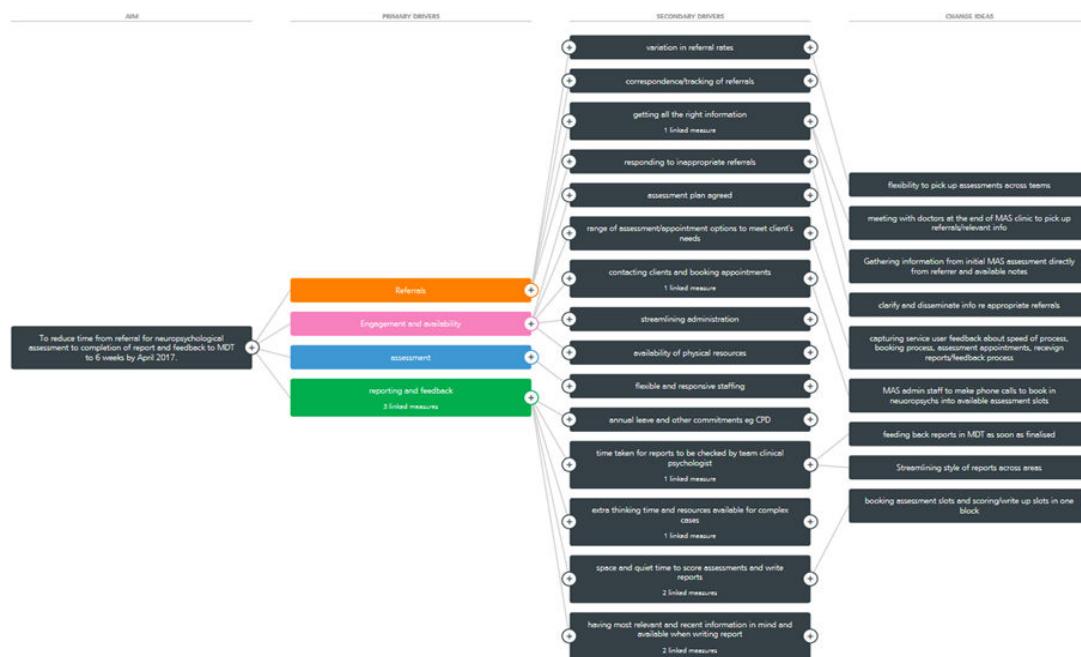
Tests of Change

- Flexibility among assistant psychologists when service demands fluctuate between teams
- Defining slots for scoring/ writing up reports and supervising reports.
- Gathering information from initial MAS assessment without waiting for a report
- Scanning in referral info and scoresheets to reduce delays from working across different sites

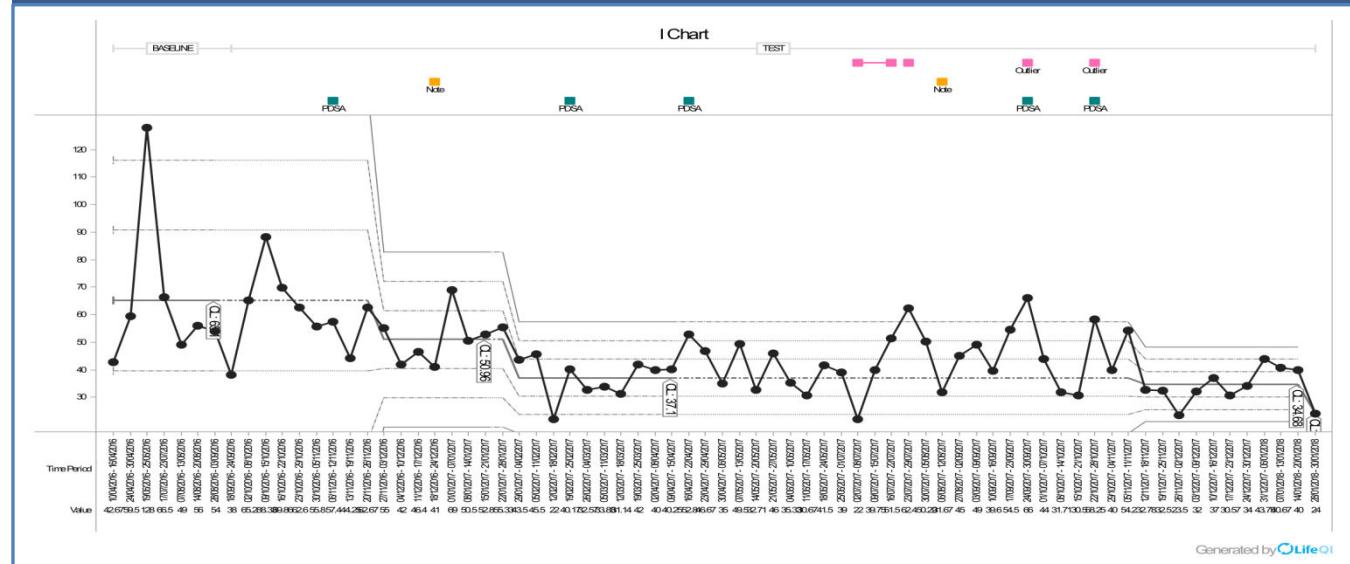
QI Life Code

101393

Driver diagram



Data



Learning

- Recognising differences between the teams, and changes within the teams
- The importance of standardised processes between the teams
- Building confidence as a team to test various change ideas to see what works
- The importance of considering and including balancing measures
- Project increased team cohesion and collaboration