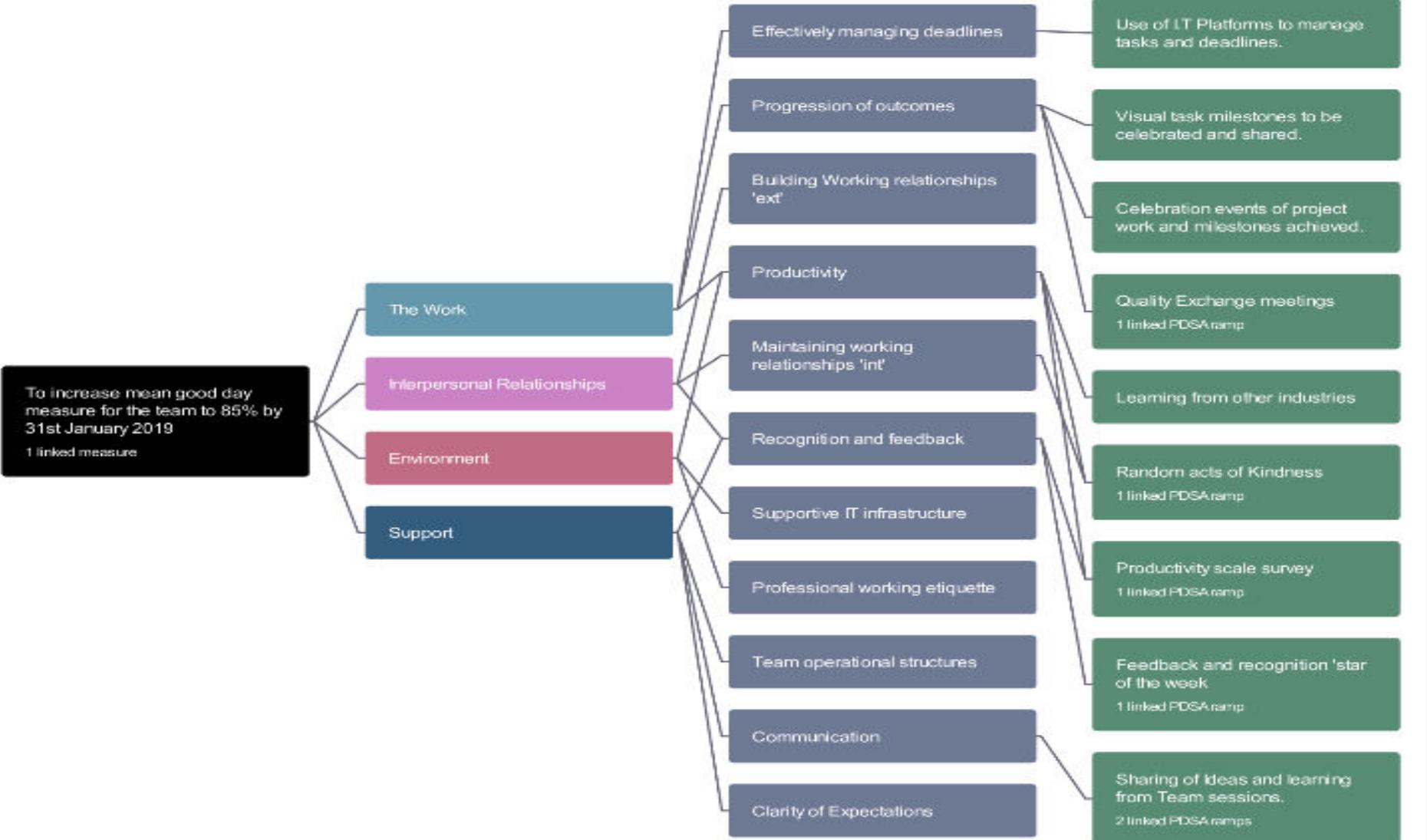


# Q.A Team



# Driver Diagram and 3 top tips



Making it Routine

Making time

Being honest

# Tests of Change

Quality Exchange Meetings

1 pdsa cycle



The Work

Random act of kindness

1 pdsa cycle



Interpersonal relationships

Productivity Survey

1 pdsa cycle



Support

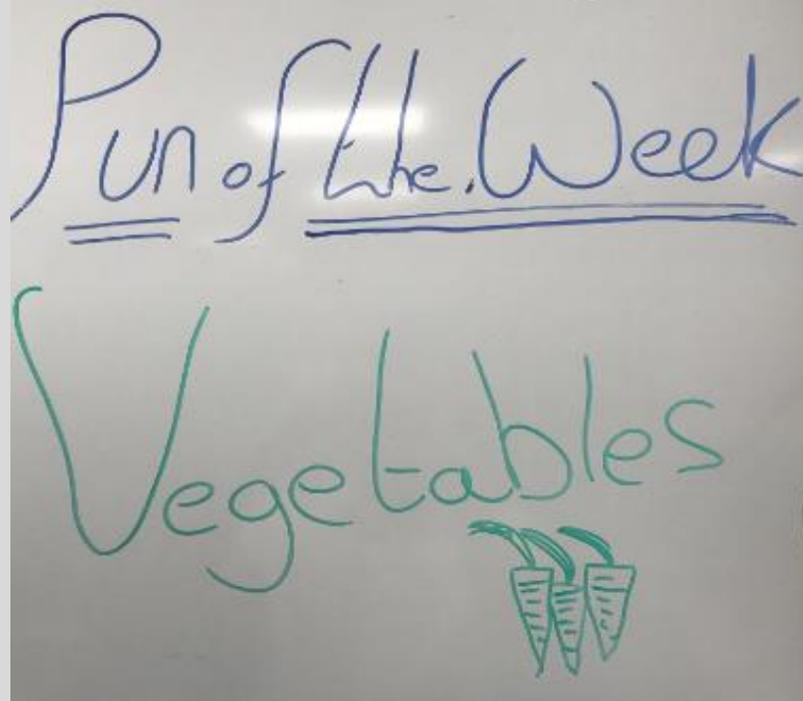
Communication Survey

1 pdsa cycle

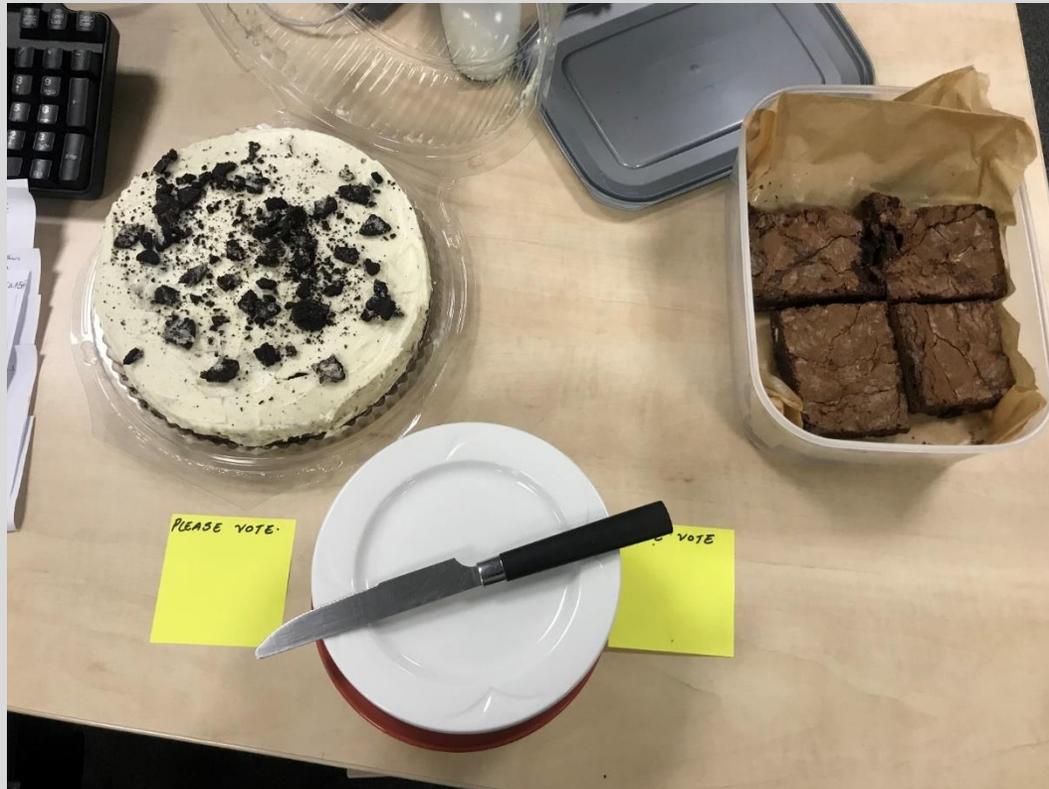
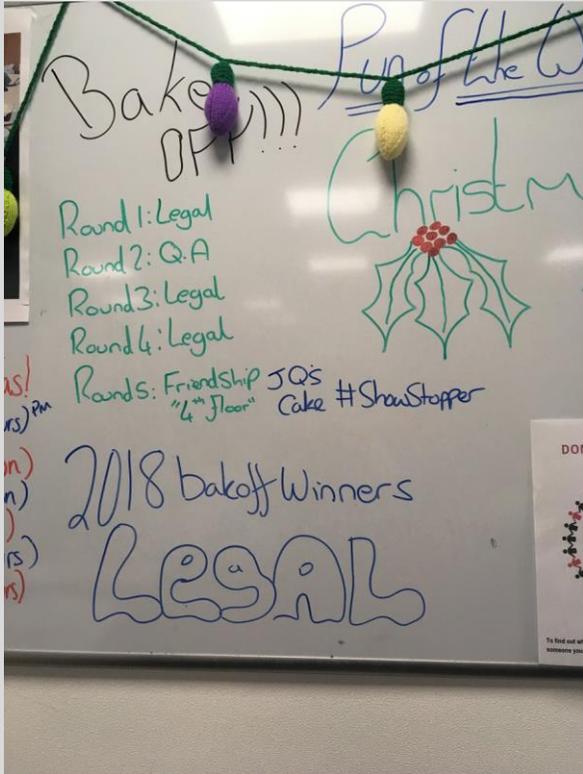


Support

# Tests of Change



# Great 4<sup>th</sup> Floor Bake Off



# Data

## Good day Measure

